



# Companion Animal Management Survey:

Myths, Facts, Challenges, and Opportunities - A look at companion animal management in fifteen counties of Central Virginia



*A well-informed society is the best foundation for a humane society.*

# **Companion Animal Management Survey:**

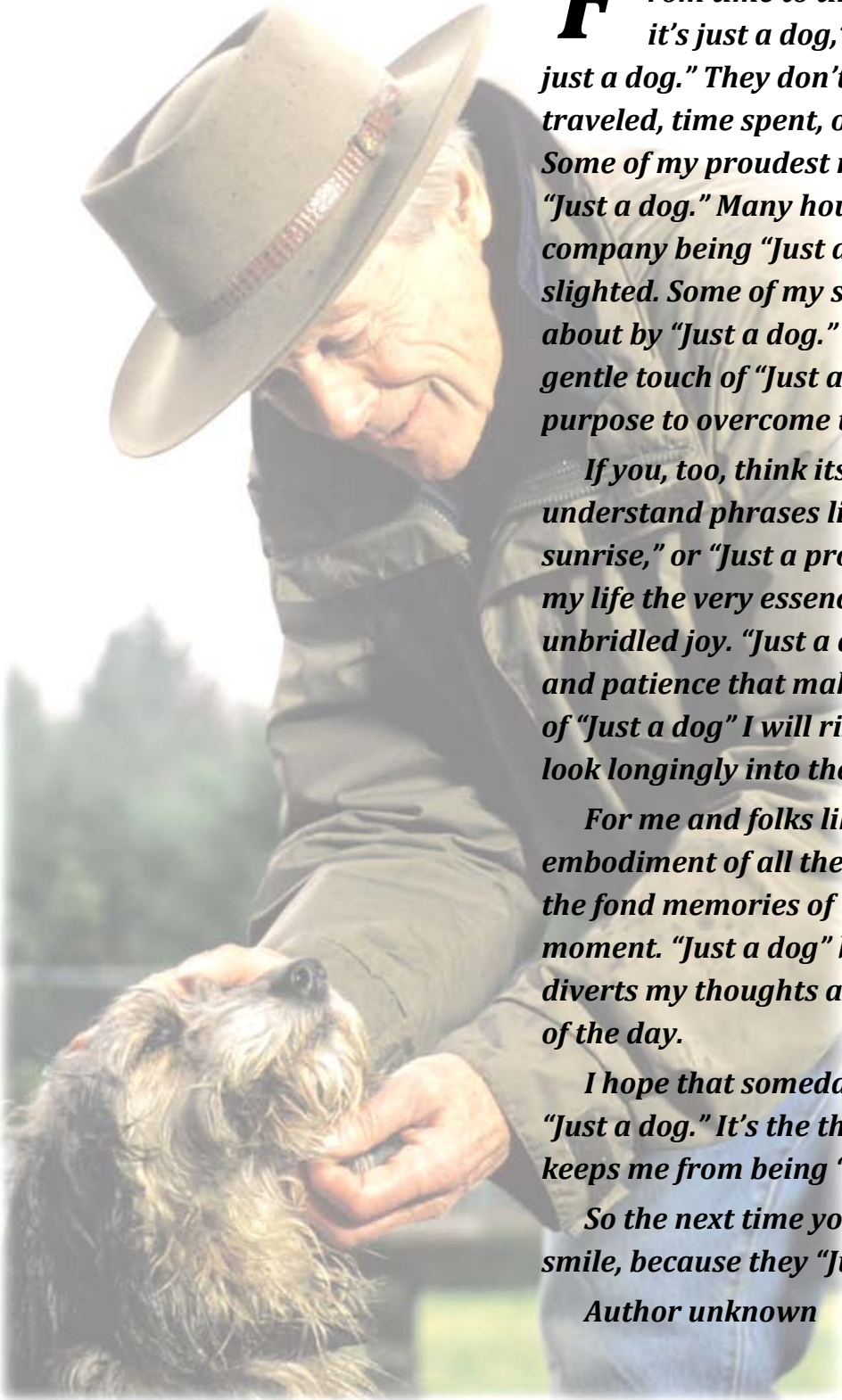
Myths, Facts, Challenges, and Opportunities - A look at companion  
animal management in fifteen counties of Central Virginia

Report on the survey conducted in 2012

by

The People and Animals Welfare Support Foundation  
(PAWS) of Central Virginia

# Just a Dog

A photograph of an elderly man wearing a light-colored fedora and a dark jacket, smiling and holding a small, scruffy-haired dog. The background is a soft-focus outdoor scene with trees.

***F***rom time to time people tell me, "Lighten up, it's just a dog," or, "That's a lot of money for just a dog." They don't understand the distance traveled, time spent, or costs involved for "Just a dog." Some of my proudest moments have come about with "Just a dog." Many hours have passed with my only company being "Just a dog," and not once have I felt slighted. Some of my saddest moments were brought about by "Just a dog." In those days of darkness, the gentle touch of "Just a dog" provided comfort and purpose to overcome the day.

If you, too, think its "Just a dog," you will probably understand phrases like "Just a friend," "Just a sunrise," or "Just a promise." "Just a dog" brings into my life the very essence of friendship, trust, and pure unbridled joy. "Just a dog" brings out the compassion and patience that makes me a better person. Because of "Just a dog" I will rise early, take long walks and look longingly into the future.

For me and folks like me, it's not "Just a dog." It's an embodiment of all the hopes and dreams of the future, the fond memories of the past, and the pure joy of the moment. "Just a dog" brings out what's good in me and diverts my thoughts away from myself and the worries of the day.

I hope that someday people can understand it's not "Just a dog." It's the thing that gives me humanity and keeps me from being "Just a man or woman."

So the next time you hear the phrase "Just a dog," smile, because they "Just Don't Understand."

Author unknown

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## **Companion Animal Management Survey: A look at companion animal management in fifteen counties of Central Virginia**

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## INTRODUCTION

An oft-cited quotation attributed to Mahatma Gandhi says, “The greatness of a nation and its moral progress can be judged by the way its animals are treated.” This aphorism acknowledges that morality is deeply reflected in a society’s treatment of its most disenfranchised members. With around 162.6 million companion animals in the U.S., we can hardly argue with the assertion that these intelligent and sensitive creatures are an important part of our society. Certainly, due to their relative defenselessness against humans and absence of a “voice” of their own, companion animals are the most easily abused and neglected members of our communities.

Our ability to exercise compassion and empathy for these fellow community members (that is, to treat them with respect) is central to our ability to promote the safety and well-being of all. While we generally acknowledge the importance of the humane treatment of humans, the non-human members of our community are often disregarded. In the past, females, slaves, and those of different ethnicity, religion, or sexual orientation have all been subjected to the denial of humane treatment. Overcoming limitations on our compassion allows us to develop our full potential and the greatness that derives from a community that openly promotes the very best qualities of humanity.

This review of fifteen counties in Central Virginia was conducted to consider the current status and future challenges of companion animal management and to explore possibilities for promoting safe and humane communities. We’ll highlight the factors and foundations of humane companion animal management and examine the key elements affecting responsible and compassionate animal ownership – namely **education, law enforcement, and access to pet care resources and services**. Finally, we’ll review some success stories and identify opportunities, strategies, and resources available to help communities that wish to be more safe, responsible, and humane.

Solutions require change. Societies that succeed in advancing their moral behavior are willing to make changes. Those that resist change lag behind and their community members, both human and non-human, suffer. If you are one of the many who care about animals and their place in our society, take heed and recognize that your engagement within your community is the key. *You* have the power to effect change. *You* have the means of altering the nature of your community from one that simply suffers the consequences of unwanted, abused, and neglected animals to one that stands as a shining example of enlightened companion animal management.

## ABOUT THE SURVEY

### Purpose

Our purpose is to outline a foundation for effective companion animal management and present a profile of practices and resources throughout a fifteen-county region in rural central Virginia to serve as a reference for those working to promote humane, effective management of companion animals. The following information is provided as an easily accessible reference of community practices as evinced in public records, stated protocols and practices, and individual case studies.

### Scope

Our use of the term “animal management” primarily refers to the overall system of companion animal management as practiced by municipal animal control services, but also incorporates the approaches of community members and agencies, nonprofits, and commercial participants. For the purposes of focus and clarity we have limited this study to the most common companion animals – dogs and cats.

The area considered includes fifteen contiguous counties located in the region defined by Virginia Animal Control Association as “Central Virginia” (Virginia Animal Control Association, 2012). Most of these counties are relatively rural in nature, though some in the vicinity of Richmond have more urban features.

### Process

Public record data was collected for fiscal and/or calendar year 2010, as some 2011 records were not yet available.

Interviews with animal management representatives were conducted in late summer of 2012. The municipal services of the fifteen counties surveyed were each invited to complete a questionnaire and share information about their respective animal control services. The Animal Control agencies of eight counties kindly agreed to participate in the questionnaire portion of the study:

- Amelia County
- Chesterfield County
- Cumberland County
- Dinwiddie County
- Hanover County
- Henrico County
- Prince Edward County



- Prince George County

Counties that declined to participate:

- Buckingham County
- Caroline County
- Fluvanna County
- Goochland County
- Louisa County
- Nottoway County
- Powhatan County

A number of nonprofit companion animal-focused organizations were also invited to share information. The following organizations agreed to participate:

- Caring For Creatures (based in Fluvanna, serving multiple counties)
- Fluvanna SPCA/Shelter (Fluvanna)
- Hickory Hill Canine Rescue (based in Hanover, serving multiple counties)
- Peaceful Passings (based in Fluvanna, rescue is not location specific)
- Rescue of Chained K-9s (ROCK)(based in Henrico, serving multiple counties)
- Richmond Animal League (based in Chesterfield, serving multiple counties)
- Ring Dog Rescue (based in Henrico, serving multiple counties)
- SPCA of Petersburg and Colonial Heights (based in Colonial Heights – also serving Petersburg and multiple counties)

**Note:** In recognition of the sensitive nature of companion animal management and the common reluctance of those involved to openly discuss their practices, challenges, and successes/failures, we highly commend those organizations that were willing to engage in a meaningful dialog with us. In so doing, they exhibit an open nature and a willingness to join the struggle to grow, share, and participate. We hope this kind of honesty and responsiveness will proliferate throughout these communities.

## COMPANION ANIMAL MANAGEMENT: THE CHALLENGE

Companion animal management is in crisis. A quick look at trends in animal ownership and management will show us that:

- Ownership rose heavily in the past fifty years with the increase in affluence and the popularity of owning household pets. However, today's busy lifestyles do not easily accommodate pets or foster responsible pet ownership, and many pets adopted or purchased as puppies or kittens find themselves surrendered to a shelter within the first year due to behavioral problems, economic realities, or other "lifestyle" factors.
- Stray animals – those that have either been abandoned or lost by owners who opted not to seek their return – are common; they consume the bulk of Animal Control Officers' time, and are therefore costly for taxpayers.
- Animal abuse and neglect is exacerbated by troubled economic times. When there is no money to care for the animals, the "lucky ones" are turned in to shelters. Those less fortunate just suffer and die.
- Unregulated breeding of mixed breeds as well as purebreds, especially bully breeds, continues to be problematic.
- Hunting dogs are often ill kept and readily abandoned when they can no longer "earn their keep," filling the shelters with sickly and poorly socialized animals that are virtually impossible to place.
- Euthanasia rates are disturbingly high, running near 100% at some local shelters.
- Basic costs of pet ownership are rising: veterinary care is expensive and high-quality food is often difficult to acquire. Readily available discount foods often result in debilitating health problems that go untreated.
- Low-cost spay/neuter is available, but negative cultural attitudes common in rural areas result in unwanted litters that wind up in shelters (or worse).
- Dog fighting is lucrative and often associated with other criminal activities.
- Dog attacks on other animals are common but largely undocumented.
- Feral cat colonies, in the words of one Animal Control Officer, are "blossoming out of control."
- Incidence of rabies has been on the rise in Virginia (Virginia Department of Health). But inoculation against this deadly virus has not– all dog and cat bites must be taken seriously.

These problems leave the municipal taxpayer shouldering a hefty burden. In 2010, Virginians lost, abandoned, or surrendered 246,543 dogs and cats. More than 670 dogs and cats entered our pounds *every day* (Virginia Department of Agriculture and Consumer Services). Picking up stray dogs, responding to nuisance complaints, and managing shelter animals consumes the bulk of most Animal Control Officers' time.

Every year, rescuers send thousands of unwanted animals from overburdened "high kill" shelters in the south to shelters in the north that run a shortage of adoptable pets. The reasons for this trend are varied but include, in part, the agricultural history of the south that has given rise to larger numbers of companion animals and to cultural attitudes that are more tolerant of irresponsible breeding, animal neglect, and animal abandonment.

Dog licensing fees, required under Virginia law to ensure that animal owners bear a portion of the responsibility for funding animal management services, are capped at \$10 and the average rate of compliance among the fifteen counties surveyed is estimated at thirty-six percent (though it is likely lower). Sixty-four percent of pet owners choose to ignore the law, thus adding to the financial burden that falls on responsible pet owners and local taxpayers.

Powerful emotions about animals range from those passionately protecting their "freedom" to treat their animals however they wish (while flagrantly disregarding the law), to those who devote their lives to the protection of the animals discarded and abused by irresponsible guardians. While Virginia's animal laws provide generally good guidance for effective animal management, these laws are often not well enforced in rural areas. Without public awareness and effective law enforcement, the enormous challenge of homeless cats and dogs drains community Animal Control budgets and causes great distress to community members possessing a sense of compassion for these companion animals.

Animal control service occurs at the municipal level of government and is therefore driven most directly by the individual and collective voices of the community. But while they are a key player, Animal Control agencies are not the only relevant participants in the animal management picture. Pet owners, concerned citizens, nonprofit organizations, and related businesses all have important roles in helping our communities achieve safe, responsible, humane management of companion animals. The problems outlined herein are solvable, but finding solutions depends upon a well-informed community that is willing to take action.

## COMPANION ANIMAL MANAGEMENT: THE PARTICIPANTS

Animal management isn't just a function of municipal Animal Control agencies; it begins with those who own and keep animals and the people who are affected by those animals. When community members manage their animals responsibly the role of Animal Control shifts away from managing unwanted and neglected animals and moves toward community support and education. *This is the goal we seek via the Safe, Responsible, Humane Communities Initiative* (PAWS of Central Virginia, 2012).

### Pet Owners and Community Members

Without pet owners, there would be no need for a companion animal control system. Nationally, about thirty-nine percent of households own at least one dog, while about thirty-three percent own at least one cat. The total of pet-owning households is estimated at sixty-two percent (American Pet Products Association, 2012).

These pet owners have the greatest ability and responsibility to ensure that their pets are well cared for, properly managed, and pose no threat or disturbance to others in the community. However, to do so they must *know the laws, choose to respect the laws, and be willing and able to provide appropriate care for their animals*. In a perfect world, there would be a minimal number of strays and owner-surrendered animals for the shelters to manage, bite cases and concern about rabies from dogs or cats would be near non-existent, feral cat colonies would diminish, neighbors would rarely have their peace interrupted by barking dogs or nuisance animals, and the rates of euthanasia in county shelters would plunge dramatically. But reality being what it is we rely heavily on our municipal Animal Control services to help us work toward this ideal.

### Municipal Animal Control Service

Animal Control is a function of local community government. Its primary purpose is to manage the companion animal concerns in the local community pertaining to human safety. In some communities, Animal Control agencies also deal with wildlife-related issues.

*Animal Control Management: A guide for local governments* by Geoffrey L. Handy (Handy, 2001), published for the Humane Society of the United States, is an invaluable and recommended resource for understanding effective municipal Animal Control services. As the author aptly notes, "For a function so essential to public health and safety, animal care and control departments display a surprising diversity regarding their organization, responsibilities, and the quality and level of services they provide." (Handy, 2001, p. 2)

Despite the key role of Animal Control in promoting community safety and effective animal management, this municipal service is largely neglected in many communities in rural Virginia. The Animal Control profession struggles with a perception problem; well-worn images of the proverbial “dog catcher” die hard. And in municipalities where funding is minimal and outmoded policies are still the rule, catching dogs is about all some Animal Control officers are allowed to do.

## **Community Leadership**

*“We the people are the boss, and we get the kind of ... leadership, be it good or bad, that we demand and deserve.” John F. Kennedy*

As with any community service, positive changes in municipal animal management require the support of the broader municipal administration. Among the counties surveyed, Animal Control services generally report either to the county sheriff’s office or the county administration. The county sheriff is elected by and responsible to the community. The county administrator answers to the board of supervisors that is in turn elected by and responsible to the community. There can be no significant advances in companion animal management without the support and cooperation of these community leaders, so it is to them that concerns and proposals must be presented.

## **Non-profit Organizations**

Rescue and adoption of homeless animals constitute the primary functions of nonprofit organizations (NPOs) in companion animal management. The vast majority of the pet-related NPOs in this region provide this service as their central focus, and while they do a commendable job, many adoptable animals are routinely euthanized in municipal pounds for a lack of available space, foster homes, and adopters.

Some rescue organizations maintain shelters while others operate exclusively through the use of individual foster homes and have no physical facility. Larger organizations with the financial means – such as the Richmond Animal League, Caring for Creatures, and the Richmond SPCA – provide public visitation hours. Others rely on public adoption outings and other similar outreach efforts to introduce their adoptable animals to the public.

A common misconception about these NPOs has to do with generic names including “humane society” or “SPCA.” Local groups with titles that include these terms are not generally related to the national-level organizations that bear these names. Such terms may be used by any entity, and each organization defines its own individual mission and purpose without reference to the national groups. Many organizations include these terms in their titles for their name recognition value.

Except for a few cases based on special contractual relationships between a municipality and a privately run shelter (e.g. the Fluvanna SPCA), humane societies and SPCAs *do not* provide the animal sheltering services for municipal Animal Control agencies. Misconception about these terms is so prevalent that one county assigned the primary responsibility for its emergency pet sheltering plan to the county “SPCA” – when, in fact, there was no such organization in the county!

(See Appendix I for a list of many of the regional nonprofit agencies serving the Central Virginia Region.)

## Regulatory Agencies

Several agencies in Virginia regulate the activity of keeping animals in the state. Most regulation is aimed at agricultural animals and animals in commerce, but these agencies are also responsible for the regulation of companion animals.

**Virginia Department of Agriculture and Consumer Services (VDACS)** regulates animal welfare and health “Providing advisory assistance to localities in the operation and design of animal pounds and shelter facilities is a key component of the Division’s Animal Welfare Program. Upon request, or complaint, staff members are available to review local facilities for compliance with applicable state laws and regulations concerning operations and advise localities of any corrective action needed.” (Virginia Department of Agriculture and Consumer Services, 2012)

**Office of Veterinary Services** administers veterinary medical regulatory programs to control the spread of disease, including the management and prevention of rabies in concert with the Virginia Department of Health (Virginia Department of Health, 2012).

## The Pet Consumer Retail and Service Industry

The retail industry is a key driving force behind the increase in pet ownership; it promotes and benefits from pet ownership.

**Breeders and “Puppy Mills”:** A large number of pets that wind up homeless in municipal pounds or rescues are purebred animals. Estimates suggest that Americans acquire 23,500,000 animals each year. Traditionally, a large percentage of those acquired come from breeders and “puppy mills” via pet stores and internet purchases. Puppy mills are simply breeders that are characterized by the large numbers of animals kept for the pure purpose of generating income by producing as many offspring as possible. Public awareness about the horrendous conditions in which their animals live (and die) is on the rise. Despite high sale prices, puppies bred under such circumstances are commonly plagued by inbred genetic issues, disease, and other physical and behavioral defects.

In rural areas, the “backyard breeder” is a common source of pets. These are individuals who breed puppies or kittens informally (generally at home and in their backyards) for sale to friends or co-workers, on street corners, or over the internet. While not a highly lucrative business, backyard breeding is often considered a necessary income enhancement in rural communities – where dogs, cats, and yard space are abundant and cheap.

**Kennel Clubs:** Kennel Clubs that create a social connection for dog owners have become increasingly popular. While they largely serve breeders and owners who purchase purebred dogs, some have begun to include events for mixed-breed dogs. These organizations have a tremendous opportunity to influence public opinion and behavior regarding responsible animal ownership and breeding. There is currently no professional licensing or standard of practice for those breeding fewer than thirty dogs. Consequently, poor breeding practices continue to operate without oversight. Those maintaining thirty or more breeding dogs are subject to regulation by the state law pertaining to Commercial Dog Breeders: § 3.2-6507.2.

**Pet Supplies and Pet Stores:** The pet supply business is booming! Most urban areas support numerous pet supply stores – national chains as well as custom boutiques. However, the rural counties of Central Virginia are more limited in their options. Common pet supply resources in our rural counties include grocery stores, discount “dollar” stores, agricultural supply outlets and co-ops. There are also a few independent pet stores that often offer pets from puppy mills or backyard breeders as well as exotic pets in addition to pet supplies. Most large chain stores, such as PetSmart and PetCo have thankfully discontinued the practice of offering pets obtained from questionable source and instead support animal adoptions from shelters and rescues.

**Pet behavior management and training:** A solid knowledge of behavior management and training principles is critical to the successful management of companion animals. Behavior management problems are among the most common reasons for owners relinquishing their pets to pounds and shelters. Behavior management assistance has blossomed in recent years and includes a wealth of resources, such as the online ASPCA Virtual Pet Behaviorist, classes offered by commercial trainers or through Parks and Recreation agencies, and individual behavior management consultants who work directly with the client either on-site or via telephone. Such assistance is often offered for free or at discounted prices for those adopting rescue animals. For low-income pet owners and/or those in rural communities, phone or internet resources may be the best options for pet training assistance.

**Pet sitters, boarding kennels, and groomers:** New pet owners often overlook the peripheral, but necessary, costs of pet ownership, such as pet sitters, boarding kennels, and groomers. While these may be abundant in urban communities, they can be scarce in rural areas. Many low-income pet

owners simply don't have the means for such services and consequently, pets may be left alone for days at a time, or they may go without grooming which can result in problems with ingrown toenails, flea and pest infestations, matted coats and skin conditions, and many other issues.

**Veterinarians:** Needless to say, veterinarians are a key element in any community's management of companion animals. But, once again, while such services are plentiful in cities and suburbs, they can be quite limited in rural areas. Additionally, many rural residents cannot afford the cost of veterinary services and so don't avail themselves of professional health care when it is needed. Owners in these areas often surrender aging or severely ill pets to the county's pound for euthanasia when the pet's quality of life has declined. However, such pounds are under increasing pressure by veterinarians to discontinue such "courtesy euthanasia" services. Counties are required by law (§ 3.2-6521) to provide annual rabies clinics in areas in which veterinary services are insufficient to meet the need.

The People and Animals Welfare Support Foundation of Central Virginia maintains an online directory of resources available for pet management in the Central Virginia region at <http://www.paws-cva.org> . This is an extensive and actively-managed directory of information. Community use and input is welcomed and encouraged.



## COMPANION ANIMAL MANAGEMENT: GOALS AND CONCEPTS

*“When we look only at shelter intake and disposition statistics, we miss valuable information that can inform our strategy and success.”* (Humane Society of the United States, p. 25)

Successful, humane animal management is a multifaceted effort involving a variety of participants. The ultimate goal is to provide for community safety and well-being, promote responsible pet ownership/guardianship, and provide for the sheltering and re-homing of animals whose guardians can no longer manage them.

### Community Safety and Well-being

The essential purpose of municipal Animal Control activity is to protect the safety and well-being of the community members. From a pragmatic standpoint, if poorly managed companion animals did not threaten the safety or well-being of the humans in the community, there would be no “justifiable” need for Animal Control services. Under current law, animals have no intrinsic value; they are considered to be “property” and have no rights regarding their own well-being.

The reality is that poorly managed animals do threaten the safety and well-being of community members. The importance of the potential to spread infectious disease – most notably the deadly rabies virus – is reflected in the state law mandating rabies vaccination for all dogs and cats four months of age or more (§3.2-6521). However, enforcement of this law remains weak and identifying unvaccinated animals is problematic (see tables in Appendix E). Rabies is an almost inevitably fatal disease that has increased in Virginia since 2005.

Laws against abandoning animals and allowing animals to run at large are designed to protect community members from the municipal expense of managing those animals and from the threats posed by loose, unknown pets carrying disease, causing accidents, and injuring or killing people or other animals. Similarly, laws defining the management of animals identified as “dangerous dogs” protect community members from known threats.

The connection between animal abuse and domestic abuse is well documented and accepted (National Link Coalition, 2012). Violence and abuse of animals is an indicator of a person’s capacity for violence towards people. Identifying and subduing that behavior before it escalates to humans is a significant means of preventing domestic violence.

But even beyond the clearly definable threats to community safety, the emotional impact of a society’s abuse of creatures for which most of us have respect and affinity cannot be dismissed. The power of a community’s expectation and need for the humane care and treatment of companion

animals drives its development towards becoming a humane community as opposed to a community that recklessly consumes, discards, and disregards companion animals.

The table in Appendix B shows the relative numbers of dog and cat bites on humans, as recorded by the respective health department offices for each county. Also included is the number of dangerous dogs registered in each county, rabies violation citations, and whether or not the county employs a prohibition against dogs running at large (without the supervision of the owner). While a total number of dog and cat bites is not available due to the various ways of reporting and recording this data, bites that are reported to and tracked by the health department are typically those for which a risk of rabies is involved.

## **Responsible Pet Ownership – Unattainable Ideal or Realistic Goal?**

*“Whatever companion animal problems we confront – bites, strays, surrenders – it’s not a dog problem we have to solve, but a people problem.”* (National Canine Research Council)

We rarely hear discussion about striving for and achieving responsible animal ownership. Some say this is because it’s simply not realistic to think that pet owners will somehow “become responsible.” This tragic and self-defeating belief disregards the potential of the human spirit and capacity to effect change: the force of a community that demands change is a force that succeeds.

What is “responsible ownership”? As outlined by the National Canine Research Council (National Canine Research Council, 2012):

*A responsible pet ownership community is built from a community consensus as to what constitutes acceptable pet owner behavior. Each community might be different, but the basic building blocks of a responsible pet ownership community should include the following simple elements:*

- 1. License and provide permanent identification for pets.*
- 2. Spay or neuter pets.*
- 3. Provide training, socialization, proper diet and medical care for pets.*
- 4. Do not allow pets to become a threat or nuisance in the community.*

*Some communities are developing a fifth principle, as well: ethical procurement. Know where your pet came from, and choose pets from responsible breeders, shelters or rescues.*

In November 2011, the American Veterinary Medical Association published detailed *Guidelines for Responsible Animal Ownership* (American Veterinary Medical Association, 2011).

However a community defines “responsible pet ownership,” we know that achieving a level of community compliance and responsibility takes effort. The key tools to promoting responsible pet ownership are:

- **Community education**
- **Law enforcement**
- **Access to affordable services and resources for pet care**

If community members have the knowledge and resources for responsible pet care, and if they embrace an expectation for responsible animal care through law enforcement and open dialog, the instances of irresponsible companion animal management and the numbers of animals entering our shelters, draining taxpayer funds, and threatening our well-being would decline substantially.

### ***Community Education***

An effective public education program generally involves:

- At least one staff member who specializes in public information
- A detailed program of goals to educate the entire community – both adults and children
- Good relationships with civic groups and animal-related groups
- An up-to-date mailing list of press contacts, including print and broadcast editors and freelance writers and editors
- Handouts – including brochures, flyers, and article reprints – that discuss pet over-population, pet registration, responsible pet ownership, and rabies and advise against keeping wild animals
- Films and slide shows presenting the same topics

*Animal Control Management: A guide for local governments – published by International City/County Management Association © 2001*

It is widely recognized that a proactive education plan – for adults as well as children – is a critical component of any successful animal management program.

While the concept of community education is very popular with Animal Control Officers, the reality is that such programs are few and far between. Almost without exception, the key complaint of Animal Control agencies regarding community education is insufficient funding and a lack of personnel for proactive education efforts.

Appendix C provides a glimpse of community education efforts and challenges among the most responsive counties in our survey.

Most commonly, “education” efforts are limited to unstructured conversations with pet owners following a reported complaint – reactive rather than proactive. Often these admonitions are not even augmented by printed materials for clarification of owner responsibilities.

Among the counties completing the interview, Hanover County was found to have the most extensive (and impressive) array of brochures available. Their collection even includes a number of low-literacy brochures – a typically overlooked consideration. Most rural counties, with minimal

budgets and staffing that is ill prepared for providing education, simply make do and have little expectation of success.

In the age of the Internet, a well designed website can be a powerful tool for disseminating information and providing education. Almost all Animal Control departments have a page on the county's municipal website. In far too many cases, this page is restricted to very minimal information. Recommended links and information for inclusion in municipal Animal Control websites are provided in Appendix J.

The web offers an amazing array of resources pertaining to every aspect of animal management and responsible pet ownership. Though not a cure-all, an effective municipal website for animal management provides a central location for information and promoting community awareness. In fact, a feature-rich website can be a valuable resource for Animal Control Officers.

Resources for humane education programs across the curriculum abound, but finding room and acceptance for humane education in the public education system can be a challenging task. However, several national organizations provide support for humane education efforts.

- The **Institute for Humane Education** (<http://humaneeducation.org/>) has extensive resources and includes a range of programs, including an accredited graduate program, for those wanting to bring their talents to humane education.
- The Humane Society of the United States also has a study program, the **Humane Society University** (<http://humanesocietyuniversity.org/>) and a wealth of resources.
- **RedRover Readers** is a "unique community-based literacy program [that] is aligned with academic content standards and helps children explore the bond between people and animals through stories and discussion." (<http://redrover.org/?navid=564>)
- The **National Humane Education Society** (<http://www.nhes.org/>) has a wealth of resources and ideas to support those bringing humane education into the classroom.

Finally, if we are not actively engaging our Animal Control Officers and advocating educational outreach in our communities – in the school classrooms, at community fairs and festivals, at civic meetings and social clubs – we are missing the most productive opportunity for creating a Safe, Responsible, Humane Community. Education is the seed that enables change to flourish.

#### **Other potential avenues for community education...**

Recognizing that the municipal government will always be challenged to provide sufficient resources for animal management, it becomes necessary to focus our attention on other potential avenues for needed services and support.

Education can and should be a central focus of nonprofit organizations. Of course, it should take place individually with those adopting animals and those in violation of animal laws, but it should also take place proactively through:

- Community workshops on animal laws and responsible ownership

- Community-based support groups for pet owners
- Behavior management/training classes
- Community event information tables
- Civic club presentations
- Outreach programs to underserved populations
- Pet food pantries/banks and other low-income support services

Every opportunity to reach pet owners is an opportunity to share information and **reinforce responsible pet ownership**. The more visible and structured the message, the better chance it has to become absorbed in the community.

## ***Law Enforcement***

### **State laws**

The Commonwealth of Virginia is recognized as a leader in providing opportunity and support for compassionate management of companion animals.

- The state laws are considered to rank seventh in the nation for quality of protection for animals ([http://www.humanesociety.org/about/state/humane\\_state\\_ranking\\_2012.html](http://www.humanesociety.org/about/state/humane_state_ranking_2012.html)).
- The Department of Agriculture's Online Reporting service for intake and disposition of animals is a model for transparency in operations ([http://www.vi.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.vi.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi)).
- The Dangerous Dog legislation and registry program is a model that determines risk based on the dog's past behavior, not by its breed, and places the focus of management on the owner (<http://leg1.state.va.us/cgi-bin/legp504.exe?000+cod+3.2-6540> ).
- Virginia was among the first to set regulations for commercial dog breeding (<http://leg1.state.va.us/cgi-bin/legp504.exe?000+cod+3.2-6507.2> ).
- The Virginia Animal Control Association has been recognized as a leader by the National Animal Control Association.
- Several other statewide agencies also serve the interests of animals: Virginia Alliance of Animal Shelters, Virginia Animal Fighting Task Force, and Virginia Federation of Humane Societies.
- Attorney General Ken Cuccinelli received the 2012 Humane Law Enforcement Award from the Humane Society of the United States.

### **Local ordinances**

Because of the local nature of animal management, much animal management regulation comes from local ordinances. The state grants municipalities the right to enforce certain laws, such as licensing for cats and prohibitions on dogs running at large.

Among the counties surveyed, none have chosen to implement licensing for cats, despite the fact that feral cat colonies have become a major challenge for communities. As suggested by Handy, “Mandatory registration programs [for cats] can also be designed to accommodate organized feral-cat caretaking programs...”(Handy, 2001, p. 23)

Of the fifteen counties surveyed, only six (Chesterfield, Caroline, Henrico, Powhatan, Prince Edward, and Prince George) were found to declare full prohibition of dogs running at large (excepting dogs engaged in lawful hunting.) As noted by the National Animal Control Association, “There can be no justification for allowing pets to roam. State and/or local statutes should prohibit owners from allowing their pets to go uncontrolled on or off the owner’s premises.” (National Animal Control Association Guidelines)

Exhibiting the common inattention given to local animal governance, one county maintains an ordinance that states, “Stray dogs, unclaimed by their rightful owners ..., may be sold by the animal warden to laboratories for scientific purposes, and all funds realized from such sales shall be paid over to the county treasurer” (Code of Ordinances: County of Louisa, Virginia, 2012) – a policy that appears to conflict with current state law: § 3.2-6546 and social intolerance of selling companion animals for scientific research.

Under Code § 3.2-6543 “Governing body of any locality may adopt certain ordinances,” the state permits localities to adopt and enhance a number of state laws for local implementation. This practice emphasizes the importance of these statutes and bolsters municipal knowledge of and commitment to the state laws. State law also empowers municipalities to apply any funds collected through enforcement to “defraying the costs of local animal control, including efforts to promote sterilization of cats and dogs.” (Code of Virginia: § 3.2-6534. Disposition of funds., 2012)

In our study, we found that all municipal companion animal regulations reiterated the state laws regarding licensing and rabies inoculation (§3.2-6520-6533). Despite this emphasis, the record of citations for violation of these laws is scant in most counties. Hanover, Henrico, and Prince Edward take the lead in enforcement (see Appendix E). Another common inclusion is the state law pertaining to dangerous and vicious dogs (§3.2-6540). Most counties borrow the definition and details regarding “dangerous” and “vicious” dogs from state law (the exception is Louisa County, which employs its own language that differs from the state definitions. Sec. 14-41.5 “Vicious dogs not to run at large; penalty.”) (Code of Ordinances: County of Louisa, Virginia, 2012)

Several counties incorporated other state laws regarding animal management into their local code as well. For example:

- Animal Cruelty (§3.2-6560) found in the codes of Amelia, Dinwiddie, Hanover, and Prince George
- Abandonment of animals (§3.2-6504) found in the codes of Amelia, Buckingham, Dinwiddie, and Prince George
- Care of animals by owner (§3.2-6503) found in the codes of Buckingham and Prince George
- Sterilization of adopted dogs and cats (§3.2-6574) found in the codes of Buckingham, Goochland, Hanover, and Henrico
- Animal fighting (§3.2-6571) found in the codes of Amelia

Other local ordinances effective in animal management include:

- Restrictions on breeding (found only as restatement of state law §3.2-6574 as noted above)
- Restrictions on the number of animals kept by an individual or household (Hanover County)
- Restrictions on unlimited tethering (not found in the surveyed counties, but in effect in the following Virginia areas: Alexandria, Danville, Norfolk, Northampton County, Portsmouth, Richmond, Smithfield, Staunton, and Virginia Beach (People for the Ethical Treatment of Animals, 2013))
- Ordinances addressing nuisance circumstances, such as barking dogs (found in Dinwiddie, Goochland, and Hanover)

Details on the local ordinances for most communities can be found online in the Municode Library (Municode, 2012), however, several counties in our survey do not use the Municode system. (Information regarding access to the county code is included in the community profiles in Appendix A.)

## **Enforcement**

Enforcement provides the incentive for respecting the law. It is a key element of animal management services provided by municipal Animal Control agencies. Without enforcement, the laws that promote responsible pet ownership, protect the safety of community members, and prevent extreme cases of abuse and neglect become little more than good intentions.

Appendix E provides statistics relating to selected Virginia animal management statutes. These specific laws were singled out for their importance to animal management and community safety:

- Care of companion animals (§3.2-6503)

- Rabies inoculation (§3.2-6521)
- Unlicensed dogs prohibited (§3.2-6524)
- Cruelty to animals (§3.2-6560)
- Animal fighting (§3.2-6571)
- Sterilization of adopted dogs and cats (§3.2-6574)
- Dog injuring or killing other companion animals (§3.2-6586)
- Dogs running at large - by local ordinance (§3.2-6538)

What is striking is the notably low rate of citations. This might seem to indicate a dearth of violations; in reality, it represents indifferent enforcement. A case study addressing successful strategies in Animal Control included in a report by the International City/County Management Association highlighted a primary objective to “increase the annual issuance of citations from 550 to 5,000.” (International City/County Management Association, 2012, p. 3)

Many Animal Control Officers are reluctant to issue citations for violations. This reluctance may arise from reasons including belligerent resistance from the offenders, lack of support from county administration for enforcement of animal laws, poor understanding of the detail of the laws, and even active resistance from the courts, as judges often consider animal law cases to be a waste of time and resources.

A brief review of the low citation rates for violation of the law requiring dog licensing (§3.2-6524 - Unlicensed dogs prohibited) and minimal compliance with licensing requirements shown in Appendix E indicates the level of inattention to this most fundamental animal law. Officers frequently state that enforcement of licensing—with fees capped at \$10 by state law—is simply not cost-effective. The obvious solution would be to have the state legislature either increase the cap (comparable fees average \$30-\$200 (Smith, 2012, p. 54)) or preferably remove it all together. Even raising the cap to the low end of this range would remove one of the major complaints regarding enforcement. (Appendix F provides a detailed look at licensing revenue potential.)

Interestingly, Prince George was the *only county* in our survey that evinced enforcement of the law requiring sterilization of all dogs and cats adopted from municipal pounds (§3.2-6574). While some communities are now managing to ensure that all animals are spayed or neutered prior to adoption (examples include Henrico, Hanover, and Chesterfield), many are unable to do so, leaving the adopter saddled with the responsibility. This law is critical to the reduction of pet overpopulation and euthanasia and its minimal enforcement is truly disappointing.

What do we sacrifice when we fail to prosecute animal law violations? We forfeit basic respect for the law; we lose the opportunity to educate owners and encourage individual responsibility and



accountability; we lose the opportunity to prevent the *human* domestic abuse that so often accompanies animal abuse; we lose the opportunity to protect the animals; and we lose the opportunity to support the growth of a Safe, Responsible, Humane Community. Is this a price we're willing to pay for non-enforcement of animal laws?

### ***Resources for Pet Owners and Pet Retention Services***

To care for their pets properly, owners must have access to the necessary resources: quality food, veterinary care, guidance in behavior management, boarding services, and basic grooming services. The paradox is that low-income people tend to own more animals than higher income demographics – this is especially true in rural communities where there is more space and unaltered dogs and cats commonly roam freely.

As an example: One rural pet food pantry provided services to clients who were registered with the county food bank. Most owned multiple pets, and many had acquired their pets from the municipal pound. Records indicated that most of these pets were under 3 years and many were unaltered and unlicensed.

Recognizing that “there are large segments of our population that are not counted in animal welfare or veterinary statistics, and which are not being serviced by the animal welfare and veterinary fields” (Humane Society of the United States, p. 2) , the Humane Society of the United States developed the Pets for Life Program, a comprehensive approach to reaching these underserved populations. A key component of this program is the strategic, informed targeting of underserved populations and outreach to those communities.

The counties that surround the City of Richmond (Hanover, Henrico, Chesterfield, and Goochland) are eligible for an extensive array of pet retention services offered by the *Richmond SPCA*. Services include free and low-cost spay/neuter, a low-cost veterinary care clinic, pet food bank, behavior management guidance, re-homing assistance, a trap/neuter/return program for feral cats, and a program for sheltering pets of abused women and families in need of help.

More remote communities are limited in their access to pet owner resources. Those in greatest need of assistance among our sample include Louisa, Nottoway, Cumberland, Buckingham, Caroline, and Dinwiddie. Outreach is a critical component of successfully helping these populations, particularly in providing education in humane, responsible animal management.

#### **Low-cost spay/neuter support**

Growing recognition of the importance of spay/neuter services for homeless animals has resulted in the expansion of these services in all communities. Notable examples include:

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

Charlottesville/Albemarle SPCA

<http://casppca.org/>

City of Charlottesville, County of Albemarle  
and surrounding area

434-964-3333

3355 Berkmar Dr, Charlottesville, VA 22901

Jessica Beath Spay Neuter Clinic

<http://www.jessicabeathclinic.org/>

Hanover and surrounding area

804-752-SPAY (7729)

12300 Farrington Rd, Ashland, VA 23005

Operation Catnip of Richmond

<http://operationcatniprichmond.com/>

Richmond and surrounding area

804-228-6479

P.O. Box 268, Quinton, VA 23141

Prevent A Litter

<http://www.preventalitter.org/>

Richmond or surrounding area

804-359-6369

3421 W. Cary St, Richmond, VA 23221

RAL - The Loving Spay + Neuter Clinic

[http://www.ral.org/index.php/our\\_clinic/](http://www.ral.org/index.php/our_clinic/)

Chesterfield location

804-379-9725

11401 International Drive, Richmond, VA  
23236

Richmond Hero Spay & Neuter

<http://www.richmondhero.com/>

Richmond or surrounding area

804-788-HERO (4316)

P.O. Box 7586, Richmond, VA 23231

Ring Dog Rescue

<http://www.ringdogrescue.org>

Richmond and surrounding area

804-622-4200

Smokey's Spay/Neuter Clinic

<http://www.richmondspca.org/clinic>

City of Richmond and Counties of  
Chesterfield, Hanover, Henrico and  
Goochland

804-643-6785

Robins-Starr Humane Center

2519 Hermitage Road, Richmond, VA 23220

Spay Neuter All Pets (SNAP)

<http://www.snapva.org/>

Louisa County and surrounding area

540-967-3573

P.O. Box 1277, Louisa, VA 23093

SPCA of Petersburg and Colonial Heights

<http://spca-petersburg-colonialheights-va.com/>

Colonial Heights, Petersburg, Prince George,  
Dinwiddie, Chesterfield

804-526-7722

201 Temple Avenue, Suite E, Colonial Heights,  
VA 23834

Voices for Animals

<http://www.voicesforanimals.org/>

Central Virginia regions around Charlottesville

434-979-1200

Spay VA

<http://www.spayva.org/>

Online reference for spay/neuter services  
throughout Virginia

877-982-7729

### **Pet food assistance**

In troubled economic times, even the cost of pet food becomes a barrier causing many owners to relinquish their pets. While pet food assistance is not a solution to long-term inability to care for pets, a pet food pantry can serve as an important short-term stopgap for those in need.

Most food banks are willing to receive and distribute donations of pet food. In addition, agencies that receive donations of pet food are willing to make food available to those in need though they may not maintain a structured or visible process for doing so.

Independent efforts to provide pet food assistance have the added benefit of providing information and education to distressed pet owners, identifying the need for additional services, and creating a more personalized link to a community's pet-owning population. A well-defined and limited approach coupled with appropriate screening of recipients is critical to the success of such a program, otherwise well-intended efforts rapidly become unsustainable.

Among the interview participants, those who noted that they provide pet food assistance were as follows:

- Dinwiddie Animal Control provides pet food assistance "When available and for specific need situations."
- Chesterfield Animal Control "provide[s] free pet food in conjunction with the Chesterfield County Humane Society."
- Caring for Creatures, Fluvanna
- Fluvanna SPCA/Shelter "maintain[s] a community chest of donated food."
- SPCA of Petersburg and Colonial Heights distributes food when available on "an emergency basis and on occasion for elderly pet owners."

### **Low-cost training/behavior management**

Low-cost behavior management may be one of the most valuable services to help owners successfully keep and manage their pets. A wealth of behavioral information is available online or even by phone consultation. Examples include the ASPCA Virtual Pet Behaviorist (<http://www.aspcabehavior.org/>), Petfinder.com (<http://www.petfinder.com/>), and the Richmond SPCA's behavior help line (<http://www.richmondspca.org/page.aspx?pid=264>).

Among interview participants, those that indicated an ability to provide assistance for behavioral management were:

- Caring For Creatures

- Richmond Animal League
- Ring Dog Rescue
- Rescue of Chained K-9s (ROCK)

### **Low cost clinics for rabies, microchip, and wellness support**

Virginia law requires that “Rabies clinics shall be held at least once per year when the governing body finds that the number of resident veterinarians is otherwise inadequate to meet the need.” (Code of Virginia: § 3.2-6521. Rabies inoculation of companion animals; availability of certificate; rabies clinics.) Most communities provide low cost rabies clinics, usually coordinated by the municipal Animal Control agency.

Rabies clinics can provide opportunity for another important service: the insertion of **microchips for pet identification**. Microchip insertion is simple and cost-effective. Any community serious about promoting responsible pet ownership must embrace a serious approach to pet identification. Because tags are so easily lost, the use of microchips is the most effective method available for this purpose and is recognized not only for its value in reuniting owners and pets but also for its role in holding owners accountable for proper management of their pets.

Provision of **wellness clinics** requires a larger commitment and effort, but such facilities provide an otherwise inaccessible service for those to whom veterinary services are out of reach – either geographically or financially. The *Richmond SPCA* recently opened its *Clinic for Compassionate Care* (<http://www.richmondspca.org/clinic>), providing “low-cost, full-service veterinary care to pets of income-qualified individuals, among other groups of pet guardians.”

The *Hanover Humane Society* also provides an array of pet retention support services, including a wellness clinic (see: [http://www.hanoverhumanesociety.org/index.php?option=com\\_content&view=article&id=9&Itemid=18](http://www.hanoverhumanesociety.org/index.php?option=com_content&view=article&id=9&Itemid=18)).

### **Fencing and housing**

The provision of adequate housing for outside pets and fencing (to eliminate the need for chaining dogs) is another critical community service in short supply in Central Virginia. The terms “adequate shelter,” “adequate space,” and “adequate exercise” are clearly defined in state law (see Appendix D.) These definitions (Code of Virginia: § 3.2-6500. Definitions., 2012), along with relevant ordinances, determine (and in some cases limit) the actions that can be taken by Animal Control Officers regarding an animal’s living conditions.

Unhealthy or improper living conditions for animals commonly fail to be identified and cited by Animal Control Officers. Concerns are typically only investigated when a complaint is filed by a community member. Even if poor conditions are found, there is such ambiguity in the interpretation of these terms that most Animal Control Officers are reluctant to press charges. This is evidenced by the low incidence of citations for violation of Virginia Code §3.2-6503 pertaining to “Care of Companion Animals” (See: Appendix E).

A local nonprofit organization, Rescue of Chained K-9’s (ROCK) (<http://www.werockinva.com/>), works to address the needs of dogs kept tethered outdoors (as well as those of their caretakers).

Based in Henrico County, ROCK volunteers do their best to extend their service area to the counties of Hanover, Henrico, Goochland, Louisa, Powhatan, Chesterfield, New Kent, and the city of Richmond. Groups such as ROCK have much to offer but are limited by financial resources and volunteer support.

#### **Boarding and Grooming Assistance**

Low-cost boarding and grooming services are quite rare. Low-income pet owners may leave animals unattended for long periods – sometimes days or weeks – without sufficient food or water. In addition, pets that go without grooming may suffer from toenails grown into footpads, severe flea and tick infestation, mange and other skin diseases, and in long-haired breeds, fur so badly matted that it no longer offers protection and interferes with proper elimination.

Among interview participants, only two offer grooming or boarding assistance: *Peaceful Passings* in Fluvanna County offers low-cost grooming as needed, and *Hanover County Animal Services* provides affordable grooming and boarding “on occasion.”

The challenge of addressing the proper care and conditions of many animals has resulted in a rise of non-profit services that seek to address these issues in productive ways with pet owners. Two notable groups include:

- the Coalition to Unchain Dogs whose mission is “to improve the welfare of dogs living continuously chained outdoors by providing free spay/neuter, vaccinations, and fences, while bolstering connections between these dogs and their human companions ....”, (<http://www.unchaindogs.net/>) and
- Fences for Fido – whose mission includes creating “safer and improved conditions for chained dogs by providing shelter, veterinary care, and spay and neutering services when necessary [and] to educate families on how to best care for their four-legged family members....” <http://www.fencesforfido.org/>

Both of these organizations provide support for those wanting to create a similar local program.

## Sheltering and Re-homing Homeless Animals

As previously noted, the majority of pet-related nonprofit organizations in Central Virginia are focused on the rescue and adoption of homeless animals.

Most of these shelters and rescues, as well as the municipal pounds, stay full to capacity. Nonprofit rescues generally work cooperatively with municipal pounds which by law must receive all stray and seized animals. Some nonprofit rescues take in animals only from municipal pounds. Others may accept owner-surrendered pets though such acceptance is usually restricted due to factors such as space limitation, perceived “adoptability” of the pet, breed of the pet, health of the pet, and sometimes whether or not the pet’s care will be “sponsored” financially. While municipal pounds are not required by law to accept owner-surrendered animals, most do so. However, with the trends toward “no-kill” shelters, an increasing number of municipal pounds now place restrictions on accepting owner-surrendered animals.

Without the presence of support systems to help owners keep an animal that they are being challenged with the practice of turning away owner-surrenders in order to decrease euthanasia rates is a concern for many.

Municipal pounds and nonprofit rescue shelters have different missions. The fundamental purpose of municipal pounds is to house the stray and seized animals picked up by Animal Control for the required holding periods of 5-10 days. The fundamental purpose of nonprofit rescues is to prevent euthanasia and find homes for adoptable animals. With minimal budgets and staffing, municipal efforts directed at successful adoption are easily shifted to the back burner and given scant attention. Nonprofit rescues that take in animals from municipal pounds play a key role in successfully re-homing sheltered animals and preventing their unnecessary euthanasia.

By regulation, all pounds, shelters, and rescues are mandated to report animal intake and disposition statistics to the Virginia Department of Agriculture and Consumer Services (VDACS). Virginia makes these statistics available to community members via an online reporting website: [http://www.vi.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.vi.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi). This site provides information from both municipal and nonprofit agencies about how many animals are received, from what avenues, and how they leave (“intake” and “disposition”). However, many smaller rescue organizations fail to report these numbers and will not be included in the VDACS statistics.

There is significant debate currently in the animal welfare community about what happens to animals that are turned away by shelters. For those interested in understanding more about the issue of no-kill and open versus limited admission, an excellent series of articles on the topic can be found at: <http://dogtime.com/7-hard-learned-lessons-about-animal-shelters-euthanasia-and-the-no-kill-movement.html>.

(See Appendix H for a list of local nonprofit agencies providing rescue and adoption services for the counties of the central Virginia region.)

The tragic reality is that, despite the combined efforts of municipal pounds and nonprofit rescues to place homeless animals, far too many animals are put to death in pounds every day. The effort to find good homes is overwhelming. However, even a so-called “high-kill” pound – one with very limited resources and little public visibility – offers hope for a severely neglected animal, hope that an individual adopter or a nonprofit organization will be able to rescue the animal, tend to its physical and emotional needs and provide a home for it.

(For more detail on the practices of each county in our survey see Appendix A.)

## COMPANION ANIMAL MANAGEMENT FUNDING: WHO SHOULD FOOT THE BILL?

The statistics tell the tale: we need more shelters and better animal management policies and programs. That's plain enough – but how will we finance these initiatives? The law is designed to protect the interests of people rather than animals, and it does not require municipal agencies to find homes for strays or abandoned animals. Further, municipalities aren't too keen on spending taxpayer dollars sheltering and re-homing animals – especially when many taxpaying households don't keep animals and may not support the use of public funds for animal management.

Who is responsible for animals when the owners are not? Clearly, Animal Control agencies are responsible for enforcing the laws and promoting responsible ownership as defined in the Virginia Code. It is less clear who should assume the responsibility of the care and re-homing of animals that are the victims of irresponsible owners.

### A Look at Budget Funding and Pet Licensing

*"It has been proven that licensing programs, adequately enforced, greatly reduce the numbers of surplus animals impounded unnecessarily, and encourage owner responsibility."* (National Animal Control Association Guidelines, 2012)

When it comes to humane animal management, the key question asked by municipal agencies is "How much does it cost?" In a time of economic uncertainty and fiscal conservatism, it would seem that the only acceptable direction for budgets to go is downward.

Already at the bottom of the municipal food chain, Animal Control programs are under more pressure than ever to cut costs. This equates to less education, less enforcement, less community service, and less sheltering – indeed, the only thing that *increases* is euthanasia. While effective animal management programs will ultimately save taxpayer dollars by improving responsible ownership, these initiatives are an investment that won't yield dividends overnight, and they won't happen without commitment.

The total program can be partially self-funded, however, if revenues from the following sources are set aside for this purpose:

- Income from pet registration (license) and permit fees
- Impoundment fees charged to persons whose animals have been picked up
- Boarding and redemption fees charged to owners who recover their pets
- Citation fines
- Fees from the quarantine of animals
- Adoption fees
- Private donations to the local government earmarked for the animal shelter (which may be applied to a new building addition or to extras such as medical supplies, emergency medical care, bedding and toys for the animals, and education programs).

*Animal Control Management: A guide for local governments – published by International City/County Management Association, 2001, pg 18.*



Recognizing that funding animal management is a constant struggle, the Virginia legislature places a significant portion of the financial burden upon those who own companion animals (and therefore create the need for management). This approach is articulated in statute §3.2-6524 requiring licensing for dogs and optionally for cats (Code of Virginia: § 3.2-6524. Unlicensed dogs prohibited; ordinances for licensing cats.) and in §3.2-6534 (Code of Virginia: § 3.2-6534. Disposition of funds.) which states that:

*... the treasurer of each locality shall keep all moneys collected by him for dog and cat license taxes in a separate account from all other funds collected by him. The locality shall use the funds for the following purposes:*

- 1. The salary and expenses of the animal control officer and necessary staff;*
- 2. The care and maintenance of a pound;*
- 3. The maintenance of a rabies control program;*
- 4. Payments as a bounty to any person neutering or spaying a dog up to the amount of one year of the license tax as provided by ordinance;*
- 5. Payments for compensation as provided in §3.2-6553; and*
- 6. Efforts to promote sterilization of dogs and cats*

Unfortunately, the fee cap of \$10 has not been adjusted since the law was enacted in 1984. This figure is so outdated that the cost of enforcing the licensing law typically exceeds the revenue generated by the fees, rendering the statute moot. It is time to raise the fee cap. The table in Appendix F provides a detailed look at the income generated for each county by licensing fees, estimated licensing compliance rates, and the potential income with effective licensing and fees.

Given the concern about tight budgets, the increasing importance of animal management services, and the value of pet licensing for improving owner responsibility and generating funds, it is puzzling why licensing is so consistently disregarded.

**Mandatory Registration serves six functions:**

- Lost-Pet Recovery Service
- Statistical Tool
- Ensure Rabies Vaccinations
- Revenue Source
- Cat Control
- Promotion of Spaying and Neutering

(Handy, 2001, p. 21)

**Officer Bill Bruce, Director of Animal & Bylaw Services** (2000-2012) in Calgary, Alberta, Canada, created a highly successful model program for responsible pet ownership and consequently transformed his Animal Control service from “dog catching” and euthanasia into a respected and valued community service. His program derives the bulk of its funding from fees generated from pet owners. For more information about Bruce’s success visit the links below:

Responsible Pet Ownership Bylaw -

<http://www.calgary.ca/CSPS/ABS/Pages/Animal-Services/Responsible-pet-ownership-bylaw.aspx>

“Responsible pet ownership will cut number of strays, expert says”

<http://www.therecord.com/news/local/article/548367>

The Calgary Model of Success -

<http://saveourdogs.net/2009/08/09/the-calgary-model-for-success/>

The Canadian Cure for Homeless Pets

<http://blogs.bestfriends.org/index.php/2011/04/08/the-canadian-cure-for-homeless-pets/>

## Charitable Funding and Animal Management Success

Acknowledging that funding from county governments will always be limited, it is important to consider and embrace alternate approaches to financing. The justification of animal management-related costs may always be an uphill battle for those trying to sell the concept to taxpayers, so while the pressure to increase sheltering and adoption is on the rise, it may be that the nonprofit sector offers the best long-term solution.

The current partnerships between municipal pounds and nonprofit rescues have often evolved from tumultuous histories, but they are central to the successful re-homing of animals and reductions in euthanasia rates. The VDACS Reporting records show that municipalities with the lowest euthanasia numbers are those with the highest rate of transfers to nonprofit organizations (NPO).

Rates of euthanasia among the NPOs are near zero while those of municipal pounds are quite high. Conversely, adoption rates among NPOs are generally more than double or triple those of the municipal pounds. That’s all well and good, but nonprofit rescues are unable to handle the volume of homeless animals. Regional nonprofit rescues reporting data to VDACS were responsible for only a fraction of the animals managed by municipal pounds.

| <b>VDACS Reported Statistics for 2010</b> | <b>Total Intake</b> | <b>% Adopted</b> | <b>% Euthanized</b> |
|-------------------------------------------|---------------------|------------------|---------------------|
| NPO Totals: Cats                          | 1,942               | 66               | 5                   |
| NPO Totals: Dogs                          | 3,606               | 59               | 2                   |
| County Totals: Cats                       | 7,659*              | 14               | 57                  |
| County Totals: Dogs                       | 12,400*             | 18               | 31                  |

Figure 1: Intake, adoption and euthanasia rates among regional NPOs and municipal pounds. Detailed statistics for each agency are in Appendix G –Richmond SPCA, accepting animals from several surrounding counties is NOT included due to the high impact of the City of Richmond – not included in our survey.

\* Totals for Fluvanna County intake and disposition are included as Fluvanna SPCA in NPO statistics.

But the sheltering and adoption of homeless animals only addresses a symptom of a much larger issue – the problem of irresponsible pet ownership. Nonprofit assistance will be much more effective if it is not limited to sheltering and adoption. Nonprofit aid is critical in creating the support systems that address the needs of pet owners through outreach and education, affordable access to spay/neuter, veterinary care, and maintenance care.

The primary challenge in the nonprofit sector is that it is very fragmented and uncoordinated. It consists of a plethora of small, individualized organizations, some comprising only a few volunteers. Many are lacking clearly defined missions, and all are competing for the same limited funding sources with little expertise in fundraising. Organizations come and go with many never obtaining a 501-c-3 tax-exempt status, and those that do often fail to follow the state’s minimal guidelines for management and reporting. Much good work is done despite this lack of experience and organization; but just think of what could be achieved with a coordinated and collaborative support system! As noted regarding a coalition in Portland, Oregon: “By planning and executing our strategies in concert, ASAP has achieved successes as a collective group that we could not have dreamed of as a disparate group of organizations.” (Bavaresco, 2013)

If municipal Animal Control agencies were relieved of the burden of long-term sheltering and adoption of homeless animals by partnering with a cohesive nonprofit shelter and outreach network, they could focus on providing the education and law enforcement necessary for humane animal management. Only through a concerted and collaborative effort to promote responsible animal ownership can we effectively protect the safety and welfare of the society at large (animals included!).

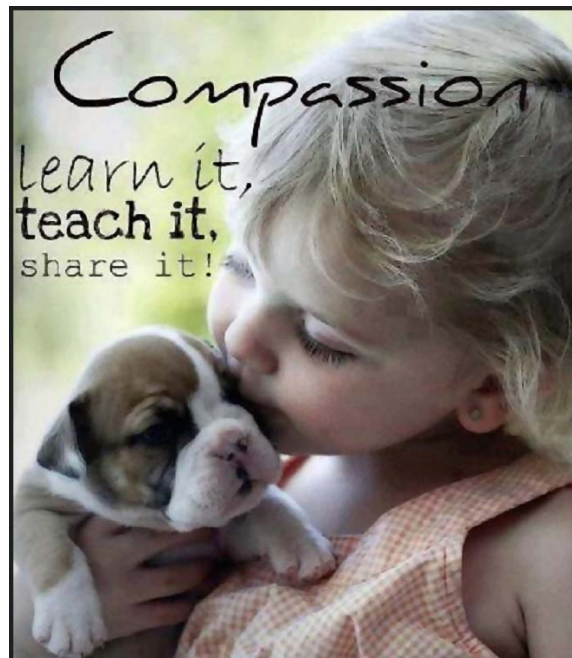
Of course, the real tragedies lie in the painful stories behind each euthanized or neglected animal and each person touched by this neglect. These vignettes give meaning to the sterile columns of numbers. They are the stories we often shrink from because we find their painful reality too much to witness, and we don’t like what they reveal about our humanity – or the lack of it. They are the

stories that speak to those of us who know we can do a better job of bringing our humanity to bear in confronting this troubling reality while helping our communities move forward.

## MOVING FORWARD: CREATING SAFE, RESPONSIBLE, HUMANE COMMUNITIES

So what is it that makes the difference between a community that passively suffers the consequences of unwanted, abused, and neglected animals and one that stands as an exemplar of a Safe, Responsible, Humane Community?

The answer is simple – *choice and cooperation*. We are free agents; we need only choose to practice and promote the established principles of effective animal management, much as we choose to practice responsible childcare, safe driving, or financial management. Through the cooperation of community members, organizations, and municipal agencies solutions emerge.



A Safe, Responsible, Humane Community is built on a foundation of personal responsibility and community engagement, tempered by compassionate, wise leadership. The Community Blog, based in Powhatan (<http://powhatanva.wordpress.com/>), declares that “the strength of a community comes from the strength of its people.” Likewise, the *compassion* of a community comes from the *compassion* of its people.

Any locale can shine as a Safe, Responsible, Humane Community. It helps if it has the *motivation* to begin the journey; the *vision* to see where it wants to go; the necessary *preparation* to reveal possible avenues of approach; and the *participation* of community members, stakeholders, and local leadership who are ready and willing to engage in the process.

**Below are just a few activities for working towards a Safe, Responsible, Humane Community:**

### **For community leaders:**

- Encourage and foster collaborations between municipal agencies and nonprofit organizations and/or organized volunteer groups.
- Encourage open communication and dialog with community members about companion animal issues and concerns:
  - be responsive to organizers who seek to respectfully address concerns;
  - meet with leaders of local animal groups to learn about concerns and possibilities;
  - host community forums to gain community input and discuss concerns and solutions

- Highlight and promote your Animal Control services and provide opportunities for community education about responsible, humane animal ownership.
- Coordinate and support a CART (Community Animal Response Team) to address companion animal needs in a community disaster/emergency when individuals need to be evacuated with their pets (<http://virginiasart.org/cart/>).
- Seek funding support for a community dog park so that dog owners can socialize and exercise their animals (<http://www.apdt.com/petowners/park/>).

**For municipal animal management personnel:**

- Develop community education programs addressing responsible animal ownership and solicit opportunities to present these programs at community meetings, schools, civic clubs, etc.
- Learn from those who have made advances and are willing to share what they've learned.
- Ensure that educational materials are readily available to carry your messages to the individuals that you engage with; review these materials with those keeping and adopting animals and make sure they understand the information shared.
- Make sure that your community's AC website is complete, easily accessible, and informative.
- Use the power of law enforcement as it is intended – to promote respect for and adherence to the law.
- Establish a donation fund and volunteer support program to assist with shelter management.
- Have readily available a list of approved rescue organizations and other resources with contact information.
- Seek and create opportunities to get to know animal advocates in your community. Network! They need to learn about your challenges and vice versa. You are not adversaries – you are on the same team!
- Keep good records to effectively track:
  - Law enforcement activity
  - Community assistance calls – e.g. noting potential problem areas and concerns
  - Networking with other agencies
  - Spay/neuter compliance on adoption
  - Licensing and rabies compliance for those in violation

**For social work personnel:**

- Foster and maintain relationships with Animal Control personnel so that you can effectively report and address concerns you identify regarding animal abuse and neglect. Work with others to create a Link Coalition for your community or region (<http://www.nationallinkcoalition.org/build-a-link-coalition/>).
- Keep a list on hand of available resource programs that may be able to provide support for pet owners in need of help with their pets.

**For school teachers:**

- Learn how you can weave responsible pet ownership education into your normal classroom activity.
- Coordinate an essay contest themed with issues about responsible pet ownership or what it means to be a humane community.
- Capitalize on the natural affinity children have for pets and coordinate a R.E.A.D. program in your community (<http://www.therapyanimals.org/R.E.A.D.html>); (<http://cats.about.com/od/felinehumanbond/a/kidsreadtoanimals.htm>) or a RedRover Readers program (<http://www.redrover.org/?navid=564>).
- Conduct a project on business or economic principles tied in to a fundraiser for the local animal pound, rescue, or related nonprofit organization.

**For animal advocates:**

- Become informed. Learn all that you can about your community's animal management strengths and challenges and about the potential solutions to problems. Knowledge is power! (See: What do you know: About animal management in your community? <http://www.myrtlerun.com/docs/WhatDoYouKnow.pdf>.)
- Be an organizer. Being one who is most aware of the problem, you may need to be the one to initiate a response. Be aware of your own abilities and challenges. Collaborate with other community members, organizations, and independent advocates to identify needs and solutions and to create a plan of action for addressing those needs. Strength lies in numbers, coordination, a clear and consistent plan, and a coordinated and respectful approach to presenting your plan.
- Be a facilitator. Seek opportunities to bring other participants together to learn about the issues and find ways to address them.

- Be receptive to others who seek to learn and share information and ideas. Find ways to build on the common interests and capabilities.
- Avoid the petty politics and infighting that plagues the animal welfare community. It only hurts the animals in need and there is little value in tearing down those who share your interests. Differences in concerns and positions need not be barriers to dialog and collaboration.

We've tried to shed a bit of light on the current status of fifteen counties and to illuminate a path. Some communities have already manifested the desire and started down their path. Others still face resistance – either by community leaders who are unconvinced that compassion for animals has merit or value for the community, and/or by community members who fear change and lack an understanding of the value of compassionate advancement. We trust the information provided herein will inspire hope and opportunity among those who welcome the vision of a Safe, Responsible, Humane Community.

For more information, ideas, and resources supporting the Safe, Responsible, Humane Community Initiative for Central Virginia and how we can help your community pursue these principles please visit our website: <http://www.paws-cva.org> or contact us at [paws@myrtlerun.com](mailto:paws@myrtlerun.com) or 540-832-2148.



## APPENDIX A: COUNTY ANIMAL MANAGEMENT PROFILES

Below are tables providing basic information as obtained through public information and as reported by the counties that participated in the questionnaire. Statistics referenced can be found in the tables in the relevant appendices. Estimated numbers of dogs and cats are determined using the accepted formulas provided by the American Pet Products Association Industry Statistics and Trends (American Pet Products Association, 2012). However, these numbers address pets that are kept as companions and do not reflect feral cats or kennelled dogs. Demographic information is obtained from the U.S. Census State and County Quickfacts site at <http://quickfacts.census.gov/qfd/states/51000.html>. Information on the VDACS Intake and Disposition statistics reported by each county are found in Appendix G.

In an effort to provide some useful comparative reference, we have identified several measureable criteria and assigned point values thus providing a ranking of performance based on those selected criteria. The criteria and ranking are found in Appendix H and will hopefully provide the reader with a focus for those counties and issues in need of special assistance.

### AMELIA COUNTY

Despite being one of the smallest rural counties in the survey, Amelia County Animal Control services was highly receptive to our inquiries for information and quite forthcoming in sharing input on the practices, limitations, and challenges of animal management in Amelia. This kind of open-ness is the foundation that opens the door and invites progress and constructive innovation.

Amelia's licensing compliance rate estimated at 51% suggests that an effort is made to enforce licensing. Good use is made of the available licensing fee structure employing a discount fee of \$5 for those who have their dogs altered versus \$10 for unaltered dogs. The expense per household of \$28 is mid-range. The record of law-enforcement evidenced in Appendix E is sparse and, as noted in our interview, the two ACO's "Possess the same rights of law enforcement as a civilian - to report to the magistrate" - no more, no less.

To their great credit, Amelia boasts the highest percentages for Live Release (reclaimed, transferred, and/or adopted) of both dogs (91%) and cats (76%)! Amelia also reported receipt of the highest amount of donations (\$15,387) among the survey group. This may be a result of the very positive relationship the municipal agency appears to have with Amelia Patrons for Animal Welfare (APAW), the non-profit organization that provides support for low-cost spay/neuter and fundraising.

In demonstration of how professional, non-profit, and municipal services can work together to

|                                                                                                                                                                                                 |                                                                                                                             |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| accomplish shared goals, it was noted that "All animal care costs while at shelter are privately paid. [The Shelter Vet-in-Charge] work is donated. All necessary supplies are funded by APAW." |                                                                                                                             |
| Number of households:                                                                                                                                                                           | 4,901                                                                                                                       |
| Estimated number of dogs:                                                                                                                                                                       | 3,249                                                                                                                       |
| Estimated number of cats:                                                                                                                                                                       | 3,558                                                                                                                       |
| Public dog parks:                                                                                                                                                                               | none                                                                                                                        |
| Disaster plan for pet sheltering, contact:                                                                                                                                                      | none                                                                                                                        |
| Animal Control/Pound Budget (2010):                                                                                                                                                             | \$139,630                                                                                                                   |
| Cost per household (2010):                                                                                                                                                                      | \$28                                                                                                                        |
| Median income:                                                                                                                                                                                  | \$50,135                                                                                                                    |
| Donations received (2010):                                                                                                                                                                      | \$15,387                                                                                                                    |
| Funds transferred to non-profit organizations (2010):                                                                                                                                           | \$199 to APAW -proceeds from Animal Friendly License Plates                                                                 |
| Access to county Code of Ordinances:                                                                                                                                                            | Per request from County Administrator                                                                                       |
| <b>Animal Control (AC) Administration</b>                                                                                                                                                       |                                                                                                                             |
| Name in VDACS Online Reporting:                                                                                                                                                                 | Amelia County Animal Control and Shelter                                                                                    |
| AC website:                                                                                                                                                                                     | <a href="http://www.ameliacova.com/departments/view/16/">http://www.ameliacova.com/departments/view/16/</a>                 |
| Head Animal Control Officer:                                                                                                                                                                    | Randy Leonard                                                                                                               |
| Reports to:                                                                                                                                                                                     | County Administrator                                                                                                        |
| Other AC officers and staff:                                                                                                                                                                    | Wendy Roberts                                                                                                               |
| AC phone daytime:                                                                                                                                                                               | 804-561-3878                                                                                                                |
| AC phone emergency:                                                                                                                                                                             | 804-561-2118                                                                                                                |
| AC Email:                                                                                                                                                                                       | randy.leonard@ameliacova.com                                                                                                |
| Professional memberships:                                                                                                                                                                       | Virginia Animal Control Association                                                                                         |
| <b>Municipal pound</b>                                                                                                                                                                          |                                                                                                                             |
| Pound contact:                                                                                                                                                                                  | Cynthia Case - Part Time Kennel Asst.                                                                                       |
| Pound website:                                                                                                                                                                                  | <a href="http://www.ameliacova.com/departments/view/16/">http://www.ameliacova.com/departments/view/16/</a><br>(same as AC) |
| Pound phone:                                                                                                                                                                                    | 804-561-3878                                                                                                                |
| Pound address:                                                                                                                                                                                  | Joe H. Paulette Memorial Park (16565 Five Forks Road)<br>Amelia, VA 23002                                                   |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations)                                                 |                                                                                                                             |
| Amelia Patrons for Animal Welfare                                                                                                                                                               | <a href="http://www.apawinc.org/">http://www.apawinc.org/</a>                                                               |
| Hickory Hill Canine Rescue                                                                                                                                                                      | <a href="http://www.hickoryhillcaninerescue.com/">http://www.hickoryhillcaninerescue.com/</a>                               |

|                                         |                                                                                                             |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Houlagan's Rest                         | <a href="http://houlagansrest.com/">http://houlagansrest.com/</a>                                           |
| Peaceful Passings                       | <a href="http://www.peacefulpassings.org/">http://www.peacefulpassings.org/</a>                             |
| Southside SPCA                          | <a href="http://www.southsidespca.org/about/">http://www.southsidespca.org/about/</a>                       |
| SPCA of Petersburg and Colonial Heights | <a href="http://spca-petersburg-colonialheights-va.com/">http://spca-petersburg-colonialheights-va.com/</a> |
| Richmond Animal League                  | <a href="http://www.ral.org/">http://www.ral.org/</a>                                                       |

| Responses from Questionnaire Interview                                                                     |                                                                                                                                                                                               |
|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Law Enforcement                                                                                            |                                                                                                                                                                                               |
| On what other county service boards or administrations are Animal Control interests represented?           | None formally - insufficient manpower for engagement.                                                                                                                                         |
| Describe the primary law enforcement activity:                                                             | Enforcement of rabies inoculation.                                                                                                                                                            |
| What is required of owners reclaiming a lost, unlicensed pet?                                              | Must present drivers license and rabies certificate. If no certificate, owners have 30 days to obtain rabies vaccination and provide notice. Less emphasis is placed on licensing compliance. |
| Do all AC officers carry a digital camera and routinely document the condition of reported animals?        | Yes.Try to.                                                                                                                                                                                   |
| At what point(s) are animals scanned for microchips?                                                       | Animals are scanned when brought into the shelter.                                                                                                                                            |
| Animal Management Challenges                                                                               |                                                                                                                                                                                               |
| How significant are the following problems and what steps are taken to minimize them...                    |                                                                                                                                                                                               |
| ... feral cats?                                                                                            | High - Regional vets support TNR (Trap, Neuter, Return)                                                                                                                                       |
| ... stray dogs?                                                                                            | High - We suspect high abandonment rates due to the economy and lack of education. We offer open public hours for the shelter when we receive owner surrenders.                               |
| ... unlicensed pets?                                                                                       | Moderate - We promote licensing.                                                                                                                                                              |
| ... abused/neglected animals ?                                                                             | Low - Education provided.                                                                                                                                                                     |
| ... dog bites, dog fights, or dog attacks?                                                                 | Low - Education provided.                                                                                                                                                                     |
| What other key issues in companion animal management challenge your community and how are these addressed? | Need for spay/neuter practice. We need increased education and to get into the schools to reach children.                                                                                     |

| <b>Animal Sheltering and Adoption</b>                                                                                                  |                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| How many dogs does the pound hold comfortably?                                                                                         | 12 dogs                                                                           |
| How many cats does the pound hold comfortably?                                                                                         | 18 cats                                                                           |
| By your best estimate, what is the average number of days that an animal stays in the pound?                                           | 30-45 days                                                                        |
| How do you share information about adoptable pets with the public?                                                                     | Petfinder, Facebook postings, Email list, Listings in the Amelia Bulletin Monitor |
| Use adoption application:                                                                                                              | Yes                                                                               |
| Use adoption contract:                                                                                                                 | Yes                                                                               |
| What follow-up is done for those adopting animals?                                                                                     | Calls made to confirm spay/neuter and to check on animals.                        |
| Vaccinations routinely given for dogs:                                                                                                 | Distemper/Parvo combo given to puppies                                            |
| Vaccinations routinely given for cats:                                                                                                 | Feline distemper combo given to kittens; some for adults if donated               |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | No – no deposit is collected.                                                     |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | No.                                                                               |
| <b>Community Services</b>                                                                                                              |                                                                                   |
| Pet Adoption (shelter, foster prgm, dogs, cats):                                                                                       | Yes. Shelter dogs and cats.                                                       |
| Free or low-cost spay/neuter services or support:                                                                                      | Yes. Via networking with APAW                                                     |
| Coordinate or support low-cost rabies clinics in the county:                                                                           | Yes. 3-4 clinics per year in conjunction with the fire department                 |
| Provide free or low-cost euthanasia services for pets of community members:                                                            | Yes. for Amelia residents only.                                                   |
| Support for pet sheltering in disaster management:                                                                                     | In the beginning stages of developing a program. Awaiting approval for a trailer. |
| <b>Summary</b>                                                                                                                         |                                                                                   |
| What are the greatest strengths of this agency?                                                                                        | Finding rescues that will take the dogs and cats we have here.                    |
| What significant changes have occurred since 2010?                                                                                     | Our euthanasia of cats and dogs dramatically dropped                              |



**BUCKINGHAM COUNTY**

Buckingham is the second smallest county surveyed with only 4,859 households and has the second highest rate of cost per household at \$35. Licensing compliance is estimated at 34% and the minimal fee of \$3 with no differential for altered dogs leaves the taxpayer at large covering 98% of the budget. Indicators of law enforcement evidenced in Appendix E Appendix E: Record of Citations for Violation of Selected Laws by County are minimal, just barely exceeding those of Louisa and Nottoway. The euthanasia rates for dogs (2010) at 88% and for cats at 100% suggest that there are no or few rescues effectively pulling animals from the Buckingham shelter. The intake rate for dogs is among the highest at 16% of the total estimated dogs with 42% picked up as strays and 50% surrendered by owners.

Calls to Buckingham Animal Control were not returned. Buckingham is a community in need of help from those who care about humane, responsible management of companion animals.

|                                                       |                                       |
|-------------------------------------------------------|---------------------------------------|
| Number of households:                                 | 4,859                                 |
| Estimated number of dogs:                             | 3,222                                 |
| Estimated number of cats:                             | 3,528                                 |
| Public dog parks:                                     | none                                  |
| Disaster plan for pet sheltering, contact:            | none                                  |
| Animal Control/Shelter Budget (2010):                 | \$170,672                             |
| Cost per household (2010):                            | \$35                                  |
| Median income:                                        | \$ 34,720                             |
| Donations received (2010):                            | -                                     |
| Funds transferred to non-profit organizations (2010): | none                                  |
| Access to county Code of Ordinances:                  | Per request from County Administrator |

**Animal Control (AC) Administration**

|                                 |                                                                                                           |
|---------------------------------|-----------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Buckingham County Animal Control and Pound                                                                |
| AC website:                     | <a href="http://www.buckinghamcountyva.org/Animal.html">http://www.buckinghamcountyva.org/Animal.html</a> |
| Head Animal Control Officer:    | Danny Shumaker, FT                                                                                        |
| Reports to:                     | County Sheriff                                                                                            |
| Other AC officers and staff:    | Maurice Jones, FT                                                                                         |
| AC phone daytime:               | 434-969-4242                                                                                              |
| AC phone emergency:             | 434-969-1772                                                                                              |
| AC Email:                       | none found                                                                                                |

| Municipal pound                                                                      |                                                                                       |
|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Pound contact:                                                                       | none found                                                                            |
| Pound website:                                                                       | none found                                                                            |
| Pound phone:                                                                         | 434-969-4242                                                                          |
| Pound address:                                                                       | 13360 W. James Anderson Hwy<br>Buckingham, VA 23921                                   |
| Local Non-profit Organizations Providing Support                                     |                                                                                       |
| (not a comprehensive listing but rather list of identified supporting organizations) |                                                                                       |
| Caring For Creatures                                                                 | <a href="http://www.caringforcreatures.org">http://www.caringforcreatures.org</a>     |
| Southside SPCA                                                                       | <a href="http://www.southsidespca.org/about/">http://www.southsidespca.org/about/</a> |

**CAROLINE COUNTY**

With 10,270 households, Caroline County is mid-sized in our survey. The expense per household of \$24 for animal services is low-moderate. While we were able to reach the head Animal Control Officer, she was unresponsive to our request for an interview.

The estimated licensing compliance rate is 20%. The county does employ a differential rate of \$5 for altered dogs and \$10 for unaltered dogs. In its VDACS Reporting for 2010, Caroline stands out with the lowest percentage of stay cats taken in (only 6%) and the highest percentage of owner surrenders (91%). It is also marked with the highest rate of reported dog bites – 67 bites/5000 est. dogs.

While the shelter is apparently not well-able to adopt out a significant number of animals, it succeeds in transferring a significant number of both dogs and cats to non-profit rescue, both in-state and out-of-state, thereby aiding its live release rates.

The county noted a strikingly high total of 2841 summons served by animal control, but they were unable to identify the nature of these summons or for which violations they occurred and thus we were unable to obtain a record of enforcement pertaining to the laws addressed in the survey.

|                                                       |                                                                                                                     |
|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 10,270                                                                                                              |
| Estimated number of dogs:                             | 6,809                                                                                                               |
| Estimated number of cats:                             | 7,456                                                                                                               |
| Public dog parks:                                     | none                                                                                                                |
| Disaster plan for pet sheltering, contact:            | EOC currently working on a plan                                                                                     |
| Animal Control/Shelter Budget (2010):                 | \$247,825                                                                                                           |
| Cost per household (2010):                            | \$24                                                                                                                |
| Median income:                                        | \$57,690                                                                                                            |
| Donations received (2010):                            | -                                                                                                                   |
| Funds transferred to non-profit organizations (2010): | Caroline Humane Society - \$1628                                                                                    |
| Access to county Code of Ordinances:                  | Per request from County Administrator                                                                               |
| <b>Animal Control (AC) Administration</b>             |                                                                                                                     |
| Name in VDACS Online Reporting:                       | Caroline County Animal Control and Pound                                                                            |
| AC website:                                           | <a href="http://www.carolinesheriff.org/animal-control.html">http://www.carolinesheriff.org/animal-control.html</a> |
| Head Animal Control Officer:                          | Sergeant J. C. Heffler                                                                                              |
| Reports to:                                           | County Sheriff                                                                                                      |
| Other AC officers and staff:                          | 2 FT Deputy Officers; 1 FT shelter tech and 2 PT shelter techs                                                      |



## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                                                                                                 |                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| AC phone daytime:                                                                                                                               | 804-633-9041                                                                                                                        |
| AC phone emergency:                                                                                                                             | 804-633-5400                                                                                                                        |
| AC Email:                                                                                                                                       | jheffler@co.caroline.va.us                                                                                                          |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                     |
| Pound contact:                                                                                                                                  | no data                                                                                                                             |
| Pound website:                                                                                                                                  | <a href="http://www.carolinesheriff.org/animal-control.html">http://www.carolinesheriff.org/animal-control.html</a><br>(same as AC) |
| Pound phone:                                                                                                                                    | 804-633-9041                                                                                                                        |
| Pound address:                                                                                                                                  | 14080 Devils Three Jump Rd<br>Milford, VA 22514                                                                                     |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                     |
| Canine Rescue and Adoption Program                                                                                                              | <a href="http://www.petfinder.com/shelters/k9rescue.html">http://www.petfinder.com/shelters/k9rescue.html</a>                       |
| Hickory Hill Canine Rescue                                                                                                                      | <a href="http://www.hickoryhillcaninerescue.com/">http://www.hickoryhillcaninerescue.com/</a>                                       |
| Richmond Animal League                                                                                                                          | <a href="http://www.ral.org/">http://www.ral.org/</a>                                                                               |

**CHESTERFIELD COUNTY**

Chesterfield is the second largest county in our survey with a population of 316,000 (112,404 households). With a cost per household of only \$12, it is one of the least costly systems to its population. Chesterfield is one of the more urbanized counties in the study and thus benefits from extensive resources and services from both non-profit and commercial agencies in the county. In addition, it is fortunate to have on its force, the NACA-recognized Vice-President of the Virginia Animal Control Association.

Among the counties surveyed, Chesterfield holds the lowest estimated licensing compliance rate at 20% despite the relatively low fees of \$5 for altered dogs and only \$7 for unaltered dogs. It's record of law enforcement is surprisingly low for a county of its size and urbanization. Of interest, its percentage of stray intake for dogs is by far the lowest among the survey counties at 15%. However its intake of seized animals is far higher than any other county which suggests that Chesterfield Animal Control is making significant effort to retrieve animals from seriously irresponsible situations.

|                                                       |                                                                                                                             |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 112,404                                                                                                                     |
| Estimated number of dogs:                             | 74,524                                                                                                                      |
| Estimated number of cats:                             | 81,605                                                                                                                      |
| Public dog parks:                                     | Dog park at Rockwood Park, 3401 Courthouse Road, Richmond, VA, 23236                                                        |
| Disaster plan for pet sheltering, contact:            | Contact person is Michelle Oblinsky, Chesterfield County Fire Department                                                    |
| Animal Control/Shelter Budget (2010):                 | \$1,400,229                                                                                                                 |
| Cost per household (2010):                            | \$12                                                                                                                        |
| Median income:                                        | \$71,321                                                                                                                    |
| Donations received (2010):                            | \$503                                                                                                                       |
| Funds transferred to non-profit organizations (2010): | no data                                                                                                                     |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Chesterfield_County">http://www.municode.com/Library/VA/Chesterfield_County</a> |
| <b>Animal Control (AC) Administration</b>             |                                                                                                                             |
| Name in VDACS Online Reporting:                       | Chesterfield County Animal Control and Pound Facility                                                                       |
| AC website:                                           | <a href="http://www.chesterfield.gov/animalcontrol/">http://www.chesterfield.gov/animalcontrol/</a>                         |
| Head Animal Control Officer:                          | Donald L. Rose                                                                                                              |
| Reports to:                                           | Police Department, Police Captain                                                                                           |
| Other AC officers and staff:                          | 8 Fulltime ACO positions; 7 kennel positions and 3 secretarial positions                                                    |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                                                                                                 |                                                                                                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| AC phone daytime:                                                                                                                               | 804-748-1683                                                                                                     |
| AC phone emergency:                                                                                                                             | none found                                                                                                       |
| AC Email:                                                                                                                                       | animalcontrolinquiries@chesterfield.gov                                                                          |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association , National Animal Control Association                                        |
| On what other county service boards or administrations are Animal Control interests represented?                                                | Peer support team in the Police Dept. Informal communications with Social Svs, School Board, and Sheriff's Dept. |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                  |
| Pound contact:                                                                                                                                  | Alice Berry                                                                                                      |
| Pound website:                                                                                                                                  | <a href="http://www.chesterfield.gov/animalcontrol/">http://www.chesterfield.gov/animalcontrol/</a> (same as AC) |
| Pound phone:                                                                                                                                    | 804-748-1683                                                                                                     |
| Pound address:                                                                                                                                  | 9300 Public Works Road<br>Chesterfield, VA 23832                                                                 |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                  |
| Animal Adoption and Rescue Foundation                                                                                                           | <a href="http://www.aarf.org/">http://www.aarf.org/</a>                                                          |
| Chesterfield County Humane Society                                                                                                              | <a href="http://www.chesterfieldhumane.org/">http://www.chesterfieldhumane.org/</a>                              |
| HAPPE - Homeless Animal Protection Placement Education                                                                                          | <a href="http://www.happepets.org/">http://www.happepets.org/</a>                                                |
| Rescue of Chained K-9s (ROCK)                                                                                                                   | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                                |
| Richmond Animal League                                                                                                                          | <a href="http://www.ral.org/">http://www.ral.org/</a>                                                            |
| SPCA of Petersburg and Colonial Heights                                                                                                         | <a href="http://spca-petersburg-colonialheights-va.com/">http://spca-petersburg-colonialheights-va.com/</a>      |
| Richmond SPCA                                                                                                                                   | <a href="http://www.RichmondSPCA.org">http://www.RichmondSPCA.org</a>                                            |
| Ring Dog Rescue                                                                                                                                 | <a href="http://ringdogrescue.org">http://ringdogrescue.org</a>                                                  |

| <b>Responses from Questionnaire Interview</b>                                     |                                                                                                                                               |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Law Enforcement</b>                                                            |                                                                                                                                               |
| Describe the primary law enforcement activity:                                    | Talking about leash laws and neglect (animal care) - often provided in the context of serving summons.                                        |
| What is required of owners reclaiming a lost, unlicensed pet?                     | Payment of a boarding fee, requirement to provide within 5 business days confirmation of licensing for dogs. Summons served if not completed. |
| Do all AC officers carry a digital camera and routinely document the condition of | Yes.                                                                                                                                          |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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| reported animals?                                                                                          |                                                                                                                                                                                     |
| At what point(s) are animals scanned for microchips?                                                       | Scanned at the shelter or at a vet's office if a medical emergency.                                                                                                                 |
| <b>Animal Management Challenges</b>                                                                        |                                                                                                                                                                                     |
| How significant are the following problems and what steps are taken to minimize them...                    |                                                                                                                                                                                     |
| ... feral cats?                                                                                            | High - Response is made only when requested by a community member - we do not pick up stray cats by default. We seek to engage non-profit feral cat assistance to address problems. |
| ... stray dogs?                                                                                            | Low - We have a good handle on this with current laws and our local leash law ordinance.                                                                                            |
| ... unlicensed pets?                                                                                       | N/A - We only address this when a dog is reported as a problem.                                                                                                                     |
| ... abused/neglected animals ?                                                                             | Moderate - Attention is reactive when a case is reported. We try to educate owners.                                                                                                 |
| ... dog bites, dog fights, or dog attacks?                                                                 | High - Dog bites are numerous but attacks are rare. We provide on site education and apply the Dangerous Dog law when necessary.                                                    |
| What other key issues in companion animal management challenge your community and how are these addressed? | Exotic animal keeping is a problem. We apply a local ordinance to prohibit keeping certain species.                                                                                 |
| <b>Animal Sheltering and Adoption</b>                                                                      |                                                                                                                                                                                     |
| How many dogs does the pound hold comfortably?                                                             | approx 145                                                                                                                                                                          |
| How many cats does the pound hold comfortably?                                                             | approx 70                                                                                                                                                                           |
| By your best estimate, what is the average number of days that an animal stays in the pound?               | 30-45 days                                                                                                                                                                          |
| How do you share information about adoptable pets with the public?                                         | County website for general information, Occasionally use Petfinder when time, Postings in Chesterfield Observer. Will be initiating a Facebook page for promotion soon.             |
| Use adoption application:                                                                                  | No.                                                                                                                                                                                 |
| Use adoption contract:                                                                                     | Yes.                                                                                                                                                                                |
| What follow-up is done for those adopting animals?                                                         | None since s/n is done before adoption                                                                                                                                              |
| Vaccinations routinely given for dogs:                                                                     | Distemper/Parvo combo for puppies                                                                                                                                                   |
| Vaccinations routinely given for cats:                                                                     | Distemper/Leukemia combo for kittens                                                                                                                                                |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | Yes. Fee of \$60 is included in the adoption fee and services provided by Loving Spay/Neuter Clinic (RAL). |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | No.                                                                                                        |
| <b>Community Services</b>                                                                                                              |                                                                                                            |
| Pet Adoption (shelter, foster prgm, dogs, cats):                                                                                       | Yes. Shelter dogs and cats.                                                                                |
| Help pet owners find a new home for a pet:                                                                                             | Yes. We provide referrals and a waiting list for owner surrenders.                                         |
| Free or low-cost pet food assistance for low-income owners:                                                                            | Yes. We provide free pet food in conjunction with the Chesterfield County Humane Society.                  |
| Coordinate or support low-cost rabies clinics in the county:                                                                           | Yes. Clinics are held quarterly.                                                                           |
| Provide free or low-cost housing for outside pets:                                                                                     | Yes. Occasionally when houses are donated or otherwise available.                                          |
| Humane education programs:                                                                                                             | Yes.                                                                                                       |
| Support for pet sheltering in disaster management:                                                                                     | Yes.                                                                                                       |
| Information & Referral for pet concerns:                                                                                               | Yes.                                                                                                       |
| <b>Summary</b>                                                                                                                         |                                                                                                            |
| What are the greatest challenges the agency faces?                                                                                     | Challenge of keeping up with the steady needs of people and pets and insufficient financial resources      |
| What are the greatest strengths of this agency?                                                                                        | Strong training for ACOs and strong support from the Police Department                                     |
| What significant changes have occurred since 2010?                                                                                     | none significant                                                                                           |

**CUMBERLAND COUNTY**

Cumberland County is the smallest, by population, of the counties in the study with only 3,969 households. Credit is deserved by the Cumberland County Animal Control Officer for the willingness to engage in our interview. This county clearly has limited support for Animal Control services. The 2 ACOs manage everything including the shelter. The officer's have no "deputy" power for law enforcement and are expected to serve as both Animal Warden, managing wildlife complaints, as well as managing companion animal issues.

Despite this small force, this county has a remarkable record of law enforcement by comparison to other counties in the survey (See Appendix E). In addition, the county has achieved a licensing compliance rate of 46%, well above the average rate of 36%.

Understandably, the shelter is not manned and those seeking their strayed animals or seeking to adopt an animal "can come to the pound and drive around to see the animals." Stray and feral cats are simply euthanized, explaining the high euthanasia rate (97%) for cats. If Cumberland County could team up with a few capable rescue organizations to transfer animals out, this county would be doing quite well comparatively.

|                                                       |                                                                                                                         |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 3,969                                                                                                                   |
| Estimated number of dogs:                             | 2,631                                                                                                                   |
| Estimated number of cats:                             | 2,881                                                                                                                   |
| Public dog parks:                                     | none                                                                                                                    |
| Disaster plan for pet sheltering, contact:            | none                                                                                                                    |
| Animal Control/Shelter Budget (2010):                 | \$116,409                                                                                                               |
| Cost per household (2010):                            | \$29                                                                                                                    |
| Median income:                                        | \$40,143                                                                                                                |
| Donations received (2010):                            | -                                                                                                                       |
| Funds transferred to non-profit organizations (2010): | none                                                                                                                    |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Cumberland_County">http://www.municode.com/Library/VA/Cumberland_County</a> |

**Animal Control (AC) Administration**

|                                 |                                                                                                                               |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Cumberland County Animal Control and Pound                                                                                    |
| AC website:                     | <a href="http://www.cumberlandcounty.virginia.gov/animalcontrol/">http://www.cumberlandcounty.virginia.gov/animalcontrol/</a> |
| Head Animal Control Officer:    | John Sullivan                                                                                                                 |
| Reports to:                     | County Administrator                                                                                                          |
| Other AC officers and staff:    | Willis Meadows                                                                                                                |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| AC phone daytime:                                                                                                                               | 804-492-3076                                                                                            |
| AC phone emergency:                                                                                                                             | 804-492-4740                                                                                            |
| AC Email:                                                                                                                                       | jmatthews@cumberlandcounty.virginia.gov                                                                 |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association                                                                     |
| On what other county service boards or administrations are Animal Control interests represented?                                                | none                                                                                                    |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                         |
| Pound contact:                                                                                                                                  | John Sullivan                                                                                           |
| Pound website:                                                                                                                                  | none found                                                                                              |
| Pound phone:                                                                                                                                    | 804-492-3076                                                                                            |
| Pound address:                                                                                                                                  | 101 Poorhouse Road<br>Cumberland, VA 23040                                                              |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                         |
| Southside SPCA                                                                                                                                  | <a href="http://www.southsidespca.org/about/">http://www.southsidespca.org/about/</a>                   |
| New Journey Animal Rescue                                                                                                                       | <a href="http://www.petfinder.com/shelters/VA320.html">http://www.petfinder.com/shelters/VA320.html</a> |

|                                                                                                     |                                                                                          |
|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
| <b>Responses from Questionnaire Interview</b>                                                       |                                                                                          |
| <b>Law Enforcement</b>                                                                              |                                                                                          |
| Describe the primary law enforcement activity:                                                      | Warning notices are made, then tickets, and then a court summons if still no compliance. |
| What is required of owners reclaiming a lost, unlicensed pet?                                       | Proof of ownership and a notice is sent requiring proof of licensing within 10 days.     |
| Do all AC officers carry a digital camera and routinely document the condition of reported animals? | Yes.                                                                                     |
| At what point(s) are animals scanned for microchips?                                                | Scanned when brought back to the shelter by ACO.                                         |
| <b>Animal Management Challenges</b>                                                                 |                                                                                          |
| How significant are the following problems and what steps are taken to minimize them...             |                                                                                          |
| ... feral cats?                                                                                     | Moderate - We trap and euthanize feral cats.                                             |
| ... stray dogs?                                                                                     | Low - The problem has decreased. The primary problem                                     |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                                                                                        |                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                        | comes from hunting dogs and mixed breeds.                                                                              |
| ... unlicensed pets?                                                                                                                   | Low - Ticketing for lack of licensing.                                                                                 |
| ... abused/neglected animals ?                                                                                                         | Low - Threaten to charge with cruelty.                                                                                 |
| ... dog bites, dog fights, or dog attacks?                                                                                             | Low -                                                                                                                  |
| What other key issues in companion animal management challenge your community and how are these addressed?                             | Short chains and insufficient housing - in violation of the law. We strive to educate the owners and explain the laws. |
| <b>Animal Sheltering and Adoption</b>                                                                                                  |                                                                                                                        |
| How many dogs does the pound hold comfortably?                                                                                         | 18                                                                                                                     |
| How many cats does the pound hold comfortably?                                                                                         | 6                                                                                                                      |
| By your best estimate, what is the average number of days that an animal stays in the pound?                                           | 8 days                                                                                                                 |
| How do you share information about adoptable pets with the public?                                                                     | Potential adopters can come to the pound and drive around to see the animals.                                          |
| Use adoption application:                                                                                                              | No.                                                                                                                    |
| Use adoption contract:                                                                                                                 | Yes.                                                                                                                   |
| What follow-up is done for those adopting animals?                                                                                     | none                                                                                                                   |
| Vaccinations routinely given for dogs:                                                                                                 | Distemper/parvo vaccine is given if a dog is going to a rescue; also may be given prior to adoption.                   |
| Vaccinations routinely given for cats:                                                                                                 | none                                                                                                                   |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | no – no deposit is collected.                                                                                          |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | No.                                                                                                                    |
| <b>Community Services</b>                                                                                                              |                                                                                                                        |
| Pet Adoption (shelter, foster prgm, dogs, cats):                                                                                       | Yes. Shelter dogs and cats.                                                                                            |
| Help pet owners find a new home for a pet:                                                                                             | Yes.                                                                                                                   |
| Free or low-cost spay/neuter services or support:                                                                                      | Yes. via certificates from Southside SPCA for s/n at Loveshop Vet Clinic                                               |
| Support for pet sheltering in disaster management:                                                                                     | Yes. In accord with the county plan.                                                                                   |



## Companion Animal Management Survey of Central Virginia Counties: Survey Report

| Summary                                            |                                                                                         |
|----------------------------------------------------|-----------------------------------------------------------------------------------------|
| What are the greatest challenges the agency faces? | Funding                                                                                 |
| What are the greatest strengths of this agency?    | Long time experience and the range of services including wildlife and domestic animals. |
| What significant changes have occurred since 2010? |                                                                                         |

**DINWIDDIE COUNTY**

Dinwiddie County boasts an Animal Control system on the move. Since 2010, Dinwiddie Animal control has seen “enormous change in every facet of operation following a change in leadership and administrative structure.” The enthusiastic welcome and open dialog that we found on our interview visit with Officer Broughton was truly inspiring. Despite great challenges, this rural community of 9,800 households is working hard to address problems and be responsive to community input.

In 2010, Dinwiddie had a 91% euthanasia rate for cats. Today, they sport a well-kept shelter and a visible, inviting cat room that lends itself to visitation and adoption. The shelter has committed volunteers (though never enough) working hard to support the improvements and keep the shelter and animals well-cared for. But this shelter is not easy to access and remains challenged to find individuals willing and able to help get its animals adopted or transferred.

Even in 2010, Dinwiddie could show an estimated 40% licensing compliance rate (fees set at \$5 with no differential) and a small but visible indication of law enforcement via citations. The expense per household of \$21 is moderate. While numbers for 2011 are not posted (as of Oct 2012), we look forward to seeing the advances in this small rural county and we encourage those who can to lend a hand.

|                                                       |                                                                                                                       |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 9,800                                                                                                                 |
| Estimated number of dogs:                             | 6,497                                                                                                                 |
| Estimated number of cats:                             | 7,115                                                                                                                 |
| Funds transferred to non-profit organizations (2010): | no data                                                                                                               |
| Public dog parks:                                     | none                                                                                                                  |
| Animal Control/Shelter Budget (2010):                 | \$207,496                                                                                                             |
| Cost per household (2010):                            | \$21                                                                                                                  |
| Median income:                                        | \$51,500                                                                                                              |
| Donations received (2010):                            | -                                                                                                                     |
| Disaster plan for pet sheltering, contact:            | none                                                                                                                  |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Dinwiddie_County">http://www.municode.com/Library/VA/Dinwiddie_County</a> |

**Animal Control (AC) Administration**

|                                 |                                                                                                                             |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Dinwiddie County Animal Control and Pound                                                                                   |
| AC website:                     | <a href="http://www.dinwiddieva.us/county-depts/animal-control/">http://www.dinwiddieva.us/county-depts/animal-control/</a> |
| Head Animal Control Officer:    | Debbie Broughton                                                                                                            |
| Reports to:                     | Public Safety Chief as "special conservators of the peace"                                                                  |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                                                                                                 |                                                                                                                                             |
|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Other AC officers and staff:                                                                                                                    | Deborah Dean FT, Alivin Langley FT, Amanda Amaral PT                                                                                        |
| AC phone daytime:                                                                                                                               | 804-469-4547                                                                                                                                |
| AC phone emergency:                                                                                                                             | 804-469 -3758                                                                                                                               |
| AC Email:                                                                                                                                       | dbroughton@dinwiddieva.us                                                                                                                   |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association                                                                                                         |
| On what other county service boards or administrations are Animal Control interests represented?                                                | Emergency Operations Committee board; collaboration with Social Svs is semi-formalized; we participate in monthly committee heads meetings  |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                             |
| Pound contact:                                                                                                                                  | Debbie Broughton                                                                                                                            |
| Pound website:                                                                                                                                  | <a href="http://www.dinwiddieva.us/county-depts/animal-control/">http://www.dinwiddieva.us/county-depts/animal-control/</a><br>(same as AC) |
| Pound phone:                                                                                                                                    | 804-469-4547                                                                                                                                |
| Pound address:                                                                                                                                  | 10903 Wheelers Pond Road<br>Dinwiddie, VA 23841                                                                                             |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                             |
| Richmond Animal League                                                                                                                          | <a href="http://www.ral.org/">http://www.ral.org/</a>                                                                                       |
| Save Shelter Animals                                                                                                                            |                                                                                                                                             |
| Southside SPCA                                                                                                                                  | <a href="http://www.southsidespca.org/about/">http://www.southsidespca.org/about/</a>                                                       |
| SPCA of Petersburg and Colonial Heights                                                                                                         | <a href="http://spca-petersburg-colonialheights-va.com/">http://spca-petersburg-colonialheights-va.com/</a>                                 |
| Ring Dog Rescue                                                                                                                                 | <a href="http://ringdogrescue.org">http://ringdogrescue.org</a>                                                                             |

| <b>Responses from Questionnaire Interview</b>                                                       |                                                                                                                                     |
|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Law Enforcement</b>                                                                              |                                                                                                                                     |
| Describe the primary law enforcement activity:                                                      | Enforcing law pertaining to duties of owners, animal welfare laws, rabies, and licensing.                                           |
| What is required of owners reclaiming a lost, unlicensed pet?                                       | Proof of ownership, driver's license copy, provide proof of licensing within 10 days, will check residences and leave door hangers. |
| Do all AC officers carry a digital camera and routinely document the condition of reported animals? | Yes.                                                                                                                                |
| At what point(s) are animals scanned for microchips?                                                | Scanned by AC staff when entering the shelter.                                                                                      |

| <b>Animal Management Challenges</b>                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| How significant are the following problems and what steps are taken to minimize them...                                                |                                                                                                                                                                                                                                                                                                                                                                                                        |
| ... feral cats?                                                                                                                        | Moderate - Better than it used to be - the coyotes have helped to keep the population down.                                                                                                                                                                                                                                                                                                            |
| ... stray dogs?                                                                                                                        | High - Education and law enforcement are key and needed to address the problem.                                                                                                                                                                                                                                                                                                                        |
| ... unlicensed pets?                                                                                                                   | High - Education and law enforcement are key.                                                                                                                                                                                                                                                                                                                                                          |
| ... abused/neglected animals ?                                                                                                         | Moderate -                                                                                                                                                                                                                                                                                                                                                                                             |
| ... dog bites, dog fights, or dog attacks?                                                                                             | Low -                                                                                                                                                                                                                                                                                                                                                                                                  |
| What other key issues in companion animal management challenge your community and how are these addressed?                             | Financial (economic) burdens of pet ownership for veterinary care and euthanasia. We do what we can.                                                                                                                                                                                                                                                                                                   |
| <b>Animal Sheltering and Adoption</b>                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                        |
| How many dogs does the pound hold comfortably?                                                                                         | 30-60                                                                                                                                                                                                                                                                                                                                                                                                  |
| How many cats does the pound hold comfortably?                                                                                         | 30                                                                                                                                                                                                                                                                                                                                                                                                     |
| By your best estimate, what is the average number of days that an animal stays in the pound?                                           | 21-26 days                                                                                                                                                                                                                                                                                                                                                                                             |
| How do you share information about adoptable pets with the public?                                                                     | Petfinder, Weekly newspaper, Facebook listings, County website, Public visitation hours                                                                                                                                                                                                                                                                                                                |
| Use adoption application:                                                                                                              | Yes.                                                                                                                                                                                                                                                                                                                                                                                                   |
| Use adoption contract:                                                                                                                 | Yes.                                                                                                                                                                                                                                                                                                                                                                                                   |
| What follow-up is done for those adopting animals?                                                                                     | Contact to ensure spay/neuter has been done and to share information.                                                                                                                                                                                                                                                                                                                                  |
| Vaccinations routinely given for dogs:                                                                                                 | Distemper/parvo combo given to adopted dogs; not given to young puppies.                                                                                                                                                                                                                                                                                                                               |
| Vaccinations routinely given for cats:                                                                                                 | Feline distemper combo given for adopted cats.                                                                                                                                                                                                                                                                                                                                                         |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | No. Spay/neuter is done for animals adopted outside of the jurisdiction (as required by law) but not for animals adopted within the jurisdiction. We collect a fee of \$75.00 per canine, \$45.00 per feline to cover spay/neuter, rabies vac., 5-wy vac.; and worming. The adopter signs a contract agreeing to have the animal spayed/neutered by the specified time and based on age of the animal. |
| Does your agency routinely test animals                                                                                                | Currently we do not. We do not have the funds for testing                                                                                                                                                                                                                                                                                                                                              |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                             |                                                                                                                                                                                         |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| available for adoption for heartworm?                                       | and treatment for a positive score.                                                                                                                                                     |
| <b>Community Services Provided</b>                                          |                                                                                                                                                                                         |
| Pet Adoption (shelter, foster prgm, dogs, cats):                            | Yes. Shelter dogs and cats.                                                                                                                                                             |
| Transport/Transfer animals to out-of-state rescues:                         | Yes. to Rescue organizations based outside of Virginia as needed.                                                                                                                       |
| Help pet owners find a new home for a pet:                                  | Yes.                                                                                                                                                                                    |
| Free or low-cost spay/neuter services or support:                           | Yes. - through the SPCA of Colonial Heights/Petersburg - we have forms here and make them available to all.                                                                             |
| Provide assistance for TrapNeuterRelease (TNR) for feral cats:              | Yes. Will loan traps.                                                                                                                                                                   |
| Free or low-cost pet food assistance for low-income owners:                 | Yes. When available and for specific need situations.                                                                                                                                   |
| Coordinate or support low-cost rabies clinics in the county:                | Yes.                                                                                                                                                                                    |
| Provide free or low-cost euthanasia services for pets of community members: | Yes. Case by case basis as "owner surrenders" and after the SPCA has referred them to us as a hardship case.                                                                            |
| Provide free or low-cost housing for outside pets:                          | Yes. Whenever possible as houses are donated or otherwise available.                                                                                                                    |
| Support for pet sheltering in disaster management:                          | Yes. As part of the county's plan                                                                                                                                                       |
| Information & Referral for pet concerns:                                    | Yes.                                                                                                                                                                                    |
| <b>Summary</b>                                                              |                                                                                                                                                                                         |
| What are the greatest challenges the agency faces?                          | Manpower and staffing is critical due to the large size of the county area that must be covered. Also in need of extra funding for projects, food banks and medical emergency funds.    |
| What are the greatest strengths of this agency?                             | Experience and capabilities; Support from the county administration and citizens. Our volunteers and the caring of all our employees for both the animals and the people who love them. |
| What significant changes have occurred since 2010?                          | We have had enormous change in every facet of operation following a change in leadership and administrative structure.                                                                  |

**FLUVANNA COUNTY**

Fluvanna County animal management is handled a bit differently from other counties surveyed. The Animal Control Officer, who did not reply to our interview request, remains quite hidden from public visibility. We could find no website with information about Animal Control and regarding our request for information on citations we were told that there were "no report[s] to designate specific citation violations." This county of 9,128 households reported only 1 FT and 1 PT Animal Control Officers for 2010.

However, the charitable side of animal management in Fluvanna is thriving with several local non-profits that work cooperatively to address many needs in the county. In addition, this is the only county in our study that contracts its shelter services to an outside agency, the Fluvanna SPCA. The Fluvanna SPCA is active and highly visible in the community. Animal Intake and Disposition rates are consistent with those of other non-profit rescue organizations with higher adoption rates and lower euthanasia rates. However, also like other non-profit rescues, the shelter does limit the intake of owner surrenders in order to avoid euthanasia due to space limitation.

|                                                       |                                                                                                                                                                |
|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 9,128                                                                                                                                                          |
| Estimated number of dogs:                             | 6,052                                                                                                                                                          |
| Estimated number of cats:                             | 6,627                                                                                                                                                          |
| Public dog parks:                                     | 80 Trailhead Dr, Palmyra, VA 22963                                                                                                                             |
| Disaster plan for pet sheltering, contact:            | Fluvanna County, led by Jackie Meyers, created one of the state's first Community Animal Response Teams to address animal care issues arising in an emergency. |
| Animal Control/Shelter Budget (2010):                 | \$ 191,389 plus \$75,600 allocated to FSPCA for sheltering services                                                                                            |
| Cost per household (2010):                            | \$29                                                                                                                                                           |
| Median income:                                        | \$68,223                                                                                                                                                       |
| Donations received (2010):                            | -                                                                                                                                                              |
| Funds transferred to non-profit organizations (2010): | FSPCA: \$75,600 for animal sheltering services                                                                                                                 |
| Access to county Code of Ordinances:                  | Per request from County Administrator                                                                                                                          |
| <b>Animal Control (AC) Administration</b>             |                                                                                                                                                                |
| Name in VDACS Online Reporting:                       | Fluvanna County Animal Control (shelter not included)                                                                                                          |
| AC website:                                           | none found                                                                                                                                                     |
| Head Animal Control Officer:                          | Dustin Elliot                                                                                                                                                  |
| Reports to:                                           | Fluvanna County Administrator                                                                                                                                  |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Other AC officers and staff:                                                                                                                    | Mike Orndorff                                                                     |
| AC phone daytime:                                                                                                                               | 434-589-8211                                                                      |
| AC phone emergency:                                                                                                                             | none found                                                                        |
| AC Email:                                                                                                                                       | delliott@co.fluvanna.va.us                                                        |
| <b>Municipal pound</b>                                                                                                                          |                                                                                   |
| Pound contact:                                                                                                                                  | Kelly Crawford, FSPCA contract                                                    |
| Pound website:                                                                                                                                  | <a href="http://www.fspca.org/">http://www.fspca.org/</a>                         |
| Pound phone:                                                                                                                                    | 434-591-0123                                                                      |
| Pound address:                                                                                                                                  | 5239 Union Mills Road<br>Troy, VA 22974                                           |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                   |
| Caring For Creatures                                                                                                                            | <a href="http://www.caringforcreatures.org">http://www.caringforcreatures.org</a> |
| Fluvanna SPCA/Shelter                                                                                                                           | <a href="http://www.fspca.org/">http://www.fspca.org/</a>                         |
| Peaceful Passings                                                                                                                               | <a href="http://www.peacefulpassings.org/">http://www.peacefulpassings.org/</a>   |
| Ring Dog Rescue                                                                                                                                 | <a href="http://www.ringdogrescue.org">http://www.ringdogrescue.org</a>           |

| <b>Responses from Questionnaire Interview (with Fluvanna SPCA)</b> |                                                                                                                                                                                  |
|--------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Animal Sheltering and Adoption</b>                              |                                                                                                                                                                                  |
| From what sources do you acquire pets for adoption:                | Fluvanna Animal Control via contract, and some owner surrenders - Owner surrenders limited by space and we do not accept feral cats.                                             |
| How many dogs does the pound hold comfortably?                     | 30-35 dogs                                                                                                                                                                       |
| How many cats does the pound hold comfortably?                     | 40 cats                                                                                                                                                                          |
| How do you share information about adoptable pets with the public? | Petfinder, Facebook page, frequent off-site adoption events, active foster networking                                                                                            |
| Use adoption application:                                          | Yes.                                                                                                                                                                             |
| Use adoption contract:                                             | Yes.                                                                                                                                                                             |
| What follow-up is done for those adopting animals?                 | A vet visit (price included with adoption) is required within 7 days; We contact to confirm spay or neuter in 30 days - and have a form to be returned by the participating vet. |
| Vaccinations routinely given for dogs:                             | Distemper - parvo combo and rabies                                                                                                                                               |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| Vaccinations routinely given for cats:                                                                                                 | Feline distemper combo - leukemia and rabies                                     |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | Yes. approx 80%                                                                  |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | Yes.                                                                             |
| <b>Community Services Provided</b>                                                                                                     |                                                                                  |
| Transport/Transfer animals to out-of-state rescues:                                                                                    | Yes. Working with rescues.                                                       |
| Information & Referral for pet concerns:                                                                                               | Yes. Most people are looking for a "quick fix".                                  |
| Pet Adoption:                                                                                                                          | Yes. Sheltered dogs and cats as well as fostered dogs and cats.                  |
| Support for pet sheltering in disaster management:                                                                                     | Yes. Involved in the Fluvanna Community Animal Response Team                     |
| Humane education programs:                                                                                                             | Yes. somewhat                                                                    |
| Coordinate or support low-cost rabies clinics in the county:                                                                           | Yes. Two clinics per year.                                                       |
| Help pet owners find a new home for a pet:                                                                                             | Yes. Via crossposting. We take owner surrenders only on a space available basis. |
| Free or low-cost pet food assistance for low-income owners:                                                                            | Yes. We maintain a community chest of donated food.                              |
| <b>Summary</b>                                                                                                                         |                                                                                  |
| What are the greatest challenges for Fluvanna SPCA?                                                                                    | Finding appropriate homes for animals and, of course, funding.                   |
| What are the greatest strengths?                                                                                                       | Our no-kill commitment and mission.                                              |



**GOOCHLAND COUNTY**

Among the surveyed counties, Goochland stands out with the highest reported rate of Licensing Compliance estimated at 73%. Effective use is made of the licensing differential with a \$5 fee for altered dogs and \$10 fee for unaltered dogs. Goochland taxpayers are fortunate to have pet-owners picking up a larger share of the costs of animal management. At \$27 per household, the budget is mid-range.

It's also worth noting that Goochland is the only county in our survey that accepted NO animals by owner surrender in 2010.

Unfortunately we could learn little more about Goochland animal management as calls to Animal Control were not returned and the primary non-profit organization in the county, For the Love of Animals in Goochland, declined our interview. The county's AC website provides only the most basic information.

|                                                       |                                                                                                                       |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 6,831                                                                                                                 |
| Estimated number of dogs:                             | 4,529                                                                                                                 |
| Estimated number of cats:                             | 4,959                                                                                                                 |
| Public dog parks:                                     | none                                                                                                                  |
| Disaster plan for pet sheltering, contact:            | Plan provided; Primary Agency County Animal Control Office                                                            |
| Animal Control/Shelter Budget (2010):                 | \$185,720                                                                                                             |
| Cost per household (2010):                            | \$27                                                                                                                  |
| Median income:                                        | \$79,574                                                                                                              |
| Donations received (2010):                            | -                                                                                                                     |
| Funds transferred to non-profit organizations (2010): | none                                                                                                                  |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Goochland_County">http://www.municode.com/Library/VA/Goochland_County</a> |

**Animal Control (AC) Administration**

|                                 |                                                                                                                                                                                 |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Goochland County Animal Control and Pound                                                                                                                                       |
| AC website:                     | <a href="http://www.co.goochland.va.us/Departments/Department%20s(AF)%20AnimalControl.aspx">http://www.co.goochland.va.us/Departments/Department s(AF) / AnimalControl.aspx</a> |
| Head Animal Control Officer:    | Corky Marks                                                                                                                                                                     |
| Reports to:                     | no data                                                                                                                                                                         |
| Other AC officers and staff:    | 2 FT positions                                                                                                                                                                  |
| AC phone daytime:               | 804-556-5302                                                                                                                                                                    |
| AC phone emergency:             | none found                                                                                                                                                                      |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| AC Email:                                                                                                                                       | cmarks@co.goochland.va.us                                                                                         |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                   |
| Pound contact:                                                                                                                                  | no data                                                                                                           |
| Pound website:                                                                                                                                  | none found                                                                                                        |
| Pound phone:                                                                                                                                    | 804-556-5302                                                                                                      |
| Pound address:                                                                                                                                  | 1900 Hidden Rock Lane<br>Goochland, VA 23063                                                                      |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                   |
| For the Love of Animals in Goochland (FLAG)                                                                                                     | <a href="http://www.flagpets.com/">http://www.flagpets.com/</a>                                                   |
| Give a Dog a Chance Rescue                                                                                                                      | <a href="http://www.petfinder.com/shelters/dog-rescue.html">http://www.petfinder.com/shelters/dog-rescue.html</a> |
| Rescue of Chained K-9s (ROCK)                                                                                                                   | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                                 |
| Richmond SPCA                                                                                                                                   | <a href="http://www.RichmondSPCA.org">http://www.RichmondSPCA.org</a>                                             |

**HANOVER COUNTY**

Perhaps of greatest distinction in our survey was the county of Hanover. With 36,114 households, it is one of the larger and more urbanized counties but still only one third the size of Chesterfield or Henrico. The most notable distinction is seen in the strong indication of animal law enforcement. Contrary to the typical, barely-discernable enforcement records, Hanover's record exceeds others exponentially (see Appendix E). With a bulk of this enforcement directed at licensing, rabies inoculation, and dogs running-at-large, Hanover's record suggests a serious commitment to the enforcement of animal law and protection of the safety of its residents.

Hanover shelter is "the only municipal pound in the state with an animal hospital license." This enables the shelter to provide on site and timely medical care for any of its animals in need and to provide spay/neuter services prior to adoption of animals.

An estimated licensing rate of 64% is second highest in our survey and generates a modest \$92,658, providing some small relief to the non-animal owning taxpayer. The rates are moderate at \$6 with no fee discount for altered dogs.

|                                                       |                                                                                                                   |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 36,114                                                                                                            |
| Estimated number of dogs:                             | 23,944                                                                                                            |
| Estimated number of cats:                             | 26,219                                                                                                            |
| Public dog parks:                                     | Hanover County Animal Control Dog Park, 12471 Taylor Complex Ln, Ashland, VA 23005                                |
| Disaster plan for pet sheltering, contact:            | Contact: Kevin Kilgore, Chief                                                                                     |
| Animal Control/Shelter Budget (2010):                 | \$,1061,620                                                                                                       |
| Cost per household (2010):                            | \$29                                                                                                              |
| Median income:                                        | \$76,425                                                                                                          |
| Donations received (2010):                            | \$14,174                                                                                                          |
| Funds transferred to non-profit organizations (2010): | none                                                                                                              |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Hanover_County">http://www.municode.com/Library/VA/Hanover_County</a> |
| <b>Animal Control (AC) Administration</b>             |                                                                                                                   |
| Name in VDACS Online Reporting:                       | Hanover County Animal Control and Pound                                                                           |
| AC website:                                           | <a href="http://www.co.hanover.va.us/anmlctrl/">http://www.co.hanover.va.us/anmlctrl/</a>                         |
| Head Animal Control Officer:                          | Chief Kevin M. Kilgore                                                                                            |
| Reports to:                                           | County Sheriff                                                                                                    |
| Other AC officers and staff:                          | 6 Animal Control Officers; 3 kennel positions and 2 support positions                                             |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| AC phone daytime:                                                                                                                               | 804-365-6485                                                                                                                               |
| AC phone emergency:                                                                                                                             | 804-365-6140, 804-798-6198, 804-227-3379                                                                                                   |
| AC Email:                                                                                                                                       | animalcontrol@co.hanover.va.us                                                                                                             |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association , Virginia Federation of Humane Societies (VFHS) and National Animal Control Association (NACA).       |
| On what other county service boards or administrations are Animal Control interests represented?                                                | Community Service Commission, Disaster response team, Hoarding taskforce, Public safety committee Dept. of Public and Environmental Health |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                            |
| Pound contact:                                                                                                                                  | Andrew Hodnett - Facilities Supervisor                                                                                                     |
| Pound website:                                                                                                                                  | <a href="http://www.co.hanover.va.us/anmlctrl/">http://www.co.hanover.va.us/anmlctrl/</a> (same as AC)                                     |
| Pound phone:                                                                                                                                    | 804-365-6485                                                                                                                               |
| Pound address:                                                                                                                                  | 12471 Taylor Complex Lane<br>Ashland, VA 23005                                                                                             |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                            |
| Bandit's Adoption & Rescue of K-9s (BARK)                                                                                                       | <a href="http://www.barkva.org/">http://www.barkva.org/</a>                                                                                |
| Hanover Humane Society                                                                                                                          | <a href="http://www.hanoverhumanesociety.org/">http://www.hanoverhumanesociety.org/</a>                                                    |
| Hickory Hill Canine Rescue                                                                                                                      | <a href="http://www.hickoryhillcaninerescue.com/">http://www.hickoryhillcaninerescue.com/</a>                                              |
| Rescue of Chained K-9s (ROCK)                                                                                                                   | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                                                          |
| SomeBuddies, Inc                                                                                                                                | <a href="http://www.somebuddiesinc.com/">http://www.somebuddiesinc.com/</a>                                                                |
| Richmond SPCA                                                                                                                                   | <a href="http://www.RichmondSPCA.org">http://www.RichmondSPCA.org</a>                                                                      |
| Ring Dog Rescue                                                                                                                                 | <a href="http://ringdogrescue.org">http://ringdogrescue.org</a>                                                                            |

| <b>Responses from Questionnaire Interview</b>                                     |                                                                                                                     |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <b>Law Enforcement</b>                                                            |                                                                                                                     |
| Describe the primary law enforcement activity:                                    | Responding to calls for assistance or service.                                                                      |
| What is required of owners reclaiming a lost, unlicensed pet?                     | Proof of ownership, warning to obtain licensing, and a summons may be served if rabies vaccination is not verified. |
| Do all AC officers carry a digital camera and routinely document the condition of | Yes.                                                                                                                |

|                                                                                                            |                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| reported animals?                                                                                          |                                                                                                                                                                                       |
| At what point(s) are animals scanned for microchips?                                                       | No. Animals are scanned by Animal Control staff when admitted into the pound. They are also rescanned at all transitions.                                                             |
| <b>Animal Management Challenges</b>                                                                        |                                                                                                                                                                                       |
| How significant are the following problems and what steps are taken to minimize them...                    |                                                                                                                                                                                       |
| ... feral cats?                                                                                            | High.                                                                                                                                                                                 |
| ... stray dogs?                                                                                            | High - A decline in the numbers has been seen since the county's prohibition against dogs running-at-large and increase in s/n.                                                       |
| ... unlicensed pets?                                                                                       | Low - We need to keep increasing awareness.                                                                                                                                           |
| ... abused/neglected animals ?                                                                             | Moderate - Abuse and neglect will always be a problem resulting from human nature. Education is our best tool for combatting this.                                                    |
| ... dog bites, dog fights, or dog attacks?                                                                 | High - Ongoing public safety education is needed.                                                                                                                                     |
| What other key issues in companion animal management challenge your community and how are these addressed? | -                                                                                                                                                                                     |
| <b>Animal Sheltering and Adoption</b>                                                                      |                                                                                                                                                                                       |
| How many dogs does the pound hold comfortably?                                                             | 75 dogs; (but we generally run at 100-120% capacity)                                                                                                                                  |
| How many cats does the pound hold comfortably?                                                             | 75 cats (but we generally run at 100-120% capacity)                                                                                                                                   |
| By your best estimate, what is the average number of days that an animal stays in the pound?               | 14-25 days; there is a wide range as some animals may be here for a long term.                                                                                                        |
| How do you share information about adoptable pets with the public?                                         | Petfinder, local media publications, senior pet outreach program, some off-site adoption events. Also maintain public hours at the shelter facility.                                  |
| Use adoption application:                                                                                  | Yes.                                                                                                                                                                                  |
| Use adoption contract:                                                                                     | Yes.                                                                                                                                                                                  |
| What follow-up is done for those adopting animals?                                                         | We don't have a program in place since we began doing all s/n before adoption. We maintain a "do not adopt" list for those who have surrendered pets to avoid adopting to them again. |
| Vaccinations routinely given for dogs:                                                                     | Distemper-parvo combo, rabies, others as needed                                                                                                                                       |
| Vaccinations routinely given for cats:                                                                     | Feline distemper-leukemia combo, rabies, and others as                                                                                                                                |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|                                                                                                                                        | needed.                                                                                                                                             |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | Yes. Sterilized before adoption.                                                                                                                    |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | Yes.                                                                                                                                                |
| <b>Community Services</b>                                                                                                              |                                                                                                                                                     |
| Pet Adoption (shelter, foster prgm, dogs, cats):                                                                                       | Yes. Sheltered and fostered dogs and cats.                                                                                                          |
| Transport/Transfer animals to out-of-state rescues:                                                                                    | Yes.                                                                                                                                                |
| Help pet owners find a new home for a pet:                                                                                             | Yes.                                                                                                                                                |
| Coordinate or support low-cost rabies clinics in the county:                                                                           | Yes.                                                                                                                                                |
| Coordinate or support low-cost pet care clinics:                                                                                       | Yes. via the Hanover Humane Society and Richmond SPCA                                                                                               |
| Low-cost boarding or grooming services:                                                                                                | Yes. On occasion                                                                                                                                    |
| Free or low-cost behavioral management assistance:                                                                                     | Yes.                                                                                                                                                |
| Humane education programs:                                                                                                             | Yes.                                                                                                                                                |
| Support for pet sheltering in disaster management:                                                                                     | Yes.                                                                                                                                                |
| Information & Referral for pet concerns:                                                                                               | Yes.                                                                                                                                                |
| Other services your agency provides for community members:                                                                             | Maintain a public dog park, we have a program for senior pets, and we work with pets in convalescent homes.                                         |
| <b>Summary</b>                                                                                                                         |                                                                                                                                                     |
| What are the greatest challenges the agency faces?                                                                                     | Funding, an insufficient facility, and manpower resources are severe limitations. Funding is always a struggle and under attack now more than ever. |
| What are the greatest strengths of this agency?                                                                                        | Our unique ability to house an on-site animal hospital and in-house spay/neutering; and our strong community of volunteers and animal lovers.       |
| What significant changes have occurred since 2010?                                                                                     | The local government has reacted to the struggling economy by downsizing and minimizing our services beyond our ability to function effectively.    |

**HENRICO COUNTY**

Henrico is the largest and likely most urbanized county in our survey with 121,767 households. They maintain a public dog park but, surprisingly for such a developed county, reported no disaster plan in place for pet sheltering. At \$11, the cost per household is the smallest (aside from Nottoway County). Even so Henrico's Animal Control Officers, who serve from within the Henrico Police Division, are likely the only force in our survey that has the training for full law enforcement, stating that "This full enforcement requires financial support that is not available to most communities." Interestingly, this potential does not correlate with increased enforcement of animal laws as the rates of enforcement seen in Appendix E show a modest enforcement record. However, as noted in our interview and an important reality to keep in focus, "Animal violations are commonly associated with other crimes (perhaps as much as 90% of the time)." These Henrico officers are equipped to manage this complex interfacing of threats to animal and human safety.

The licensing rate is estimated at 27%. The fee for a single year is \$10 (with no differential). But Henrico also issues multiyear licenses for which renewal is coordinated with the rabies vaccine duration – 1 or 3 years. Thus we were unable to determine revenue projections with the data currently available.

|                                                       |                                                                                                                           |
|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 121,767                                                                                                                   |
| Estimated number of dogs:                             | 80,732                                                                                                                    |
| Estimated number of cats:                             | 88,403                                                                                                                    |
| Public dog parks:                                     | Dorey Park, 2999 Darbytown Rd, Varina, VA                                                                                 |
| Disaster plan for pet sheltering, contact:            | No information provided                                                                                                   |
| Animal Control/Shelter Budget (2010):                 | \$1,333,409                                                                                                               |
| Cost per household (2010):                            | \$11                                                                                                                      |
| Median income:                                        | \$60,114                                                                                                                  |
| Donations received (2010):                            | -                                                                                                                         |
| Funds transferred to non-profit organizations (2010): | DMV funds amt \$6396 transferred to Cat Adoption and Rescue Efforts, Inc                                                  |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Henrico_County">http://www.municode.com/Library/VA/Henrico_County</a>         |
| <b>Animal Control (AC) Administration</b>             |                                                                                                                           |
| Name in VDACS Online Reporting:                       | Henrico County Animal Control and Pound Facility                                                                          |
| AC website:                                           | <a href="http://www.co.henrico.va.us/police/animal-protection/">http://www.co.henrico.va.us/police/animal-protection/</a> |
| Head Animal Control Officer:                          | Lieutenant Shawn Sears                                                                                                    |
| Reports to:                                           | Administrative operations of Henrico Police Division                                                                      |
| Other AC officers and staff:                          | 2 Sergeants and 9 officers                                                                                                |
| AC phone daytime:                                     | 804-727-8801                                                                                                              |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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| AC phone emergency:                                                                                                                             | 804-501-5000                                                                                                                                                                                                          |
| AC Email:                                                                                                                                       | sea21@co.henrico.va.us                                                                                                                                                                                                |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association, National Animal Control Association                                                                                                                                              |
| On what other county service boards or administrations are Animal Control interests represented?                                                | County mental health services, social services (adult and child protective services, CIT (crisis intervention team) certified, Police and Fire Safety, USDA APHIS, US Fish & Wildlife, Public Works, Game Commission. |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                                                                                                       |
| Pound contact:                                                                                                                                  | Lieutenant Shawn Sears                                                                                                                                                                                                |
| Pound website:                                                                                                                                  | <a href="http://www.co.henrico.va.us/police/animal-protection/">http://www.co.henrico.va.us/police/animal-protection/</a>                                                                                             |
| Pound phone:                                                                                                                                    | 804-727-8800                                                                                                                                                                                                          |
| Pound address:                                                                                                                                  | 10421 Woodman Rd.<br>Glen Allen, VA 23060                                                                                                                                                                             |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                                                                                                       |
| Henrico Humane Society                                                                                                                          | <a href="http://www.henricohumane.org/">http://www.henricohumane.org/</a>                                                                                                                                             |
| Rescue of Chained K-9s (ROCK)                                                                                                                   | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                                                                                                                                     |
| Richmond Animal League                                                                                                                          | <a href="http://www.ral.org/">http://www.ral.org/</a>                                                                                                                                                                 |
| Richmond SPCA                                                                                                                                   | <a href="http://www.RichmondSPCA.org">http://www.RichmondSPCA.org</a>                                                                                                                                                 |
| Ring Dog Rescue                                                                                                                                 | <a href="http://ringdogrescue.org">http://ringdogrescue.org</a>                                                                                                                                                       |

|                                                                                   |                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Responses from Questionnaire Interview</b>                                     |                                                                                                                                                                                                                                                                                                                                |
| <b>Law Enforcement</b>                                                            |                                                                                                                                                                                                                                                                                                                                |
| Describe the primary law enforcement activity:                                    | Enforcement of rabies inoculation, licensing, and running-at-large are common incidents. However we often encounter subjects wanted for other crimes when addressing an animal call and we take these suspects into custody. Animal violations are commonly associated with other crimes (perhaps as much as 90% of the time). |
| What is required of owners reclaiming a lost, unlicensed pet?                     | None specific. We have relatively low enforcement of licensing and often don't have the resources to followup on compliance unless the individuals are commonly known criminals.                                                                                                                                               |
| Do all AC officers carry a digital camera and routinely document the condition of | Yes. Photographs are often taken even in routine complaints in order to document the existence of                                                                                                                                                                                                                              |



## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| reported animals?                                                                                          | adequate conditions vs suspected inadequate conditions.                                                                                                                                                                                                                                                  |
| At what point(s) are animals scanned for microchips?                                                       | We sometimes scan at the time of pick up and we will return animals to their homes if we're able to identify the owner. We also find that the scanners can be unreliable and may not find a chip that is present.                                                                                        |
| <b>Animal Management Challenges</b>                                                                        |                                                                                                                                                                                                                                                                                                          |
| How significant are the following problems and what steps are taken to minimize them...                    |                                                                                                                                                                                                                                                                                                          |
| ... feral cats?                                                                                            | High - It's a problem that's "blossoming out-of-control".                                                                                                                                                                                                                                                |
| ... stray dogs?                                                                                            | Low - The problem of truly stray (unowned) dogs is relatively low. Calls for dogs at-large (not under control by their owners) is High. We try to educate owners.                                                                                                                                        |
| ... unlicensed pets?                                                                                       | Moderate - Education is key. We remind people and check for licensing at all calls. It's standard procedure.                                                                                                                                                                                             |
| ... abused/neglected animals ?                                                                             | Very low - Individual education is primary. While we may receive a higher number of calls on this issue, we often fail to find substantial evidence for the concern.                                                                                                                                     |
| ... dog bites, dog fights, or dog attacks?                                                                 | Moderate - All cases are documented and tracked. We educate and enforce the law when necessary. Charged violations that used to be pre-payable, thus allowing the owner to avoid court costs (such as licensing and rabies violations), now require the payment of court costs regardless of prepayment. |
| What other key issues in companion animal management challenge your community and how are these addressed? | -                                                                                                                                                                                                                                                                                                        |
| <b>Animal Sheltering and Adoption</b>                                                                      |                                                                                                                                                                                                                                                                                                          |
| How many dogs does the pound hold comfortably?                                                             | Approx. 80 dogs though we may generally have more than that.                                                                                                                                                                                                                                             |
| How many cats does the pound hold comfortably?                                                             | Approx. 65 cats                                                                                                                                                                                                                                                                                          |
| By your best estimate, what is the average number of days that an animal stays in the pound?               | About 14 days.                                                                                                                                                                                                                                                                                           |
| How do you share information about adoptable pets with the public?                                         | They are posted on Petfinder, the HCTV cable channel, Our website and via email communications. Our volunteers help promote the animals.                                                                                                                                                                 |
| Use adoption application:                                                                                  | Yes.                                                                                                                                                                                                                                                                                                     |
| Use adoption contract:                                                                                     | Yes.                                                                                                                                                                                                                                                                                                     |
| What follow-up is done for those adopting                                                                  | None unless to check for spay/neuter of young puppies                                                                                                                                                                                                                                                    |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| animals?                                                                                                                               | and kittens that were not sterilized before adoption due to young age.                                                                                                                                                                                                                                                                          |
| Vaccinations routinely given for dogs:                                                                                                 | none                                                                                                                                                                                                                                                                                                                                            |
| Vaccinations routinely given for cats:                                                                                                 | none                                                                                                                                                                                                                                                                                                                                            |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | Yes. We deliver the animal to the adopter's choice of vet or spay/neuter clinics. - Our adoption fee is \$25. Adopters cover the spay/neuter fee at their chosen provider.                                                                                                                                                                      |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | No. Only on occasion                                                                                                                                                                                                                                                                                                                            |
| <b>Community Services Provided</b>                                                                                                     |                                                                                                                                                                                                                                                                                                                                                 |
| Pet Adoption (shelter, foster prgm, dogs, cats):                                                                                       | Yes . Sheltered dogs and cats                                                                                                                                                                                                                                                                                                                   |
| Help pet owners find a new home for a pet:                                                                                             | Yes. We maintain a bulletin board and will provide assistance as able.                                                                                                                                                                                                                                                                          |
| Provide assistance for TrapNeuterRelease (TNR) for feral cats:                                                                         | Yes. We will provide traps but we neither condone nor condemn the practice of TNR.                                                                                                                                                                                                                                                              |
| Coordinate or support low-cost rabies clinics in the county:                                                                           | Yes. We coordinate four clinics / year.                                                                                                                                                                                                                                                                                                         |
| Provide free or low-cost euthanasia services for pets of community members:                                                            | Yes. We do require payment of a release fee.                                                                                                                                                                                                                                                                                                    |
| Provide free or low-cost housing for outside pets:                                                                                     | No. Though we have in the past partnered with Woodmen of America to provide houses. Of course, we'll offer any houses we may have available and will refer to others who may offer assistance.                                                                                                                                                  |
| Humane education programs:                                                                                                             | Yes.                                                                                                                                                                                                                                                                                                                                            |
| Support for pet sheltering in disaster management:                                                                                     | Yes.                                                                                                                                                                                                                                                                                                                                            |
| Information & Referral for pet concerns:                                                                                               | Yes.                                                                                                                                                                                                                                                                                                                                            |
| <b>Summary</b>                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |
| What are the greatest challenges the agency faces?                                                                                     | Common negative perceptions held by the public may be the greatest challenge. Misunderstanding the the "no-kill" concept contributes to this problem and creates mis-informed expectations and counter-productive hostilities among residents. We're also challenged by not having the resources to be more proactive and thorough in our work. |
| What are the greatest strengths of this agency?                                                                                        | Training, equipment, and support from our local government and Police Department.                                                                                                                                                                                                                                                               |
| What significant changes have occurred since 2010?                                                                                     | None significant. We're always working to improve.                                                                                                                                                                                                                                                                                              |



**LOUISA COUNTY**

Despite its significant size (13,253 households) and budget (\$25/household) Louisa has a surprisingly minimal record of animal management. The licensing rate is estimated at 21%, well below the average of 36%, with a fee of \$4 for altered dogs and \$10 for unaltered. Louisa reported the highest number of community calls for AC assistance at 218 calls per 1000 households. Interestingly, we also note that Louisa is one of only two counties (the other is Nottoway) that showed *no enforcement* of violations for rabies inoculation, dog licensing, and dogs running at large (see Appendix E). This lack of law enforcement along with the high community complaint record gives rise to concern about responsible ownership and community safety, especially in a community of significant size and growth. There is little detailed information available about Louisa's animal management as Animal Control was unresponsive to our request for an interview. Those in Louisa who might wish to pursue improvements would likely find support and ideas from neighboring counties and could benefit from submitting well-crafted proposals to the county's leadership.

Louisa is fortunate to have a substantial number of organizations that pull adoptable animals from the shelter and provide low cost spay/neuter support for county residents (SNAP). In 2010, the county provided \$20,760 to SNAP to subsidize free spay/neuter for pets adopted from the shelter.

In contrast to most animal control services, Louisa's Animal Control and Animal Shelter services are administered separately with Animal Control reporting to the County Sheriff and the Animal Shelter staff reporting to the county's General Services department.

|                                                       |                                                                                                                 |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 13,253                                                                                                          |
| Estimated number of dogs:                             | 8,787                                                                                                           |
| Estimated number of cats:                             | 9,622                                                                                                           |
| Public dog parks:                                     | none                                                                                                            |
| Disaster plan for pet sheltering, contact:            | none                                                                                                            |
| Animal Control/Shelter Budget (2010):                 | \$334,372                                                                                                       |
| Cost per household (2010):                            | \$25                                                                                                            |
| Median income:                                        | \$54,257                                                                                                        |
| Donations received (2010):                            | -                                                                                                               |
| Funds transferred to non-profit organizations (2010): | \$20,760 to Spay Neuter All Pets (SNAP)                                                                         |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Louisa_County">http://www.municode.com/Library/VA/Louisa_County</a> |

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| <b>Animal Control (AC) Administration</b>                                                                                                       |                                                                                                                             |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting:                                                                                                                 | Louisa County Animal Control and Pound Facility                                                                             |
| AC website:                                                                                                                                     | <a href="http://www.louisacounty.com/LCsheriff/anim.htm">http://www.louisacounty.com/LCsheriff/anim.htm</a>                 |
| Head Animal Control Officer:                                                                                                                    | Bradley McGehee                                                                                                             |
| Reports to:                                                                                                                                     | AC reports to County Sheriff; Shelter Management reports to County Administration                                           |
| Other AC officers and staff:                                                                                                                    | Wy Hiter<br>David Atkinson                                                                                                  |
| AC phone daytime:                                                                                                                               | 540-967-3477                                                                                                                |
| AC phone emergency:                                                                                                                             | 540-967-1234                                                                                                                |
| AC Email:                                                                                                                                       | smcgehee@louisa.org                                                                                                         |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                             |
| Pound contact:                                                                                                                                  | Tammy Carmean                                                                                                               |
| Pound website:                                                                                                                                  | <a href="http://www.louisacounty.com/LCliving/animalshelter.htm">http://www.louisacounty.com/LCliving/animalshelter.htm</a> |
| Pound phone:                                                                                                                                    | 540-894-4219                                                                                                                |
| Pound address:                                                                                                                                  | 17 Sacred Heart Ave<br>Mineral, VA 23117                                                                                    |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                             |
| Bandit's Adoption & Rescue of K-9s (BARK)                                                                                                       | <a href="http://www.barkva.org/">http://www.barkva.org/</a>                                                                 |
| Louisa Humane Society                                                                                                                           | <a href="http://www.louisahumanesociety.com/">http://www.louisahumanesociety.com/</a>                                       |
| Love for Animals Sanctuary                                                                                                                      | <a href="http://www.loveforanimals.org/">http://www.loveforanimals.org/</a>                                                 |
| Spay/Neuter All Pets                                                                                                                            | <a href="http://www.snapva.org/">http://www.snapva.org/</a>                                                                 |
| Caring For Creatures                                                                                                                            | <a href="http://www.caringforcreatures.org">http://www.caringforcreatures.org</a>                                           |
| Peaceful Passings                                                                                                                               | <a href="http://www.peacefulpassings.org/">http://www.peacefulpassings.org/</a>                                             |
| Rescue of Chained K-9s (ROCK)                                                                                                                   | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                                           |
| St. Rocco's Hound Rescue                                                                                                                        | <a href="http://www.stroccosrescue.com/">http://www.stroccosrescue.com/</a>                                                 |

**NOTTOWAY COUNTY**

Nottoway County is among the smaller counties in the survey with only 5,607 households. Its budget is less than half that of the three smaller counties, resulting in the smallest cost per household at \$10. Nottoway clearly has been able to give little support to the management of companion animals. Along with Louisa, it's enforcement of key animal laws was zero (see Appendix E). Nottoway and Buckingham are the only two counties with a 100% euthanasia rate of cats in 2010 and an 80% and 88% euthanasia rate, respectively, of dogs. There are apparently few rescue organizations able to pull animals from Nottoway or Buckingham county shelters and likely also, few if any organizations offering assistance with low-cost spay/neuter services for county residents.

Contrary to the information stated on its website that "All dogs and cats in Nottoway County require registration and tags and the Animal Control Officer enforces compliance", response to our information request stated that "We do not issue cat licenses" and noted no enforcement of the selected animal laws including dog licensing. We suspect that other information on the website is also inaccurate.

Residents of Nottoway who would like to see a more compassionate and humane community could begin by learning about the efforts of neighboring communities, reaching out to neighboring non-profit organizations, and bringing information and options to the attention of the community leaders.

|                                                       |                                     |
|-------------------------------------------------------|-------------------------------------|
| Number of households:                                 | 5,607                               |
| Estimated number of dogs:                             | 3,717                               |
| Estimated number of cats:                             | 4,071                               |
| Public dog parks:                                     | none                                |
| Disaster plan for pet sheltering, contact:            | none                                |
| Animal Control/Shelter Budget (2010):                 | \$55,094                            |
| Cost per household (2010):                            | \$10                                |
| Median income:                                        | \$37,344                            |
| Donations received (2010):                            | -                                   |
| Funds transferred to non-profit organizations (2010): | none                                |
| Access to county Code of Ordinances:                  | Unavailable at the time of request. |

**Animal Control (AC) Administration**

|                                 |                                                                                                             |
|---------------------------------|-------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Nottoway County Animal Control and Pound                                                                    |
| AC website:                     | <a href="http://www.nottoway.org/administration.shtml#4">http://www.nottoway.org/administration.shtml#4</a> |
| Head Animal Control Officer:    | Animal Control                                                                                              |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

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|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Reports to:                                                                                                                                     | no data                                                                               |
| Other AC officers and staff:                                                                                                                    | no data                                                                               |
| AC phone daytime:                                                                                                                               | 434-645-8696                                                                          |
| AC phone emergency:                                                                                                                             | 434-292-5262                                                                          |
| AC Email:                                                                                                                                       | none found                                                                            |
| <b>Municipal pound</b>                                                                                                                          |                                                                                       |
| Pound contact:                                                                                                                                  | none found                                                                            |
| Pound website:                                                                                                                                  | none found                                                                            |
| Pound phone:                                                                                                                                    | 434-645-8696                                                                          |
| Pound address:                                                                                                                                  | none found<br>Nottaway, VA 23955                                                      |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                       |
| Southside SPCA                                                                                                                                  | <a href="http://www.southsidespca.org/about/">http://www.southsidespca.org/about/</a> |

**POWHATAN COUNTY**

Powhatan County Animal Control service boasts the highest cost in our survey at \$40 per household. The estimated licensing compliance is 53% with fees of \$7 for altered and \$10 for unaltered. Powhatan ranks 3<sup>rd</sup> in its rate of enforcement among selected animal management laws (see Appendix E) marked by a high number of “Cruelty to animal” citations. This provides some indication of a serious effort to hold pet owners accountable for responsible management. In this capacity, it stands in contrast to the other counties that chose not to respond to our interview request. (Actually, Powhatan’s chief Animal Control Officer initially agreed to an interview but canceled twice and did not reschedule.)

Powhatan is one of only six counties in the survey that employs a countywide full prohibition of dogs running at large, an important safety measure for community members. Powhatan also ranked high on the Live Release of animals in 2010 – 90% for dogs and 75% for cats – second to Amelia County. In general, it looks as if there is sincere effort on the part of Powhatan’s Animal Control to effectively manage the county’s companion animals and to enforce responsible ownership.

|                                                       |                                                                                                                     |
|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 8,637                                                                                                               |
| Estimated number of dogs:                             | 5,726                                                                                                               |
| Estimated number of cats:                             | 6,270                                                                                                               |
| Public dog parks:                                     | none                                                                                                                |
| Disaster plan for pet sheltering, contact:            | Contact: Floyd Greene, Powhatan County Emergency Svs Coordinator                                                    |
| Animal Control/Shelter Budget (2010):                 | \$346,802                                                                                                           |
| Cost per household (2010):                            | \$40                                                                                                                |
| Median income:                                        | \$73,593                                                                                                            |
| Donations received (2010):                            | \$3,811                                                                                                             |
| Funds transferred to non-profit organizations (2010): | none                                                                                                                |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Powhatan_County">http://www.municode.com/Library/VA/Powhatan_County</a> |

**Animal Control (AC) Administration**

|                                 |                                                                                                                                                                                                                       |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Powhatan Animal Control and Pound                                                                                                                                                                                     |
| AC website:                     | <a href="http://www.powhatanva.gov/index.asp?Type=B_BASIC&amp;SEC=%7B3811C00B-60B2-4D2D-ABBE-95770C50780B%7D">http://www.powhatanva.gov/index.asp?Type=B_BASIC&amp;SEC=%7B3811C00B-60B2-4D2D-ABBE-95770C50780B%7D</a> |
| Head Animal Control Officer:    | Sergeant Boczar                                                                                                                                                                                                       |
| Reports to:                     | County Sheriff                                                                                                                                                                                                        |



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|                                                                                                                                                 |                                                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Other AC officers and staff:                                                                                                                    | none found                                                                                                                                                                                                    |
| AC phone daytime:                                                                                                                               | 804-598-5672                                                                                                                                                                                                  |
| AC phone emergency:                                                                                                                             | none found                                                                                                                                                                                                    |
| AC Email:                                                                                                                                       | cmboczar@powhatansheriff.net                                                                                                                                                                                  |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                                                                                               |
| Pound contact:                                                                                                                                  | Animal Shelter                                                                                                                                                                                                |
| Pound website:                                                                                                                                  | <a href="http://www.powhatanva.gov/index.asp?Type=B_BASIC&amp;SEC={5D49C963-48AC-4001-B51D-5B49B11A4DEA}">http://www.powhatanva.gov/index.asp?Type=B_BASIC&amp;SEC={5D49C963-48AC-4001-B51D-5B49B11A4DEA}</a> |
| Pound phone:                                                                                                                                    | 804-598-5672                                                                                                                                                                                                  |
| Pound address:                                                                                                                                  | 4000 Old Plantation Road<br>Powhatan, VA 23139                                                                                                                                                                |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                                                                                               |
| Houlagan's Rest                                                                                                                                 | <a href="http://houlagansrest.com/">http://houlagansrest.com/</a>                                                                                                                                             |
| New Journey Animal Rescue                                                                                                                       | <a href="http://www.petfinder.com/shelters/VA320.html">http://www.petfinder.com/shelters/VA320.html</a>                                                                                                       |
| Peaceful Passings                                                                                                                               | <a href="http://www.peacefulpassings.org/">http://www.peacefulpassings.org/</a>                                                                                                                               |
| Rescue of Chained K-9s (ROCK)                                                                                                                   | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                                                                                                                             |
| Ring Dog Rescue                                                                                                                                 | <a href="http://ringdogrescue.org">http://ringdogrescue.org</a>                                                                                                                                               |

**PRINCE EDWARD COUNTY**

Despite its small size (7,314 households), heavily rural nature, relatively remote location, low median income, and minimal staffing (only 2 Officers – no additional staff), the Animal Control Officers of Prince Edward County were welcoming to a personal interview, engaged, and forthcoming about their challenges and opportunities.

Prince Edward showed a licensing rate of 26% in 2010, surpassing Louisa, Prince George, Caroline, and Chesterfield. It also employs a respectable licensing fee of \$5 for altered dogs, a discount differential from \$10 for unaltered dogs. Its cost of \$17 per household is modest but apparently sufficient to support a very visible record of law enforcement as seen in Appendix E. While this county shelter is not well-positioned to adopt out a large number of animals, it does succeed in transferring a significant percent to non-profit rescue, principally Southside SPCA.

The kind of receptivity exhibited by Prince Edward County's Animal Control Officers and their apparent efforts to make good use of their limited opportunities are a credit to the county.

|                                                       |                                                                                                                               |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Number of households:                                 | 7,314                                                                                                                         |
| Estimated number of dogs:                             | 4,849                                                                                                                         |
| Estimated number of cats:                             | 5,310                                                                                                                         |
| Public dog parks:                                     | none                                                                                                                          |
| Disaster plan for pet sheltering, contact:            | none                                                                                                                          |
| Animal Control/Shelter Budget (2010):                 | \$122,234                                                                                                                     |
| Cost per household (2010):                            | \$17                                                                                                                          |
| Median income:                                        | \$36,191                                                                                                                      |
| Donations received (2010):                            | -                                                                                                                             |
| Funds transferred to non-profit organizations (2010): | \$183.18 to Southside SPCA                                                                                                    |
| Access to county Code of Ordinances:                  | <a href="http://www.municode.com/Library/VA/Prince_Edward_County">http://www.municode.com/Library/VA/Prince_Edward_County</a> |

**Animal Control (AC) Administration**

|                                 |                                                                                                                                         |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Name in VDACS Online Reporting: | Prince Edward County Animal Control and Pound Facility                                                                                  |
| AC website:                     | <a href="http://www.co.prince-edward.va.us/animal_control_index.shtml">http://www.co.prince-edward.va.us/animal_control_index.shtml</a> |
| Head Animal Control Officer:    | Ray Foster                                                                                                                              |
| Reports to:                     | County Administrator                                                                                                                    |

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|-------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Other AC officers and staff:                                                                                                                    | Mark Cronk                                                                                                                                           |
| AC phone daytime:                                                                                                                               | 434-223-7310                                                                                                                                         |
| AC phone emergency:                                                                                                                             | none found                                                                                                                                           |
| AC Email:                                                                                                                                       | none found                                                                                                                                           |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association                                                                                                                  |
| On what other county service boards or administrations are Animal Control interests represented?                                                | Social services personnel will report identified cases of abuse or neglect.                                                                          |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                                      |
| Pound contact:                                                                                                                                  | Ray Foster                                                                                                                                           |
| Pound website:                                                                                                                                  | <a href="http://www.co.prince-edward.va.us/animal_control_index.shtml">http://www.co.prince-edward.va.us/animal_control_index.shtml</a> (same as AC) |
| Pound phone:                                                                                                                                    | 434-223-7310                                                                                                                                         |
| Pound address:                                                                                                                                  | 225 County Shop Road<br>Farmville, VA 23901                                                                                                          |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                                      |
| Southside SPCA                                                                                                                                  | <a href="http://www.southsidespca.org">http://www.southsidespca.org</a>                                                                              |

| <b>Responses from Questionnaire Interview</b>                                                       |                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>Law Enforcement</b>                                                                              |                                                                                                                                  |
| Describe the primary law enforcement activity:                                                      | Addressing violations of rabies inoculation and dog licensing.                                                                   |
| What is required of owners reclaiming a lost, unlicensed pet?                                       | They must pay a \$25 fee to reclaim the dog and will receive a notice requiring confirmation of rabies vaccination and licensing |
| Do all AC officers carry a digital camera and routinely document the condition of reported animals? | Yes.                                                                                                                             |
| At what point(s) are animals scanned for microchips?                                                | Microchip scanning is done at the time that animals are taken in at the shelter.                                                 |

| <b>Animal Sheltering and Adoption</b>                                                                                                  |                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| How many dogs does the pound hold comfortably?                                                                                         | 12                                                                                              |
| How many cats does the pound hold comfortably?                                                                                         | 9                                                                                               |
| By your best estimate, what is the average number of days that an animal stays in the pound?                                           |                                                                                                 |
| Use adoption application:                                                                                                              | No.                                                                                             |
| Use adoption contract:                                                                                                                 | Yes.                                                                                            |
| What follow-up is done for those adopting animals?                                                                                     | A spay/neuter reminder is sent to those who have not provided confirmation of spay or neuter.   |
| Vaccinations routinely given for dogs:                                                                                                 | Canine distemper/parvo combo                                                                    |
| Vaccinations routinely given for cats:                                                                                                 | none                                                                                            |
| Are animals routinely spayed or neutered before adoption? If not, is a deposit collected to ensure sterilization per VA Code 3.2-6579? | No.                                                                                             |
| Does your agency routinely test animals available for adoption for heartworm?                                                          | No.                                                                                             |
| <b>Community Services</b>                                                                                                              |                                                                                                 |
| Pet Adoption (shelter, foster prgm, dogs, cats):                                                                                       | Yes. Shelter dogs and cats.                                                                     |
| Coordinate or support low-cost rabies clinics in the county:                                                                           | Yes. 1 day of rabies clinics is held with services in 4 fire departments throughout the county. |
| Information & Referral for pet concerns:                                                                                               | Yes. Refer to Southside SPCA for assistance.                                                    |
| <b>Summary</b>                                                                                                                         |                                                                                                 |
| What are the greatest challenges the agency faces?                                                                                     | Funding and keeping good staff                                                                  |
| What are the greatest strengths of this agency?                                                                                        |                                                                                                 |
| What significant changes have occurred since 2010?                                                                                     |                                                                                                 |

**PRINCE GEORGE COUNTY**

Prince George County has likely the greatest indication of positive transformation in animal management seen in our survey among the smaller, rural counties. With a modest population of 10,474 households, the municipal Animal Control agency is highly engaged and committed to making positive change. Just this past October saw the conclusion of a long, hard-fought effort to create a brand new animal care facility to safely and effectively house the homeless animals of Prince George and to attract potential adopters. And this facility is gorgeous! State of the art, well-researched, smartly situated in an accessible location and making good use of a collaborative relationship with the neighboring veterinary service, Disputanta Animal Hospital, this new facility is a powerful example of what can be accomplished by a group of dedicated, compassionate community leaders, animal management professionals, and residents with a commitment to effective animal management practice.

The professionalism and courtesy of each member of this county's animal management staff is impressive. While we'd like to see a higher rate of licensing compliance (only 21% in 2010), the overall record of enforcement of the laws we considered ranks second only to Hanover and far above most other counties in our survey (see Appendix E). Of particular note, Prince George was the *only county* with evidence of law enforcement pertaining to the required sterilization of all dogs and cats adopted from municipal pounds and that enforcement was significant.

Also to their great credit is that, for 2010, Prince George achieved the *highest rate of adoption* for both dogs (37%) and cats (45%)! This despite operating from a thoroughly insufficient and remote physical pound. The intake percentages are in line with other counties but the county ranks high on the overall rate of Live Release of animals (60% for cats, 78% for dogs).

Of course, these statistics occur well before the county succeeded in upgrading from an insufficient pound facility. We look forward to seeing the advances that may be made as this county moves forward.

|                                            |                                                              |
|--------------------------------------------|--------------------------------------------------------------|
| Number of households:                      | 10,474                                                       |
| Estimated number of dogs:                  | 6,944                                                        |
| Estimated number of cats:                  | 7,604                                                        |
| Public dog parks:                          | none                                                         |
| Disaster plan for pet sheltering, contact: | Contact: Job Greene, Animal Control Supervisor, 804-733-2796 |
| Animal Control/Shelter Budget (2010):      | \$352,106                                                    |
| Cost per household (2010):                 | \$34                                                         |
| Median income:                             | \$64,171                                                     |

# Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                                                                                                                                 |                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Donations received (2010):                                                                                                                      | \$3,000                                                                                                                             |
| Funds transferred to non-profit organizations (2010):                                                                                           | none                                                                                                                                |
| Access to county Code of Ordinances:                                                                                                            | <a href="http://www.municode.com/Library/VA/Prince_George_County">http://www.municode.com/Library/VA/Prince_George_County</a>       |
| <b>Animal Control (AC) Administration</b>                                                                                                       |                                                                                                                                     |
| Name in VDACS Online Reporting:                                                                                                                 | Prince George County Animal Control and Pound Facility                                                                              |
| AC website:                                                                                                                                     | <a href="http://www.princegeorgeva.org/Index.aspx?page=127">http://www.princegeorgeva.org/Index.aspx?page=127</a>                   |
| Head Animal Control Officer:                                                                                                                    | Job Greene                                                                                                                          |
| Reports to:                                                                                                                                     | Chief of Police                                                                                                                     |
| Other AC officers and staff:                                                                                                                    | Alvin Jones, Anthony Connor, plus 1 open position                                                                                   |
| AC phone daytime:                                                                                                                               | 804-733-2796                                                                                                                        |
| AC phone emergency:                                                                                                                             | 804-733-2770                                                                                                                        |
| AC Email:                                                                                                                                       | pganimals@princegeorgeva.org                                                                                                        |
| Professional memberships:                                                                                                                       | Virginia Animal Control Association, National Animal Control Association, and Virginia Federation of Humane Societies               |
| On what other county service boards or administrations are Animal Control interests represented?                                                | Community policing and disaster management; we also collaborate with Hopewell and Colonial Heights services.                        |
| <b>Municipal pound</b>                                                                                                                          |                                                                                                                                     |
| Pound contact:                                                                                                                                  | Misty Cobb                                                                                                                          |
| Pound website:                                                                                                                                  | <a href="http://www.princegeorgeva.org/Index.aspx?page=132">http://www.princegeorgeva.org/Index.aspx?page=132</a>                   |
| Pound phone:                                                                                                                                    | 804-733-2796                                                                                                                        |
| Pound address:                                                                                                                                  | 8400 County Drive<br>Disputanta, VA 23842                                                                                           |
| <b>Local Non-profit Organizations Providing Support</b><br>(not a comprehensive listing but rather list of identified supporting organizations) |                                                                                                                                     |
| Richmond Animal League                                                                                                                          | <a href="http://www.ral.org/">http://www.ral.org/</a>                                                                               |
| SPCA of Petersburg and Colonial Heights                                                                                                         | <a href="http://spca-petersburg-colonialheights-va.com/">http://spca-petersburg-colonialheights-va.com/</a>                         |
| Richmond SPCA                                                                                                                                   | <a href="http://www.RichmondSPCA.org">http://www.RichmondSPCA.org</a>                                                               |
| Ring Dog Rescue                                                                                                                                 | <a href="http://ringdogrescue.org">http://ringdogrescue.org</a>                                                                     |
| Happy Endings Animal Rescue Team (HEART)                                                                                                        | <a href="https://www.facebook.com/HappyEndingsAnimalRescueTeam">https://www.facebook.com/HappyEndingsAnimalRescueTeam</a>           |
| Saving Animals From Euthanasia (SAFE)                                                                                                           | <a href="http://www.petfinder.com/shelters/savinganimals.html#about">http://www.petfinder.com/shelters/savinganimals.html#about</a> |

| Responses from Questionnaire Interview                                                                     |                                                                                                                                                                                                                           |
|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Law Enforcement                                                                                            |                                                                                                                                                                                                                           |
| Describe the primary law enforcement activity:                                                             | It is complaint-driven and mostly concerning minor violations - dogs at large, nuisance cats, rabies, harboring strays.                                                                                                   |
| What is required of owners reclaiming a lost, unlicensed pet?                                              | Proof of ownership and followup to confirm rabies and licensing.                                                                                                                                                          |
| Do all AC officers carry a digital camera and routinely document the condition of reported animals?        | Yes.                                                                                                                                                                                                                      |
| At what point(s) are animals scanned for microchips?                                                       | Animals are scanned upon intake into the shelter and again at transitions and before euthanization.                                                                                                                       |
| Animal Management Challenges                                                                               |                                                                                                                                                                                                                           |
| How significant are the following problems and what steps are taken to minimize them...                    |                                                                                                                                                                                                                           |
| ... feral cats?                                                                                            | High - We support TNR and provide community education.                                                                                                                                                                    |
| ... stray dogs?                                                                                            | High - The county employs an ordinance prohibiting dogs-at-large. We maintain a "2 strikes" rule - 1st violation incurs a modest pickup fee of \$20; 2nd violation is \$30; 3rd violation is \$40.                        |
| ... unlicensed pets?                                                                                       | Moderate - Education and notification.                                                                                                                                                                                    |
| ... abused/neglected animals ?                                                                             | Moderate - Education about effective pet care issues.                                                                                                                                                                     |
| ... dog bites, dog fights, or dog attacks?                                                                 | Moderate - This number has been increasing and we now get 3-4 cases per week.                                                                                                                                             |
| What other key issues in companion animal management challenge your community and how are these addressed? | Hunter abandonment of hounds is a problem.                                                                                                                                                                                |
| Summary                                                                                                    |                                                                                                                                                                                                                           |
| What are the greatest challenges the agency faces?                                                         | The negative perception of Animal Control and pounds is a problem. We need to counteract the "negative spin".                                                                                                             |
| What are the greatest strengths of this agency?                                                            | Our Animal Service staff is very committed and very engaged.                                                                                                                                                              |
| What significant changes have occurred since 2010?                                                         | We have a brand new state-of-the-art facility opening in late 2012! We are currently seeking ordinances on pet ownership limits and nuisance animals. Also our volunteer program has recently been facilitated and eased. |

**APPENDIX B: COMMUNITY SAFETY INDICATORS BY COUNTY**

|                                                                |                   | <b>Dog Bites (2010)</b> |                               | <b>Cat Bites (2010)</b> |                               |                                                  |                                                                                           |                                                         |
|----------------------------------------------------------------|-------------------|-------------------------|-------------------------------|-------------------------|-------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------|
| <b>County</b>                                                  | <b>Households</b> | <b>Actual</b>           | <b>per 5000<br/>est. dogs</b> | <b>Actual</b>           | <b>per 5000<br/>est. cats</b> | <b>Dangerous<br/>Dog Listings<br/>(Oct 2012)</b> | <b>Citations for<br/>Rabies law<br/>violation per 5000<br/>cats &amp; dogs<br/>(2010)</b> | <b>Full Prohibition<br/>of Dogs at Large<br/>(2012)</b> |
| <b>Counties that participated in the interview:</b>            |                   |                         |                               |                         |                               |                                                  |                                                                                           |                                                         |
| Amelia County                                                  | 4,901             | 15                      | 23                            | 4                       | 6                             | 2                                                | 0.7                                                                                       | no                                                      |
| Chesterfield County                                            | 112,404           | 516                     | 35                            | 259                     | 16                            | 1                                                | 2.1                                                                                       | yes                                                     |
| Cumberland County                                              | 3,969             | 4                       | 8                             | 5                       | 9                             | 0                                                | 2.7                                                                                       | no                                                      |
| Dinwiddie County                                               | 9,800             | 38                      | 29                            | 13                      | 9                             | 2                                                | 4.4                                                                                       | no                                                      |
| Hanover County                                                 | 36,114            | 106                     | 22                            | 52                      | 10                            | 1                                                | 78.1                                                                                      | no                                                      |
| Henrico County                                                 | 121,767           | 319                     | 20                            | 131                     | 7                             | 0                                                | 8.0                                                                                       | yes                                                     |
| Prince Edward<br>County                                        | 7,314             | 8                       | 8                             | 10                      | 9                             | 0                                                | 8.4                                                                                       | yes                                                     |
| Prince George<br>County                                        | 10,474            | 50                      | 36                            | 20                      | 13                            | 1                                                | 1.4                                                                                       | yes                                                     |
| <b>Counties that declined to participate in the interview:</b> |                   |                         |                               |                         |                               |                                                  |                                                                                           |                                                         |
| Buckingham County                                              | 4,859             | 4                       | 6                             | 2                       | 3                             | 0                                                | 0.7                                                                                       | no                                                      |
| Caroline County                                                | 10,270            | 91                      | 67                            | 30                      | 20                            | 0                                                | no data                                                                                   | yes                                                     |
| Fluvanna County                                                | 9,128             | 42                      | 35                            | 18                      | 14                            | 7                                                | no data                                                                                   | no                                                      |
| Goochland County                                               | 6,831             | 10                      | 11                            | 11                      | 11                            | 0                                                | 2.1                                                                                       | no                                                      |
| Louisa County                                                  | 13,253            | 62                      | 35                            | 22                      | 11                            | 1                                                | 0.0                                                                                       | no                                                      |
| Nottoway County                                                | 5,607             | 7                       | 9                             | 1                       | 1                             | 0                                                | 0.0                                                                                       | no                                                      |
| Powhatan County                                                | 8,637             | 35                      | 31                            | 23                      | 18                            | 3                                                | 2.5                                                                                       | yes                                                     |

Record of reported dog and cat bites (Numbers given per 5000 estimated dogs or cats) and relevant activity regarding community safety against animal bites.



## APPENDIX C: RESPONSES ABOUT COMMUNITY EDUCATION

### What is the role of community education in your services and how is this practiced?

| <b>Municipal Agencies:</b>       |                                                                                                                                                                                                                                             |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amelia County                    | To explain ordinances and laws. Prefer education to law enforcement.                                                                                                                                                                        |
| Chesterfield County              | Informal communications combined with law enforcement.                                                                                                                                                                                      |
| Cumberland County                | No community education activity (only in informal communication with residents.)                                                                                                                                                            |
| Dinwiddie County                 | Looking forward to completing a new website to provide more educational information for community members.                                                                                                                                  |
| Hanover County                   | We have a great need to educate the community and remove the stigma of the Animal Control profession. We need to maintain open access to the community. We engage with the community in classrooms and one-on-one.                          |
| Henrico County                   | We provide education on a daily basis with all contacts we make. We conduct programs several times a month including special school programs and working with interns from the technology education programs.                               |
| Prince Edward County             | Used to do school presentations but we no longer have the time to do them.                                                                                                                                                                  |
| Prince George County             | Education is most important - firm and courteous engagements with the public. We engage students in school presentations and we participate in hunter education classes. Would say that 70 percent is proactive and 30 percent is reactive. |
| <b>Non-profit Organizations:</b> |                                                                                                                                                                                                                                             |
| Caring For Creatures             | Most education is done one-on-one by phone in response to contact by individuals. We also provide school programs when invited.                                                                                                             |
| Fluvanna SPCA/Shelter            | Talking with adopters and community members at events; educating staff on site; talking with visiting school groups                                                                                                                         |
| Hickory Hill Canine Rescue       | Distribute brochures at adoption stands and offer classroom presentations when invited.                                                                                                                                                     |
| Peaceful Passings                | We engage at-risk youth to work with at-risk animals and thus strive to educate youth in self-awareness and personal responsibility issues. We communicate with the public via email network, Facebook, tabling events, and website.        |
| Richmond Animal League           | We try to educate adopters and work with school groups. The Gracie's Guardians program focuses on education about pit bulls. We always seek opportunities for education.                                                                    |

|                                         |                                                                                                                                                                                                           |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ring Dog Rescue                         | Education is a primary objective. We conduct school programs and provide education through our website, community activities, Canine Good Citizenship program, news media, and other avenues as possible. |
| Rescue of Chained K-9s (ROCK)           | Education has a big role. We educate owners via direct communications, brochures, our website, event tables, and Facebook                                                                                 |
| SPCA of Petersburg and Colonial Heights | We like to do presentations in the schools when volunteers are available to do so.                                                                                                                        |

**What topics are included in community education?**

|                                  |                                                                                                                                                                                                  |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Municipal Agencies:</b>       |                                                                                                                                                                                                  |
| Amelia County                    | Ordinances, laws, rabies information, responsible ownership.                                                                                                                                     |
| Chesterfield County              | The law and animal care.                                                                                                                                                                         |
| Cumberland County                | n/a                                                                                                                                                                                              |
| Dinwiddie County                 | Numerous topics                                                                                                                                                                                  |
| Hanover County                   | Safety, pet care, hoarding, black bears, rabies and public health issues.                                                                                                                        |
| Henrico County                   | Good animal stewardship, handling animals, animal care, rabies prevention, living with wildlife are among the top. (Our office covers wildlife issues as well as domestic animals.)              |
| Prince Edward County             | Rabies and licensing.                                                                                                                                                                            |
| Prince George County             | Spay/neuter, pet care, minimum standard care expectations, feral cat management.                                                                                                                 |
| <b>Non-profit Organizations:</b> |                                                                                                                                                                                                  |
| Caring For Creatures             | Importance of spay/neuter; behavioral training; re-homing education; pet retention                                                                                                               |
| Fluvanna SPCA/Shelter            | Vaccinations, spay/neuter, the importance of vet visits, fencing and housing, training and socialization                                                                                         |
| Hickory Hill Canine Rescue       | Heartworm disease prevention, spay & neuter, feral cats, pet care and responsible ownership.                                                                                                     |
| Peaceful Passings                | Care of senior animals and aging; different ways of understanding aging and death.                                                                                                               |
| Richmond Animal League           | Responsible ownership; importance of spay/neuter; benefits of pet ownership.                                                                                                                     |
| Ring Dog Rescue                  | Accurate knowledge about care and nature of pit bulls and knowledge about animal care in general, spay & neuter, reduction of the animal population, and responsible companion animal ownership. |
| Rescue of Chained K-9s (ROCK)    | The problems and dangers of tethering dogs and also the victimization of tethered dogs.                                                                                                          |

|                                         |                                                                                                                  |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------|
| SPCA of Petersburg and Colonial Heights | Care of animals, responsible ownership and the importance of spay/neuter. We can talk to all levels of students. |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------|

**Do you provide print or other educational materials?**

|                                         |                                                                                                                                                                        |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Municipal Agencies:</b>              |                                                                                                                                                                        |
| Amelia County                           | No Minimal print materials available.                                                                                                                                  |
| Chesterfield County                     | Yes                                                                                                                                                                    |
| Cumberland County                       | No                                                                                                                                                                     |
| Dinwiddie County                        | Yes DVDs on pet care, brochures, printouts of county ordinances                                                                                                        |
| Hanover County                          | Yes We maintain a wide collection of pamphlets at the shelter and we also carry these resources into the field where we have the greatest engagement with individuals. |
| Henrico County                          | Yes pamphlets & brochures                                                                                                                                              |
| Prince Edward County                    | No                                                                                                                                                                     |
| Prince George County                    | Yes                                                                                                                                                                    |
| <b>Non-profit Organizations:</b>        |                                                                                                                                                                        |
| Caring For Creatures                    | Yes                                                                                                                                                                    |
| Fluvanna SPCA/Shelter                   | Yes. Limited - we provide puppy packets and have a parvo handout.                                                                                                      |
| Hickory Hill Canine Rescue              | Yes                                                                                                                                                                    |
| Peaceful Passings                       | Yes                                                                                                                                                                    |
| Richmond Animal League                  | No                                                                                                                                                                     |
| Ring Dog Rescue                         | Yes -We provide lots of literature.                                                                                                                                    |
| Rescue of Chained K-9s (ROCK)           | Yes -brochures                                                                                                                                                         |
| SPCA of Petersburg and Colonial Heights | Yes -brochures                                                                                                                                                         |

**What public forums or workshops does your agency routinely provide?**

| <b>Municipal Agencies:</b>              |                                                                                                                                                                                    |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amelia County                           | none                                                                                                                                                                               |
| Chesterfield County                     | Supports a Citizen's Academy via the Police Dept. Conduct school presentations.                                                                                                    |
| Cumberland County                       | none                                                                                                                                                                               |
| Dinwiddie County                        | Conduct presentations in schools by request                                                                                                                                        |
| Hanover County                          |                                                                                                                                                                                    |
| Henrico County                          | Neighborhood watch and HOA meetings and School class presentations. We also have an intern program with the tech ed students.                                                      |
| Prince Edward County                    | none                                                                                                                                                                               |
| Prince George County                    | Our volunteer program; hunter education classes. Also we will be initiating a dog training class.                                                                                  |
| <b>Non-profit Organizations:</b>        |                                                                                                                                                                                    |
| Caring For Creatures                    | none                                                                                                                                                                               |
| Fluvanna SPCA/Shelter                   | none                                                                                                                                                                               |
| Hickory Hill Canine Rescue              | none                                                                                                                                                                               |
| Peaceful Passings                       | none                                                                                                                                                                               |
| Richmond Animal League                  | We always accept invitations for speaking engagements; we've just initiated an arrangement with the Lifelong Learning Institute to provide educational sessions on various topics. |
| Ring Dog Rescue                         | Dog training class and speaking engagements                                                                                                                                        |
| Rescue of Chained K-9s (ROCK)           | none                                                                                                                                                                               |
| SPCA of Petersburg and Colonial Heights | none                                                                                                                                                                               |

**In what public engagements or activities does your agency routinely have an active participation?**

| <b>Municipal Agencies:</b> |                                                                                                                                                       |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amelia County              | none                                                                                                                                                  |
| Chesterfield County        | Adoption events with MetroRichmond PetSavers, Rabies clinics, we sometimes appear at local business functions providing information on public safety. |
| Cumberland                 | none                                                                                                                                                  |

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| County                                  |                                                                                                                                                                                    |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dinwiddie County                        | Participate in county fair                                                                                                                                                         |
| Hanover County                          | We routinely engage with the public through participation in regional community festivals, fairs, rabies clinics, and adoption events.                                             |
| Henrico County                          | Tabling at the MetroRichmond PetSavers and other adoption events, public safety fairs and other events as possible.                                                                |
| Prince Edward County                    | none                                                                                                                                                                               |
| Prince George County                    | We participate in adoption events each Saturday at the PetCo; also participate in the local Christmas parade and Harvest festivals.                                                |
| <b>Non-profit Organizations:</b>        |                                                                                                                                                                                    |
| Caring For Creatures                    | We participate in community events and fairs with information tables.                                                                                                              |
| Fluvanna SPCA/Shelter                   | Annual adoption events, Petco and other local adoption events, various local festivals. We seek opportunities.                                                                     |
| Hickory Hill Canine Rescue              | Adoption stands, church bazaars, school fairs, nursing home visitations.                                                                                                           |
| Peaceful Passings                       | Tabling at a wide array of local events and with "sister" organizations. We maintain a strong outreach effort.                                                                     |
| Richmond Animal League                  | We support the monthly MetroRichmond PetSavers adoption events, annual Woofstock pet fair, other events in and around Chesterfield.                                                |
| Ring Dog Rescue                         | We participate in frequent community events via information tabling and adoption outings; we routinely provide dog training classes, enrichment programs and spay/neuter outreach. |
| Rescue of Chained K-9s (ROCK)           | MetroRichmond PetSavers adoption events, community fairs and festivals around Richmond.                                                                                            |
| SPCA of Petersburg and Colonial Heights | We participate in various public events in the community with information tables.                                                                                                  |

**What advances would you like to see in the community education you're able to offer and what would enable you to make those advancements?**

|                            |                                                                                                                                                              |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Municipal Agencies:</b> |                                                                                                                                                              |
| Amelia County              | Would like education to be Proactive rather than Reactive to needs. Workshops would enable community education but would require administrative support.     |
| Chesterfield County        | Would like more formal opportunities for education; more social media and Facebook outreach. Time and resources are needed to allow more proactive outreach. |
| Cumberland County          | none                                                                                                                                                         |
| Dinwiddie County           | Would like to combat incorrect internet information and correct mis-                                                                                         |

## Companion Animal Management Survey of Central Virginia Counties: Survey Report

|                                         |                                                                                                                                                                                                                     |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                         | information about Animal Control and animal management.                                                                                                                                                             |
| Hanover County                          | We'd like to have more opportunities for proactive education and media outreach. To do so effectively we would require increased manpower, facilities, and effective research into community issues and challenges. |
| Henrico County                          | We'd like to do more education but are limited by staffing shortages. Increased manpower would allow us to do more education.                                                                                       |
| Prince Edward County                    | Would like to see the school board support Animal Control presentations in the schools. Need time and people.                                                                                                       |
| Prince George County                    | More of everything. We need staffing and a volunteer coordinator to effectively manage our volunteer activities.                                                                                                    |
| <b>Non-profit Organizations:</b>        |                                                                                                                                                                                                                     |
| Caring For Creatures                    | General education on the daily care of animals esp. for young children; effective responsible ownership. Money and volunteers are needed.                                                                           |
| Fluvanna SPCA/Shelter                   | Wish to see more education about spay/neuter and TNR. We need knowledgeable and committed volunteers.                                                                                                               |
| Hickory Hill Canine Rescue              | Would like to do more publication about spay & neuter clinics. Would like to see local news media donate ad space to support this.                                                                                  |
| Peaceful Passings                       | Would like to see more wineries sponsor events to advocate for animals; would like to engage with the Hospice of the Piedmont. We need more receptivity from mainstream organizations and more volunteers.          |
| Richmond Animal League                  | We'd like to have a physical space in which we could offer public events.                                                                                                                                           |
| Ring Dog Rescue                         | We'd like to see more education about spay/neuter and vaccinations; We'd also like to educate lawmakers about the importance of restricting dog tethering and responsible pet ownership.                            |
| Rescue of Chained K-9s (ROCK)           | Would like to be able to fund a billboard providing a 1-800 number as well as commercials about tethering. Funding is the limitation.                                                                               |
| SPCA of Petersburg and Colonial Heights | We'd like to offer more school programs but we need volunteers to do so.                                                                                                                                            |

## **APPENDIX D: REFERENCE TO SELECTED ANIMAL MANAGEMENT LAWS**

**The full Code for Comprehensive Animal Care – Title 3.2 Chapter 65 is available at**

<http://leg1.state.va.us/cgi-bin/legp504.exe?000+cod+TOC0302000006500000000000>

**Selected Virginia Codes pertaining to companion animals:**

- 3.2-6503 Care of companion animals by owner; penalty.
- 3.2-6504 Abandonment of animal; penalty.
- 3.2-6521 Rabies inoculation of companion animals; availability of certificate; rabies clinics
- 3.2-6524 Unlicensed dogs prohibited; ordinances for licensing cats.
- 3.2-6540 Control of dangerous or vicious dogs; penalties
- 3.2-6543 Governing body of any locality may adopt certain ordinances
- 3.2-6546 County or city pounds; confinement and disposition of animals; affiliation with foster care providers; penalties; injunctive relief.
- 3.2-6547 Acceptance of animals for research or experimentation; prohibition.
- 3.2-6548 Animal shelters; confinement and disposition of animals; affiliation with foster care providers; penalties; injunctive relief.
- 3.2-6557 Animal control officers and humane investigators; limitations; records; penalties.
- 3.2-6570 Cruelty to animals; penalty.
- 3.2-6571 Animal fighting; penalty
- 3.2-6574 Sterilization of adopted dogs and cats; enforcement; civil penalty.
- 3.2-6586 Dog injuring or killing other companion animals.

**Full list of Definitions used in the Comprehensive Animal Care Code:**

<http://leg1.state.va.us/cgi-bin/legp504.exe?000+cod+3.2-6500>

The following terms as defined under Virginia law (Code of Virginia: § 3.2-6500. Definitions.):

"Adequate space" is defined as "sufficient space to allow each animal to: (i) easily stand, sit, lie, turn about, and make all other normal body movements in a comfortable, normal position for the animal; and (ii) interact safely with other animals in the enclosure. When an animal is tethered,

"adequate space" means a tether that permits the above actions and is appropriate to the age and size of the animal; is attached to the animal by a properly applied collar, halter, or harness configured so as to protect the animal from injury and prevent the animal or tether from becoming entangled with other objects or animals, or from extending over an object or edge that could result in the strangulation or injury of the animal; and is at least three times the length of the animal, as measured from the tip of its nose to the base of its tail...."

"Adequate exercise" is defined as "the opportunity for the animal to move sufficiently to maintain normal muscle tone and mass for the age, species, size, and condition of the animal."

"Adequate water" is defined as the "provision of and access to clean, fresh, potable water of a drinkable temperature that is provided in a suitable manner, in sufficient volume, and at suitable intervals appropriate for the weather and temperature, to maintain normal hydration for the age, species, condition, size and type of each animal, except as prescribed by a veterinarian or as dictated by naturally occurring states of hibernation or fasting normal for the species; and is provided in clean, durable receptacles that are accessible to each animal and are placed so as to minimize contamination of the water by excrement and pests or an alternative source of hydration consistent with generally accepted husbandry practices."

"Adequate shelter" is defined as "provision of and access to shelter that is suitable for the species, age, condition, size, and type of each animal; provides adequate space for each animal; is safe and protects each animal from injury, rain, sleet, snow, hail, direct sunlight, the adverse effects of heat or cold, physical suffering, and impairment of health; is properly lighted; is properly cleaned; enables each animal to be clean and dry, except when detrimental to the species; and, for dogs and cats, provides a solid surface, resting platform, pad, floormat, or similar device that is large enough for the animal to lie on in a normal manner and can be maintained in a sanitary manner."



**APPENDIX E: RECORD OF CITATIONS FOR VIOLATION OF SELECTED LAWS BY COUNTY**

| County                                                                   | Amelia    | Chesterfield | Cumberland | Dinwiddie | Hanover     | Henrico     | Prince Edward | Prince George |
|--------------------------------------------------------------------------|-----------|--------------|------------|-----------|-------------|-------------|---------------|---------------|
| # Households                                                             | 4,901     | 112,404      | 3,969      | 9,800     | 36,114      | 121,767     | 7,314         | 10,474        |
| Animal Control/Shelter Budget                                            | \$139,630 | \$1,400,229  | \$116,409  | \$207,496 | \$1,061,620 | \$1,333,409 | \$122,234     | \$352,106     |
| Expense / Household                                                      | \$28      | \$12         | \$29       | \$21      | \$29        | \$11        | \$17          | \$34          |
| Estimated # Pet Owners                                                   | 3,039     | 69,690       | 2,461      | 6,076     | 22,391      | 75,496      | 4,535         | 6,494         |
| Calls for AC Assistance (per 1000 households)                            | 18        | 85           | 76         | No data   | 2           | No data     | 212           | No data       |
| Citations for 3.2-6503 (Care of Companion Animals)                       | 0.0       | 0.2          | 0.0        | 0.0       | 1.7         | 0.1         | 0.4           | 0.9           |
| Citations for 3.2-6521 (Rabies Inoculation)                              | 0.3       | 0.9          | 1.2        | 2.0       | 35.0        | 3.6         | 3.7           | 0.6           |
| Citations for 3.2-6524 (Unlicensed dogs prohibited)                      | 0.3       | 1.1          | 3.7        | 2.0       | 27.0        | 3.0         | 4.0           | 0.5           |
| Estimated Licensing Compliance (%)                                       | 51%       | 20%          | 46%        | 40%       | 64%         | 27%         | 26%           | 21%           |
| Citations for 3.2-6560 (Cruelty to animals)                              | 0.0       | 0.4          | 0.4        | 0.2       | 8.4         | 0.1         | 0.0           | 4.6           |
| Citations for 3.2-6571 (Animal fighting)                                 | 0.0       | 0.0          | 0.0        | 0.0       | 0.0         | 0.0         | 0.0           | 0.0           |
| Citations for 3.2-6574 (Sterilization of adopted dogs and cats)          | 0.0       | 0.0          | 0.0        | 0.0       | 0.0         | 0.0         | 0.0           | 6.3           |
| Citations for 3.2-6586 (Dog injuring or killing other companion animals) | 0.0       | 0.0          | 0.0        | 0.0       | 6.2         | 0.0         | 0.0           | 1.5           |
| Citations for 3.2-6538 (Dogs running-at-large - by local ordinance)      | 0.0       | 1.3          | 2.8        | 1.0       | 22.0        | 1.6         | 1.3           | 5.1           |
| Sum of selected citation incidents (per 1000 pet owners)                 | 1         | 4            | 8          | 5         | 100         | 8           | 9             | 20            |

Table 1 Citation data for participating counties (given per 1000 estimated pet owners)

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| County                                                                      | Buckingham | Caroline             | Fluvanna             | Goochland | Louisa    | Nottoway | Powhatan  |
|-----------------------------------------------------------------------------|------------|----------------------|----------------------|-----------|-----------|----------|-----------|
| # Households                                                                | 4,859      | 10,270               | 9,128                | 6,831     | 13,253    | 5,607    | 8,637     |
| Animal Control/Shelter Budget                                               | \$170,672  | \$247,825            | \$266,989            | \$185,720 | \$334,372 | \$55,094 | \$346,802 |
| Expense / Household                                                         | \$35       | \$24                 | \$29                 | \$27      | \$25      | \$10     | \$40      |
| Estimated # Pet Owners                                                      | 3,013      | 6,367                | 5,659                | 4,235     | 8,217     | 3,476    | 5,355     |
| Calls for Animal Control Assistance<br>(per 1000 households)                | 41         | 159                  | 203                  | 58        | 218       | 156      | 138       |
| Citations for 3.2-6503 (Care of<br>Companion Animals)                       | 0.0        | No Data<br>Available | No Data<br>Available | 0.0       | 0.0       | 0.0      | 0.7       |
| Citations for 3.2-6521 (Rabies<br>Inoculation)                              | 0.3        |                      |                      | 0.9       | 0.0       | 0.0      | 1.1       |
| Citations for 3.2-6524 (Unlicensed<br>dogs prohibited)                      | 0.3        |                      |                      | 1.9       | 0.0       | 0.0      | 1.1       |
| Estimated Licensing Compliance (%)                                          | 34%        | 20%                  | 37%                  | 73%       | 21%       | 39%      | 53%       |
| Citations for 3.2-6560 (Cruelty to<br>animals)                              | 0.0        |                      |                      | 0.2       | 0.4       | 0.0      | 10.8      |
| Citations for 3.2-6571 (Animal<br>fighting)                                 | 0.0        |                      |                      | 0.0       | 0.0       | 0.0      | 0.4       |
| Citations for 3.2-6574 (Sterilization of<br>adopted dogs and cats)          | 0.0        |                      |                      | 0.0       | 0.0       | 0.0      | 0.0       |
| Citations for 3.2-6586 (Dog injuring or<br>killing other companion animals) | 0.3        |                      |                      | 0.0       | 0.0       | 0.0      | 0.0       |
| Citations for 3.2-6538 (Dogs running-<br>at-large - by local ordinance)     | 0.0        |                      |                      | 0.2       | 0.0       | 0.0      | 1.7       |
| Sum of selected citation incidents<br>(per 1000 pet owners)                 | 1          |                      |                      | 3         | 0         | 0        | 16        |

Table 2 Citation data for non-participating counties (given per 1000 estimated pet owners)

**APPENDIX F: LICENSING COMPLIANCE AND REVENUE STATISTICS BY COUNTY****County Licensing Data from 2010  
with projected savings for increased compliance and fees****Amelia County** Households: 4,901 Estimated # Dogs: 3,249

Total Animal Mngmt Budget: \$139,630 Cost / household: \$28

Total Dogs Licensed: 1,655 Fee Altered: \$5 Fee Unaltered: \$10

Current Compliance Rate: 51%

Revenue generated from licensing: \$11,170

% Budget covered by pet owners: 8%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$65,800**

% Budget covered by pet owners: **47%**

Potential Taxpayer Savings: **\$54,630**

Savings / Non-dog-owning household: **\$19**

**Buckingham County** Households: 4,859 Estimated # Dogs: 3,222

Total Animal Mngmt Budget: \$170,672 Cost / household: \$35

Total Dogs Licensed: 1,104 Fee Altered: \$3 Fee Unaltered: \$3

Current Compliance Rate: 34%

Revenue generated from licensing: \$3,312

% Budget covered by pet owners: 2%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$26,094**

% Budget covered by pet owners: **15%**

Potential Taxpayer Savings: **\$22,782**

Savings / Non-dog-owning household: **\$8**

**Caroline County** Households: 10,270 Estimated # Dogs: 6,809

Total Animal Mngmt Budget: \$247,825 Cost / household: \$24

Total Dogs Licensed: 1,392 Fee Altered: \$5 Fee Unaltered: \$10

Current Compliance Rate: 20%

Revenue generated from licensing: \$9,245

% Budget covered by pet owners: 4%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$137,882**

% Budget covered by pet owners: **56%**

Potential Taxpayer Savings: **\$128,637**

Savings / Non-dog-owning household: **\$21**

**Chesterfield County** Households: 112,404 Estimated # Dogs: 74,524

Total Animal Mngmt Budget: \$1,400,229 Cost / household: \$12

Total Dogs Licensed: 14,982 Fee Altered: \$5 Fee Unaltered: \$7

Current Compliance Rate: 20%

Revenue generated from licensing: \$80,640

% Budget covered by pet owners: 6%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$1,207,286**

% Budget covered by pet owners: **86%**

Potential Taxpayer Savings: **\$1,126,646**

Savings / Non-dog-owning household: **\$17**

\* Reference: "Most licensing fees for altered animals fall within the \$5-15/year range and unaltered animal fees in the \$30-200/year range. In recent years the trend has been toward increasing differentials." Out of the Past: Updating your animal control ordinance by Cory A. Smith in HSUS Animal Sheltering July/August 2012 Pg. 54. The calculation used in this report triples the current fees to approximate the low end of this estimated average.

## County Licensing Data from 2010 with projected savings for increased compliance and fees

**Cumberland County** Households: 3,969 Estimated # Dogs: 2,631

Total Animal Mngmt Budget: \$116,409 Cost / household: \$29

Total Dogs Licensed: 1,215 Fee Altered: \$4 Fee Unaltered: \$4

Current Compliance Rate: 46%  
Revenue generated from licensing: \$4,860  
% Budget covered by pet owners: 4%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$28,420**  
% Budget covered by pet owners: **24%**  
Potential Taxpayer Savings: **\$23,560**  
Savings / Non-dog-owning household: **\$10**

**Dinwiddie County** Households: 9,800 Estimated # Dogs: 6,497

Total Animal Mngmt Budget: \$207,496 Cost / household: \$21

Total Dogs Licensed: 2,598 Fee Altered: \$5 Fee Unaltered: \$5

Current Compliance Rate: 40%  
Revenue generated from licensing: \$12,990  
% Budget covered by pet owners: 6%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$87,715**  
% Budget covered by pet owners: **42%**  
Potential Taxpayer Savings: **\$74,725**  
Savings / Non-dog-owning household: **\$13**

**Fluvanna County** Households: 9,128 Estimated # Dogs: 6,052

Total Animal Mngmt Budget: \$266,989 Cost / household: \$29

Total Dogs Licensed: 2,248 Fee Altered: \$4 Fee Unaltered: \$8

Current Compliance Rate: 37%  
Revenue generated from licensing: \$10,736  
% Budget covered by pet owners: 4%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$98,040**  
% Budget covered by pet owners: **37%**  
Potential Taxpayer Savings: **\$87,304**  
Savings / Non-dog-owning household: **\$16**

**Goochland County** Households: 6,831 Estimated # Dogs: 4,529

Total Animal Mngmt Budget: \$185,720 Cost / household: \$27

Total Dogs Licensed: 3,302 Fee Altered: \$5 Fee Unaltered: \$10

Current Compliance Rate: 73%  
Revenue generated from licensing: \$18,980  
% Budget covered by pet owners: 10%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$91,711**  
% Budget covered by pet owners: **49%**  
Potential Taxpayer Savings: **\$72,731**  
Savings / Non-dog-owning household: **\$18**

\* Reference: "Most licensing fees for altered animals fall within the \$5-15/year range and unaltered animal fees in the \$30-200/year range. In recent years the trend has been toward increasing differentials." Out of the Past: Updating your animal control ordinance by Cory A. Smith in HSUS Animal Sheltering July/August 2012 Pg. 54. The calculation used in this report triples the current fees to approximate the low end of this estimated average.

## County Licensing Data from 2010 with projected savings for increased compliance and fees

### Hanover County

Households: 36,114 Estimated # Dogs: 23,944  
Total Animal Mngmt Budget: \$1,061,620 Cost / household: \$29  
Total Dogs Licensed: 15,443 Fee Altered: \$6 Fee Unaltered: \$6

|                                            |                                                                                          |
|--------------------------------------------|------------------------------------------------------------------------------------------|
| Current Compliance Rate: 64%               | Revenue generated with 90% compliance and a rate cap increase to \$30*: <b>\$387,886</b> |
| Revenue generated from licensing: \$92,658 | % Budget covered by pet owners: <b>37%</b>                                               |
| % Budget covered by pet owners: 9%         | Potential Taxpayer Savings: <b>\$295,228</b>                                             |
|                                            | Savings / Non-dog-owning household: <b>\$14</b>                                          |

### Henrico County

Households: 121,767 Estimated # Dogs: 80,732  
Total Animal Mngmt Budget: \$1,333,409 Cost / household: \$11  
Total Dogs Licensed: 21,740 Fee Altered: Fee Unaltered:

|                                   |                                                                         |
|-----------------------------------|-------------------------------------------------------------------------|
| Current Compliance Rate: 27%      | Revenue generated with 90% compliance and a rate cap increase to \$30*: |
| Revenue generated from licensing: | % Budget covered by pet owners:                                         |
| % Budget covered by pet owners:   | Potential Taxpayer Savings:                                             |
|                                   | Savings / Non-dog-owning household:                                     |

### Louisa County

Households: 13,253 Estimated # Dogs: 8,787  
Total Animal Mngmt Budget: \$334,372 Cost / household: \$25  
Total Dogs Licensed: 1,878 Fee Altered: \$4 Fee Unaltered: \$10

|                                            |                                                                                          |
|--------------------------------------------|------------------------------------------------------------------------------------------|
| Current Compliance Rate: 21%               | Revenue generated with 90% compliance and a rate cap increase to \$30*: <b>\$166,069</b> |
| Revenue generated from licensing: \$15,876 | % Budget covered by pet owners: <b>50%</b>                                               |
| % Budget covered by pet owners: 5%         | Potential Taxpayer Savings: <b>\$150,193</b>                                             |
|                                            | Savings / Non-dog-owning household: <b>\$19</b>                                          |

### Nottoway County

Households: 5,607 Estimated # Dogs: 3,717  
Total Animal Mngmt Budget: \$55,094 Cost / household: \$10  
Total Dogs Licensed: 1,446 Fee Altered: \$8 Fee Unaltered: \$8

|                                            |                                                                                         |
|--------------------------------------------|-----------------------------------------------------------------------------------------|
| Current Compliance Rate: 39%               | Revenue generated with 90% compliance and a rate cap increase to \$30*: <b>\$80,297</b> |
| Revenue generated from licensing: \$11,568 | % Budget covered by pet owners: <b>146%</b>                                             |
| % Budget covered by pet owners: 21%        | Potential Taxpayer Savings: <b>\$68,729</b>                                             |
|                                            | Savings / Non-dog-owning household: <b>\$20</b>                                         |

\* Reference: "Most licensing fees for altered animals fall within the \$5-15/year range and unaltered animal fees in the \$30-200/year range. In recent years the trend has been toward increasing differentials." Out of the Past: Updating your animal control ordinance by Cory A. Smith in HSUS Animal Sheltering July/August 2012 Pg. 54. The calculation used in this report triples the current fees to approximate the low end of this estimated average.

## County Licensing Data from 2010 with projected savings for increased compliance and fees

**Powhatan County** Households: 8,637 Estimated # Dogs: 5,726  
Total Animal Mngmt Budget: \$346,802 Cost / household: \$40  
Total Dogs Licensed: 3,049 Fee Altered: \$7 Fee Unaltered: \$10

Current Compliance Rate: 53%  
Revenue generated from licensing: \$24,319  
% Budget covered by pet owners: 7%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$131,419**  
% Budget covered by pet owners: **38%**  
Potential Taxpayer Savings: **\$107,100**  
Savings / Non-dog-owning household: **\$21**

**Prince Edward County** Households: 7,314 Estimated # Dogs: 4,849  
Total Animal Mngmt Budget: \$122,234 Cost / household: \$17  
Total Dogs Licensed: 1,258 Fee Altered: \$5 Fee Unaltered: \$10

Current Compliance Rate: 26%  
Revenue generated from licensing: \$8,450  
% Budget covered by pet owners: 7%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$98,196**  
% Budget covered by pet owners: **80%**  
Potential Taxpayer Savings: **\$89,746**  
Savings / Non-dog-owning household: **\$20**

**Prince George County** Households: 10,474 Estimated # Dogs: 6,944  
Total Animal Mngmt Budget: \$352,106 Cost / household: \$34  
Total Dogs Licensed: 1,437 Fee Altered: \$5 Fee Unaltered: \$10

Current Compliance Rate: 21%  
Revenue generated from licensing: \$9,390  
% Budget covered by pet owners: 3%

Revenue generated with 90% compliance  
and a rate cap increase to \$30\*: **\$140,621**  
% Budget covered by pet owners: **40%**  
Potential Taxpayer Savings: **\$131,231**  
Savings / Non-dog-owning household: **\$21**

\* Reference: "Most licensing fees for altered animals fall within the \$5-15/year range and unaltered animal fees in the \$30-200/year range. In recent years the trend has been toward increasing differentials." Out of the Past: Updating your animal control ordinance by Cory A. Smith in HSUS Animal Sheltering July/August 2012 Pg. 54. The calculation used in this report triples the current fees to approximate the low end of this estimated average.

**APPENDIX G: VDACS INTAKE AND DISPOSITION STATISTICS****Intake of Dogs for 2010 from Selected Rescues and Humane Societies\***

| Organization                                           | Animal | On Hand Jan 1, 2010 | Stray      | % Stray    | Seized   | Bite Cases | Surrender by Owner | % Surrendered | Received from Another Agency | % Received from Another Agency | Other      | Intake Total |
|--------------------------------------------------------|--------|---------------------|------------|------------|----------|------------|--------------------|---------------|------------------------------|--------------------------------|------------|--------------|
| Animal Adoption and Rescue Foundation                  | Dogs   | 64                  | 8          | 4%         | -        | -          | 83                 | 40%           | 109                          | 53%                            | 7          | 207          |
| Bandit's Adoption & Rescue of K-9s (BARK)              | Dogs   | 299                 | 21         | 3%         | -        | -          | 35                 | 6%            | 561                          | 91%                            | -          | 617          |
| Caring For Creatures                                   | Dogs   | 65                  | 27         | 36%        | -        | -          | 20                 | 27%           | 2                            | 3%                             | 26         | 75           |
| Chesterfield County Humane Society                     | Dogs   | -                   | -          | 0%         | -        | -          | -                  | 0%            | 7                            | 100%                           | -          | 7            |
| Fluvanna SPCA/Shelter                                  | Dogs   | 25                  | 390        | 88%        | 2        | 2          | 39                 | 9%            | 5                            | 1%                             | 7          | 445          |
| For the Love of Animals in Goochland (FLAG)            | Dogs   | 7                   | 11         | 15%        | -        | -          | 16                 | 23%           | 30                           | 42%                            | 14         | 71           |
| Give a Dog a Chance Rescue                             | Dogs   | 2                   | 2          | 18%        | -        | -          | -                  | 0%            | 9                            | 82%                            | -          | 11           |
| Hanover Humane Society                                 | Dogs   | 10                  | -          | 0%         | -        | -          | 16                 | 26%           | 45                           | 74%                            | -          | 61           |
| HAPPE - Homeless Animal Protection Placement Education | Dogs   | 11                  | 7          | 22%        | -        | -          | 3                  | 9%            | 22                           | 69%                            | -          | 32           |
| Henrico Humane Society                                 | Dogs   | 50                  | 18         | 6%         | -        | 1          | 103                | 32%           | 188                          | 59%                            | 8          | 318          |
| Hickory Hill Canine Rescue                             | Dogs   | 37                  | 10         | 9%         | -        | -          | 34                 | 30%           | 65                           | 57%                            | 6          | 115          |
| Peaceful Passings                                      | Dogs   | 15                  | -          | 0%         | -        | -          | 3                  | 20%           | 7                            | 47%                            | 5          | 15           |
| Richmond Animal League                                 | Dogs   | 121                 | 3          | 1%         | -        | -          | 61                 | 15%           | 330                          | 84%                            | -          | 394          |
| Ring Dog Rescue                                        | Dogs   | 16                  | 29         | 11%        | -        | -          | 13                 | 5%            | 192                          | 71%                            | 38         | 272          |
| Save Shelter Animals                                   | Dogs   | 26                  | -          | 0%         | -        | -          | -                  | 0%            | 14                           | 100%                           | -          | 14           |
| Saving Animals From Euthanasia (SAFE)                  | Dogs   | 10                  | -          | 0%         | -        | -          | 20                 | 9%            | 204                          | 91%                            | -          | 224          |
| Southside SPCA                                         | Dogs   | 151                 | 178        | 24%        | -        | -          | 176                | 24%           | 374                          | 51%                            | -          | 728          |
| <b>Averages</b>                                        |        | <b>909</b>          | <b>704</b> | <b>14%</b> | <b>2</b> | <b>3</b>   | <b>622</b>         | <b>16%</b>    | <b>2,164</b>                 | <b>63%</b>                     | <b>111</b> | <b>3,606</b> |

\* As reported in VDACS Online Reporting: [http://www.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi) The list of non-profit agencies includes only those that report statistics to VDACS and may not include all rescue NPOs in the surveyed region.

Companion Animal Management Survey of Central Virginia Counties: Survey Report

**Intake of Cats for 2010 from Selected Rescues and Humane Societies\***

| Organization                                           | Animal | On Hand Jan 1, 2010 | Stray | % Stray | Seized | Bite Cases | Surrender by Owner | % Surrendered | Received from Another Agency | % Received from Another Agency | Other | Intake Total |
|--------------------------------------------------------|--------|---------------------|-------|---------|--------|------------|--------------------|---------------|------------------------------|--------------------------------|-------|--------------|
| Caring For Creatures                                   | Cats   | 144                 | 54    | 47%     | -      | -          | 43                 | 38%           | 10                           | 9%                             | 7     | 114          |
| Chesterfield County Humane Society                     | Cats   | 7                   | -     | 0%      | -      | -          | 147                | 51%           | 144                          | 49%                            | -     | 291          |
| Fluvanna SPCA/Shelter                                  | Cats   | 89                  | 314   | 88%     | 1      | 2          | 29                 | 8%            | 1                            | 0%                             | 11    | 358          |
| For the Love of Animals in Goochland (FLAG)            | Cats   | -                   | -     | 0%      | -      | -          | -                  | 0%            | -                            | 0%                             | 2     | 2            |
| Hanover Humane Society                                 | Cats   | 29                  | -     | 0%      | -      | -          | 59                 | 100%          | -                            | 0%                             | -     | 59           |
| HAPPE - Homeless Animal Protection Placement Education | Cats   | 11                  | -     |         | -      | -          | -                  |               | -                            |                                | -     | -            |
| Henrico Humane Society                                 | Cats   | 48                  | 118   | 86%     | -      | -          | 8                  | 6%            | 12                           | 9%                             | -     | 138          |
| Hickory Hill Canine Rescue                             | Cats   | 12                  | 5     | 15%     | -      | -          | 29                 | 85%           | -                            | 0%                             | -     | 34           |
| Peaceful Passings                                      | Cats   | 2                   | -     | 0%      | -      | -          | -                  | 0%            | 1                            | 100%                           | -     | 1            |
| Richmond Animal League                                 | Cats   | 142                 | 56    | 14%     | -      | -          | 151                | 38%           | 187                          | 47%                            | -     | 394          |
| Saving Animals From Euthanasia (SAFE)                  | Cats   | 168                 | 1     | 0%      | -      | -          | 52                 | 15%           | 270                          | 79%                            | 19    | 342          |
| SomeBuddies, Inc                                       | Cats   | 39                  | 42    | 91%     | -      | -          | 3                  | 7%            | 1                            | 2%                             | -     | 46           |
| Southside SPCA                                         | Cats   | 48                  | 48    | 29%     | -      | -          | 56                 | 34%           | 59                           | 36%                            | -     | 163          |
| <b>Averages</b>                                        |        | 739                 | 638   | 31%     | 1      | 2          | 577                | 32%           | 685                          | 28%                            | 39    | 1,942        |

\* As reported in VDACS Online Reporting: [http://www.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi) The list of non-profit agencies includes only those that report statistics to VDACS and may not include all rescue NPOs in the surveyed region.



Companion Animal Management Survey of Central Virginia Counties: Survey Report

**Intake of Dogs for 2010 from Surveyed Municipal Shelters\***

| County                                                         | Households | Animal | On Hand Jan 1, 2010 | Stray | Strays % total Intake | Seized | Bite Cases | Surrender by Owner | Surrender % total Intake | Received from Another Agency | Other | Intake Total | % Total est. dogs** |
|----------------------------------------------------------------|------------|--------|---------------------|-------|-----------------------|--------|------------|--------------------|--------------------------|------------------------------|-------|--------------|---------------------|
| Amelia County                                                  | 4,901      | Dogs   | 9                   | 271   | 60%                   | -      | 1          | 177                | 39%                      | -                            | -     | 449          | 14%                 |
| Buckingham County                                              | 4,859      | Dogs   | 10                  | 217   | 42%                   | -      | -          | 261                | 50%                      | 41                           | -     | 519          | 16%                 |
| Caroline County                                                | 10,270     | Dogs   | 32                  | 409   | 53%                   | 33     | 4          | 310                | 40%                      | -                            | 16    | 772          | 11%                 |
| Chesterfield County                                            | 112,404    | Dogs   | 130                 | 385   | 15%                   | 1,440  | 59         | 612                | 24%                      | 4                            | 48    | 2,548        | 3%                  |
| Cumberland County                                              | 3,969      | Dogs   | 10                  | 272   | 65%                   | 4      | 3          | 142                | 34%                      | -                            | -     | 421          | 16%                 |
| Dinwiddie County                                               | 9,800      | Dogs   | 30                  | 717   | 75%                   | 16     | 16         | 198                | 21%                      | -                            | 11    | 958          | 15%                 |
| Fluvanna County (See NPO Statistics for Fluvanna SPCA/Shelter) |            |        |                     |       |                       |        |            |                    |                          |                              |       |              |                     |
| Goochland County                                               | 6,831      | Dogs   | 1                   | 416   | 89%                   | -      | 51         | -                  | 0%                       | -                            | -     | 467          | 10%                 |
| Hanover County                                                 | 36,114     | Dogs   | 50                  | 979   | 58%                   | 473    | 9          | 240                | 14%                      | -                            | -     | 1,701        | 7%                  |
| Henrico County                                                 | 121,767    | Dogs   | 46                  | 1,268 | 76%                   | 2      | 18         | 369                | 22%                      | -                            | 14    | 1,671        | 2%                  |
| Louisa County                                                  | 13,253     | Dogs   | 15                  | 570   | 57%                   | 15     | 32         | 378                | 38%                      | -                            | 3     | 998          | 11%                 |
| Nottoway County                                                | 5,607      | Dogs   | 2                   | 197   | 64%                   | -      | 1          | 109                | 36%                      | -                            | -     | 307          | 8%                  |
| Powhatan County                                                | 8,637      | Dogs   | 19                  | 233   | 70%                   | 33     | 6          | 45                 | 13%                      | 3                            | 14    | 334          | 6%                  |
| Prince Edward County                                           | 7,314      | Dogs   | 4                   | 325   | 64%                   | 5      | 4          | 175                | 34%                      | -                            | -     | 509          | 10%                 |
| Prince George County                                           | 10,474     | Dogs   | 45                  | 457   | 61%                   | 22     | 10         | 212                | 28%                      | 7                            | 38    | 746          | 11%                 |
| Averages                                                       |            |        | 403                 | 6,716 | 61%                   | 2,043  | 214        | 3,228              | 28%                      | 55                           | 144   | 12,400       | 10%                 |

\* As reported in VDACS Online Reporting: [http://www.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi)

\*\* (Est. dogs=39% of households owning 1.7 dogs each; American Pet Products Association 2011-2012 National Pet Owners Survey)

## Intake of Cats for 2010 from Surveyed Municipal Shelters\*

| County                                                         | Households | Animal | On Hand Jan 1, 2010 | Stray | Strays % total Intake | Seized | Bite Cases | Surrender by Owner | Surrender % total Intake | Received from Another Agency | Other | Intake Total | % Total est. Cats** |
|----------------------------------------------------------------|------------|--------|---------------------|-------|-----------------------|--------|------------|--------------------|--------------------------|------------------------------|-------|--------------|---------------------|
| Amelia County                                                  | 4,901      | Cats   | 5                   | 69    | 24%                   | -      | -          | 222                | 76%                      | -                            | -     | 291          | 8%                  |
| Buckingham County                                              | 4,859      | Cats   | -                   | 143   | 61%                   | -      | -          | 92                 | 39%                      | -                            | -     | 235          | 7%                  |
| Caroline County                                                | 10,270     | Cats   | 2                   | 44    | 6%                    | 6      | 3          | 621                | 91%                      | -                            | 10    | 684          | 9%                  |
| Chesterfield County                                            | 112,404    | Cats   | 64                  | 186   | 24%                   | 275    | 56         | 207                | 27%                      | 2                            | 34    | 760          | 1%                  |
| Cumberland County                                              | 3,969      | Cats   | 1                   | 33    | 20%                   | -      | 3          | 125                | 78%                      | -                            | -     | 161          | 6%                  |
| Dinwiddie County                                               | 9,800      | Cats   | -                   | 208   | 43%                   | -      | 3          | 275                | 57%                      | -                            | -     | 486          | 7%                  |
| Fluvanna County (See NPO Statistics for Fluvanna SPCA/Shelter) |            |        |                     |       |                       |        |            |                    |                          |                              |       |              |                     |
| Goochland County                                               | 6,831      | Cats   | -                   | 163   | 45%                   | 158    | 38         | -                  | 0%                       | -                            | -     | 359          | 7%                  |
| Hanover County                                                 | 36,114     | Cats   | 50                  | 532   | 44%                   | 132    | 1          | 541                | 45%                      | -                            | -     | 1,206        | 5%                  |
| Henrico County                                                 | 121,767    | Cats   | 52                  | 1,102 | 69%                   | -      | 22         | 451                | 28%                      | -                            | 23    | 1,598        | 2%                  |
| Louisa County                                                  | 13,253     | Cats   | 7                   | 296   | 37%                   | -      | 11         | 483                | 61%                      | -                            | -     | 790          | 8%                  |
| Nottoway County                                                | 5,607      | Cats   | -                   | 21    | 36%                   | -      | 2          | 35                 | 60%                      | -                            | -     | 58           | 1%                  |
| Powhatan County                                                | 8,637      | Cats   | 1                   | 63    | 42%                   | 17     | 7          | 56                 | 37%                      | -                            | 7     | 150          | 2%                  |
| Prince Edward County                                           | 7,314      | Cats   | -                   | 46    | 16%                   | -      | 6          | 228                | 81%                      | -                            | -     | 280          | 5%                  |
| Prince George County                                           | 10,474     | Cats   | 28                  | 303   | 50%                   | 7      | -          | 248                | 41%                      | -                            | 43    | 601          | 8%                  |
| Averages                                                       |            |        | 210                 | 3,209 | 37%                   | 595    | 152        | 3,584              | 52%                      | 2                            | 117   | 7,659        | 5%                  |

\* As reported in VDACS Online Reporting: [http://www.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi)

\*\* (Est. cats= 33% of households owning 2.2 cats each; American Pet Products Association 2011-2012 National Pet Owners Survey)

Companion Animal Management Survey of Central Virginia Counties: Survey Report

**Disposition of Dogs for 2010 from Selected Rescues and Humane Societies\***

| Organization                                | Total (Intake+OnHand) | Reclaimed by owner | % Reclaimed | Transferred In-state | Transferred Out-of-state | % Transferred | Adopted      | % Adopted  | Total Live Release | % Live Release | Died in Facility | Euthanized | % Euthanized | Misc     | Out Totals   |
|---------------------------------------------|-----------------------|--------------------|-------------|----------------------|--------------------------|---------------|--------------|------------|--------------------|----------------|------------------|------------|--------------|----------|--------------|
| Animal Adoption and Rescue Foundation       | 271                   | -                  | 0%          | 7                    | -                        | 3%            | 198          | 73%        | 205                | 76%            | 3                | 7          | 3%           | -        | 215          |
| Bandit's Adoption & Rescue of K-9s (BARK)   | 916                   | -                  | 0%          | 31                   | -                        | 3%            | 664          | 72%        | 695                | 76%            | 15               | 10         | 1%           | -        | 720          |
| Caring For Creatures                        | 140                   | 3                  | 2%          | 3                    | 1                        | 3%            | 62           | 44%        | 69                 | 49%            | -                | 4          | 3%           | -        | 73           |
| Chesterfield County Humane Society          | 7                     | -                  | 0%          | -                    | -                        | 0%            | 7            | 100%       | 7                  | 100%           | -                | -          | 0%           | -        | 7            |
| Fluvanna SPCA/Shelter                       | 470                   | 122                | 26%         | 44                   | 4                        | 10%           | 206          | 44%        | 376                | 80%            | 6                | 25         | 5%           | 6        | 413          |
| For the Love of Animals in Goochland (FLAG) | 78                    | -                  | 0%          | 1                    | 1                        | 3%            | 67           | 86%        | 69                 | 88%            | 1                | 2          | 3%           | -        | 72           |
| Give a Dog a Chance Rescue                  | 13                    | -                  | 0%          | -                    | -                        | 0%            | 11           | 85%        | 11                 | 85%            | 1                | -          | 0%           | -        | 12           |
| Hanover Humane Society                      | 71                    | -                  | 0%          | -                    | -                        | 0%            | 56           | 79%        | 56                 | 79%            | -                | -          | 0%           | -        | 56           |
| HAPPE                                       | 43                    | -                  | 0%          | -                    | -                        | 0%            | 35           | 81%        | 35                 | 81%            | 1                | 1          | 2%           | -        | 37           |
| Henrico Humane Society                      | 368                   | -                  | 0%          | 5                    | -                        | 1%            | 294          | 80%        | 299                | 81%            | 3                | 7          | 2%           | -        | 309          |
| Hickory Hill Canine Rescue                  | 152                   | -                  | 0%          | 4                    | -                        | 3%            | 105          | 69%        | 109                | 72%            | -                | 1          | 1%           | -        | 110          |
| Peaceful Passings                           | 30                    | -                  | 0%          | 4                    | -                        | 13%           | 6            | 20%        | 10                 | 33%            | -                | 3          | 10%          | -        | 13           |
| Richmond Animal League                      | 515                   | -                  | 0%          | 6                    | 8                        | 3%            | 450          | 87%        | 464                | 90%            | -                | 5          | 1%           | -        | 469          |
| Ring Dog Rescue                             | 288                   | -                  | 0%          | 8                    | -                        | 3%            | 186          | 65%        | 194                | 67%            | -                | 13         | 5%           | -        | 207          |
| Save Shelter Animals                        | 40                    | -                  | 0%          | -                    | -                        | 0%            | 23           | 58%        | 23                 | 58%            | -                | -          | 0%           | 2        | 25           |
| Saving Animals From Euthanasia (SAFE)       | 234                   | 2                  | 1%          | 75                   | 4                        | 34%           | 130          | 56%        | 211                | 90%            | 1                | 3          | 1%           | -        | 215          |
| Southside SPCA                              | 879                   | 1                  | 0%          | 90                   | 478                      | 65%           | 178          | 20%        | 747                | 85%            | 8                | 19         | 2%           | -        | 774          |
| <b>Dog Totals</b>                           | <b>4,515</b>          | <b>128</b>         | <b>3%</b>   | <b>278</b>           | <b>496</b>               | <b>17%</b>    | <b>2,678</b> | <b>59%</b> | <b>3,580</b>       | <b>79%</b>     | <b>39</b>        | <b>100</b> | <b>2%</b>    | <b>8</b> | <b>3,727</b> |

\* As reported in VDACS Online Reporting: [http://www.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi) The list of non-profit agencies includes only those that report statistics to VDACS and may not include all rescue NPOs in the surveyed region.

# Companion Animal Management Survey of Central Virginia Counties: Survey Report

## Disposition of Cats for 2010 from Selected Rescues and Humane Societies\*

| Organization                                | Total (Intake+OnHand) | Reclaimed by owner | % Reclaimed | Transferred In-state | Transferred Out-of-state | % Transferred | Adopted      | % Adopted  | Total Live Release | % Live Release | Died in Facility | Euthanized | % Euthanized | Misc      | Out Totals   |
|---------------------------------------------|-----------------------|--------------------|-------------|----------------------|--------------------------|---------------|--------------|------------|--------------------|----------------|------------------|------------|--------------|-----------|--------------|
| Caring For Creatures                        | 258                   | -                  | 0%          | 3                    | -                        | 1%            | 57           | 22%        | 60                 | 23%            | 7                | 22         | 9%           | -         | 89           |
| Chesterfield County Humane Society          | 298                   | -                  | 0%          | -                    | -                        | 0%            | 293          | 98%        | 293                | 98%            | -                | -          | 0%           | -         | 293          |
| Fluvanna SPCA/Municipal Contract)           | 447                   | 11                 | 2%          | 28                   | -                        | 6%            | 255          | 57%        | 294                | 66%            | 18               | 41         | 9%           | 10        | 363          |
| For the Love of Animals in Goochland (FLAG) | 2                     | -                  | 0%          | 2                    | -                        | 100%          | -            | 0%         | 2                  | 100%           | -                | -          | 0%           | -         | 2            |
| Hanover Humane Society                      | 88                    | -                  | 0%          | -                    | -                        | 0%            | 66           | 75%        | 66                 | 75%            | -                | -          | 0%           | -         | 66           |
| HAPPE                                       | 11                    | -                  | -           | -                    | -                        | -             | 11           | -          | 11                 | -              | -                | -          | -            | -         | 11           |
| Henrico Humane Society                      | 186                   | -                  | 0%          | -                    | -                        | 0%            | 133          | 72%        | 133                | 72%            | 5                | 2          | 1%           | -         | 140          |
| Hickory Hill Canine Rescue                  | 46                    | -                  | 0%          | -                    | -                        | 0%            | 41           | 89%        | 41                 | 89%            | -                | -          | 0%           | -         | 41           |
| Peaceful Passings                           | 3                     | -                  | 0%          | -                    | -                        | 0%            | -            | 0%         | -                  | 0%             | -                | -          | 0%           | -         | -            |
| Richmond Animal League                      | 536                   | -                  | 0%          | -                    | 9                        | 2%            | 396          | 74%        | 405                | 76%            | -                | 22         | 4%           | -         | 427          |
| Saving Animals From Euthanasia (SAFE)       | 510                   | -                  | 0%          | 4                    | -                        | 1%            | 337          | 66%        | 341                | 67%            | 19               | 19         | 4%           | -         | 379          |
| SomeBuddies, Inc                            | 85                    | -                  | 0%          | -                    | -                        | 0%            | 35           | 41%        | 35                 | 41%            | -                | 2          | 2%           | -         | 37           |
| Southside SPCA                              | 211                   | -                  | 0%          | -                    | -                        | 0%            | 155          | 73%        | 155                | 73%            | -                | 22         | 10%          | -         | 177          |
| <b>Cat Totals</b>                           | <b>2,681</b>          | <b>11</b>          | <b>0%</b>   | <b>37</b>            | <b>9</b>                 | <b>2%</b>     | <b>1,779</b> | <b>66%</b> | <b>1,836</b>       | <b>68%</b>     | <b>49</b>        | <b>130</b> | <b>5%</b>    | <b>10</b> | <b>2,025</b> |

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Companion Animal Management Survey of Central Virginia Counties: Survey Report

Disposition of Dogs for 2010 from Surveyed Municipal Shelters\*

| County                                                         | Households | Total (Intake+On Hand) | Reclaimed by owner | % Reclaimed | Transferred In-state | Transferred Out-of-State | % Transferred | Adopted | % Adopted | Total Live Release | % Live Release | Died in Facility | Euthanized | % Euthanized | Misc | Out Totals |
|----------------------------------------------------------------|------------|------------------------|--------------------|-------------|----------------------|--------------------------|---------------|---------|-----------|--------------------|----------------|------------------|------------|--------------|------|------------|
| Amelia County                                                  | 4,901      | 458                    | 59                 | 13%         | 286                  | -                        | 62%           | 74      | 16%       | 419                | 91%            | 7                | 23         | 5%           | -    | 449        |
| Buckingham County                                              | 4,859      | 529                    | 10                 | 2%          | 38                   | -                        | 7%            | 8       | 2%        | 56                 | 11%            | -                | 467        | 88%          | -    | 523        |
| Caroline County                                                | 10,270     | 804                    | 166                | 21%         | 315                  | 136                      | 56%           | 26      | 3%        | 643                | 80%            | 4                | 123        | 15%          | -    | 770        |
| Chesterfield County                                            | 112,404    | 2,678                  | 851                | 32%         | 285                  | -                        | 11%           | 814     | 30%       | 1,950              | 73%            | 32               | 537        | 20%          | -    | 2,519      |
| Cumberland County                                              | 3,969      | 431                    | 58                 | 13%         | 88                   | -                        | 20%           | 28      | 6%        | 174                | 40%            | 1                | 253        | 59%          | -    | 428        |
| Dinwiddie County                                               | 9,800      | 988                    | 123                | 12%         | 72                   | 1                        | 7%            | 97      | 10%       | 293                | 30%            | 8                | 642        | 65%          | 1    | 944        |
| Fluvanna County (See NPO Statistics for Fluvanna SPCA/Shelter) |            |                        |                    |             |                      |                          |               |         |           |                    |                |                  |            |              |      |            |
| Goochland County                                               | 6,831      | 468                    | 179                | 38%         | 93                   | -                        | 20%           | 103     | 22%       | 375                | 80%            | 5                | 87         | 19%          | -    | 467        |
| Hanover County                                                 | 36,114     | 1,751                  | 921                | 53%         | 247                  | -                        | 14%           | 188     | 11%       | 1,356              | 77%            | 19               | 289        | 17%          | 9    | 1,673      |
| Henrico County                                                 | 121,767    | 1,717                  | 581                | 34%         | 202                  | -                        | 12%           | 316     | 18%       | 1,099              | 64%            | 6                | 568        | 33%          | -    | 1,673      |
| Louisa County                                                  | 13,253     | 1,013                  | 170                | 17%         | 259                  | -                        | 26%           | 216     | 21%       | 645                | 64%            | 5                | 348        | 34%          | -    | 998        |
| Nottoway County                                                | 5,607      | 309                    | 43                 | 14%         | 6                    | -                        | 2%            | 9       | 3%        | 58                 | 19%            | 3                | 246        | 80%          | -    | 307        |
| Powhatan County                                                | 8,637      | 353                    | 116                | 33%         | 141                  | 30                       | 48%           | 30      | 8%        | 317                | 90%            | 1                | 19         | 5%           | -    | 337        |
| Prince Edward County                                           | 7,314      | 513                    | 66                 | 13%         | 197                  | -                        | 38%           | 39      | 8%        | 302                | 59%            | 4                | 202        | 39%          | -    | 508        |
| Prince George County                                           | 10,474     | 791                    | 174                | 22%         | 144                  | -                        | 18%           | 296     | 37%       | 614                | 78%            | 5                | 172        | 22%          | -    | 791        |
| <b>Dog Totals</b>                                              |            | 12,803                 | 3,517              | 27%         | 2,373                | 167                      | 20%           | 2,244   | 18%       | 8,301              | 65%            | 100              | 3,976      | 31%          | 10   | 12,387     |

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Companion Animal Management Survey of Central Virginia Counties: Survey Report

**Disposition of Cats for 2010 from Surveyed Municipal Shelters\***

| County                                                         | Households | Total (Intake+OnHand) | Reclaimed by owner | % Reclaimed | Transferred In-state | Transferred Out-of-State | % Transferred | Adopted      | % Adopted  | Total Live Release | % Live Release | Died in Facility | Euthanized   | % Euthanized | Misc      | Out Totals   |
|----------------------------------------------------------------|------------|-----------------------|--------------------|-------------|----------------------|--------------------------|---------------|--------------|------------|--------------------|----------------|------------------|--------------|--------------|-----------|--------------|
| Amelia County                                                  | 4,901      | 296                   | -                  | 0%          | 202                  | -                        | 68%           | 22           | 7%         | 224                | 76%            | 6                | 66           | 22%          | -         | 296          |
| Buckingham County                                              | 4,859      | 235                   | -                  | 0%          | -                    | -                        | 0%            | -            | 0%         | -                  | 0%             | -                | 235          | 100%         | -         | 235          |
| Caroline County                                                | 10,270     | 686                   | 3                  | 0%          | 179                  | 4                        | 27%           | 31           | 5%         | 217                | 32%            | 5                | 440          | 64%          | 2         | 664          |
| Chesterfield County                                            | 112,404    | 824                   | 13                 | 2%          | 288                  | -                        | 35%           | 205          | 25%        | 506                | 61%            | 34               | 253          | 31%          | -         | 793          |
| Cumberland County                                              | 3,969      | 162                   | -                  | 0%          | 4                    | -                        | 2%            | 1            | 1%         | 5                  | 3%             | -                | 157          | 97%          | -         | 162          |
| Dinwiddie County                                               | 9,800      | 486                   | 4                  | 1%          | 5                    | -                        | 1%            | 26           | 5%         | 35                 | 7%             | 5                | 440          | 91%          | 3         | 483          |
| Fluvanna County (See NPO Statistics for Fluvanna SPCA/Shelter) |            |                       |                    |             |                      |                          |               |              |            |                    |                |                  |              |              |           |              |
| Goochland County                                               | 6,831      | 359                   | 38                 | 11%         | 38                   | -                        | 11%           | 59           | 16%        | 135                | 38%            | -                | 224          | 62%          | -         | 359          |
| Hanover County                                                 | 36,114     | 1,256                 | 107                | 9%          | 454                  | -                        | 36%           | 94           | 7%         | 655                | 52%            | 32               | 541          | 43%          | 13        | 1,241        |
| Henrico County                                                 | 121,767    | 1,650                 | 31                 | 2%          | 192                  | -                        | 12%           | 257          | 16%        | 480                | 29%            | 29               | 1,092        | 66%          | -         | 1,601        |
| Louisa County                                                  | 13,253     | 797                   | 5                  | 1%          | 90                   | -                        | 11%           | 136          | 17%        | 231                | 29%            | 2                | 557          | 70%          | -         | 790          |
| Nottoway County                                                | 5,607      | 58                    | -                  | 0%          | -                    | -                        | 0%            | -            | 0%         | -                  | 0%             | -                | 58           | 100%         | -         | 58           |
| Powhatan County                                                | 8,637      | 151                   | 3                  | 2%          | 95                   | -                        | 63%           | 16           | 11%        | 114                | 75%            | 1                | 27           | 18%          | 1         | 143          |
| Prince Edward County                                           | 7,314      | 280                   | -                  | 0%          | 92                   | -                        | 33%           | 2            | 1%         | 94                 | 34%            | 1                | 185          | 66%          | -         | 280          |
| Prince George County                                           | 10,474     | 629                   | 18                 | 3%          | 75                   | -                        | 12%           | 283          | 45%        | 376                | 60%            | 57               | 195          | 31%          | 1         | 629          |
| <b>Cat Totals</b>                                              |            | <b>7,869</b>          | <b>222</b>         | <b>3%</b>   | <b>1,714</b>         | <b>4</b>                 | <b>22%</b>    | <b>1,132</b> | <b>14%</b> | <b>3,072</b>       | <b>39%</b>     | <b>172</b>       | <b>4,470</b> | <b>57%</b>   | <b>20</b> | <b>7,734</b> |

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**APPENDIX H: SUMMARY RANKING OF MEASUREABLE CRITERIA**

| <b>Description and Criteria</b>                                             |                                                                                                                                           | <b>Value</b>  | <b>Points</b> |
|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------|---------------|
| <b>Responsiveness to sharing information as indicated by the following:</b> | Willingness to participate in survey interview.                                                                                           | Yes           | 2             |
|                                                                             |                                                                                                                                           | No            | 0             |
|                                                                             | Phone calls returned                                                                                                                      | Yes           | 2             |
|                                                                             |                                                                                                                                           | No            | 0             |
|                                                                             | Engagement in public forums                                                                                                               | Yes           | 2             |
|                                                                             |                                                                                                                                           | No/Unknown    | 0             |
| <b>Enforcement of key animal laws (rates per 1000 est. pet owners)</b>      | Maintenance of effective records of activity and provision of these upon request.                                                         | Yes           | 2             |
|                                                                             |                                                                                                                                           | No            | 0             |
|                                                                             | Record of citation activity regarding animal law violation.                                                                               | <6            | 0             |
|                                                                             | Higher rates of enforcement are desirable.                                                                                                | 6-10          | 1             |
|                                                                             |                                                                                                                                           | 11-20         | 2             |
|                                                                             |                                                                                                                                           | 21-30         | 3             |
| <b>Calls for AC assistance per 1000 est. households</b>                     |                                                                                                                                           | 31-40         | 4             |
|                                                                             |                                                                                                                                           | >40           | 5             |
|                                                                             | Low rate of calls for AC assistance is desirable.                                                                                         | <51           | 4             |
|                                                                             |                                                                                                                                           | 51-100        | 3             |
|                                                                             |                                                                                                                                           | 101-150       | 2             |
|                                                                             |                                                                                                                                           | 151-200       | 1             |
| <b>Municipal Animal Code</b>                                                |                                                                                                                                           | >200          | 0             |
|                                                                             | Municipal code accessibility:                                                                                                             | Online        | 2             |
|                                                                             |                                                                                                                                           | By request    | 1             |
|                                                                             |                                                                                                                                           | Not available | 0             |
|                                                                             | Codes and definitions consistent with state laws                                                                                          | Yes           | 2             |
|                                                                             |                                                                                                                                           | No            | 0             |
|                                                                             | Restatement of selected state laws in the municipal code:                                                                                 | None          | 0             |
|                                                                             | • 3.2-6500 (Definitions)                                                                                                                  | 1             | 1             |
|                                                                             | • 3.2-6504 (Abandonment of animal)                                                                                                        | 2             | 2             |
|                                                                             | • 3.2-6503 (Care of companion animal)                                                                                                     | 3             | 3             |
|                                                                             | • 3.2-6574 (Sterilization of adopted dogs and cats)                                                                                       | 4             | 4             |
|                                                                             | • 3.2-6571 (Animal fighting)                                                                                                              | 5             | 5             |
| <b>Licensing Rate</b>                                                       | Full prohibition of dogs at large consistent with NACA recommendations is desirable.                                                      | Yes           | 5             |
|                                                                             |                                                                                                                                           | No            | 0             |
|                                                                             | High rate of estimated compliance with state mandated dog licensing is desirable.                                                         | <26%          | 0             |
|                                                                             |                                                                                                                                           | 26-50%        | 2             |
|                                                                             |                                                                                                                                           | 51-75%        | 4             |
| <b>Live Release Rate of dogs and for cats</b>                               |                                                                                                                                           | >75%          | 6             |
|                                                                             | High rate of live release of dogs and cats (by owner reclaim, adoption, and transfer) and consequent low rate of euthanasia is desirable. | <26%          | 0             |
|                                                                             |                                                                                                                                           | 26-50%        | 1             |
|                                                                             |                                                                                                                                           | 51-65%        | 2             |
|                                                                             |                                                                                                                                           | 66-80%        | 3             |
| <b>Spay/Neuter:</b>                                                         |                                                                                                                                           | 81-100%       | 4             |
|                                                                             | Spay/neuter prior to adoption or deposit retained until proof of s/n is provided is desirable.                                            | Yes           | 5             |
|                                                                             |                                                                                                                                           | No/Unknown    | 0             |

**Total points possible: 50**

# Companion Animal Management Survey of Central Virginia Counties: Survey Report

## Summary ranking of measureable criteria

|                                                                 | Possible score | Hanover   | Chesterfield | Henrico   | Powhatan  | Amelia    | Prince George | Prince Edward | Goodland  | Cumberland | Flovanna  | Dinwiddie | Buckingham | Caroline  | Louisa   | Nottoway |
|-----------------------------------------------------------------|----------------|-----------|--------------|-----------|-----------|-----------|---------------|---------------|-----------|------------|-----------|-----------|------------|-----------|----------|----------|
| Households                                                      |                | 36,114    | 112,404      | 121,767   | 8,637     | 4,901     | 10,474        | 7,314         | 6,831     | 3,969      | 9,128     | 9,800     | 4,859      | 10,270    | 13,253   | 5,607    |
| Median Income                                                   |                | \$76,425  | \$71,321     | \$60,114  | \$73,593  | \$50,135  | \$64,171      | \$36,191      | \$79,574  | \$40,143   | \$68,223  | \$51,500  | \$34,720   | \$57,690  | \$54,257 | \$37,344 |
| Municipal AC Community Engagement                               |                |           |              |           |           |           |               |               |           |            |           |           |            |           |          |          |
| Willingness to participate in survey interview.                 | 2              | 2         | 2            | 2         | 0         | 2         | 2             | 2             | 0         | 2          | 0         | 2         | 0          | 0         | 0        | 0        |
| Phone calls returned                                            | 2              | 2         | 2            | 2         | 2         | 2         | 2             | 2             | 0         | 2          | 0         | 2         | 0          | 0         | 0        | 0        |
| Engagement in public forums & events                            | 2              | 2         | 2            | 2         | 0         | 0         | 2             | 0             | 0         | 0          | 0         | 0         | 0          | 0         | 0        | 0        |
| Maintenance of records of activity and provision upon request.  | 2              | 2         | 2            | 2         | 2         | 2         | 2             | 2             | 2         | 2          | 0         | 2         | 2          | 0         | 2        | 2        |
| Enforcement of key animal laws (rates per 1000 est. pet owners) | 5              | 5         | 0            | 1         | 2         | 0         | 2             | 1             | 0         | 1          | 0         | 1         | 0          | 0         | 0        | 0        |
| Calls for AC assistance per 1000 households                     | 4              | 4         | 3            | 0         | 2         | 4         | 0             | 0             | 3         | 3          | 0         | 0         | 4          | 1         | 0        | 1        |
| Municipal Animal Code                                           |                |           |              |           |           |           |               |               |           |            |           |           |            |           |          |          |
| Code accessibility                                              | 2              | 2         | 2            | 2         | 2         | 1         | 2             | 2             | 2         | 2          | 1         | 2         | 1          | 1         | 2        | 0        |
| Code is consistent with state laws                              | 2              | 2         | 2            | 2         | 2         | 2         | 2             | 2             | 2         | 2          | 2         | 2         | 2          | 2         | 0        | 0        |
| Code reinforces selected state laws                             | 5              | 2         | 0            | 1         | 0         | 3         | 3             | 0             | 1         | 0          | 0         | 2         | 3          | 0         | 0        | 0        |
| Dogs at large prohibition                                       | 5              | 0         | 5            | 5         | 5         | 0         | 5             | 5             | 0         | 0          | 0         | 0         | 0          | 5         | 0        | 0        |
| Licensing Rate                                                  | 6              | 4         | 0            | 2         | 4         | 4         | 0             | 2             | 4         | 2          | 2         | 2         | 2          | 0         | 0        | 2        |
| Live Release Rate:                                              |                |           |              |           |           |           |               |               |           |            |           |           |            |           |          |          |
| Dogs                                                            | 4              | 3         | 3            | 2         | 4         | 4         | 3             | 2             | 3         | 1          | 3         | 1         | 0          | 3         | 2        | 0        |
| Cats                                                            | 4              | 2         | 2            | 1         | 3         | 3         | 2             | 1             | 1         | 0          | 3         | 0         | 0          | 1         | 1        | 0        |
| S/N prior to adoption or insured upon adoption                  | 5              | 5         | 5            | 5         | 0         | 0         | 0             | 0             | 0         | 0          | 5         | 0         | 0          | 0         | 0        | 0        |
| <b>Total</b>                                                    | <b>50</b>      | <b>37</b> | <b>30</b>    | <b>29</b> | <b>28</b> | <b>27</b> | <b>27</b>     | <b>21</b>     | <b>18</b> | <b>17</b>  | <b>16</b> | <b>16</b> | <b>14</b>  | <b>13</b> | <b>7</b> | <b>5</b> |
| Percentage of the possible score:                               |                | 74%       | 60%          | 58%       | 56%       | 54%       | 54%           | 42%           | 36%       | 34%        | 32%       | 32%       | 28%        | 26%       | 14%      | 10%      |

Note: Rankings do not correlate significantly with county household size or with median income levels



## APPENDIX I: NON-PROFIT ORGANIZATIONS WITH WEB SITE ADDRESSES

Selected organizations primarily engaged in rescue and adoption:

| Reported to VDACS in 2010 | Registered in Guidestar* | Name                                                                                                               | Web Address                                                                                                       |
|---------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
|                           | *                        | ADRATI - Angel Dogs Rescue & Transport                                                                             | <a href="http://adrati.com">http://adrati.com</a>                                                                 |
| *                         | *                        | Animal Adoption and Rescue Foundation                                                                              | <a href="http://www.aarf.org">http://www.aarf.org</a>                                                             |
|                           |                          | Animal Connections                                                                                                 | <a href="http://animalconnections.org">http://animalconnections.org</a>                                           |
| *                         | *                        | Bandit's Adoption & Rescue of K-9s (BARK)                                                                          | <a href="http://www.barkva.org">http://www.barkva.org</a>                                                         |
|                           | *                        | Canine Rescue and Adoption Program                                                                                 | <a href="http://www.petfinder.com/shelters/k9rescue.html">http://www.petfinder.com/shelters/k9rescue.html</a>     |
| *                         | *                        | Caring For Creatures                                                                                               | <a href="http://www.caringforcreatures.org">http://www.caringforcreatures.org</a>                                 |
| *                         | *                        | Cat's Cradle of Richmond                                                                                           | <a href="http://www.catscradle-richmond.org">http://www.catscradle-richmond.org</a>                               |
| *                         | *                        | Chesterfield County Humane Society                                                                                 | <a href="http://www.chesterfieldhumane.org">http://www.chesterfieldhumane.org</a>                                 |
| *                         | *                        | Fluvanna SPCA/Shelter                                                                                              | <a href="http://www.fspca.org">http://www.fspca.org</a>                                                           |
| *                         | *                        | For the Love of Animals in Goochland (FLAG)                                                                        | <a href="http://www.flagpets.com">http://www.flagpets.com</a>                                                     |
| *                         | *                        | Give a Dog a Chance Rescue                                                                                         | <a href="http://www.petfinder.com/shelters/dog-rescue.html">http://www.petfinder.com/shelters/dog-rescue.html</a> |
| *                         |                          | Giant-breed United Advocates and Rescue Division (GUARD)                                                           | <a href="http://guardrescue.org">http://guardrescue.org</a>                                                       |
| *                         | *                        | Hanover Humane Society                                                                                             | <a href="http://www.hanoverhumanesociety.org">http://www.hanoverhumanesociety.org</a>                             |
| *                         | *                        | HAPPE - Homeless Animal Protection Placement Education                                                             | <a href="http://www.happepets.org">http://www.happepets.org</a>                                                   |
| *                         | *                        | Henrico Humane Society                                                                                             | <a href="http://www.henricohumane.org">http://www.henricohumane.org</a>                                           |
| *                         | *                        | Hickory Hill Canine Rescue                                                                                         | <a href="http://www.hickoryhillcaninerescue.com">http://www.hickoryhillcaninerescue.com</a>                       |
|                           | *                        | Houlagan's Rest                                                                                                    | <a href="http://houlagansrest.com">http://houlagansrest.com</a>                                                   |
|                           | *                        | Humane Society of Caroline County                                                                                  | <a href="http://www.carolinehumanesociety.org">http://www.carolinehumanesociety.org</a>                           |
|                           | *                        | Louisa Humane Society                                                                                              | <a href="http://www.louisahumanesociety.com">http://www.louisahumanesociety.com</a>                               |
|                           | *                        | Love for Animals Sanctuary                                                                                         | <a href="http://www.loveforanimals.org">http://www.loveforanimals.org</a>                                         |
|                           |                          | MetroRichmond Pet Savers (an offshoot of Richmond Animal League that coordinates a collaborative adoption program) | <a href="http://metrorichmondpetsavers.com/">http://metrorichmondpetsavers.com/</a>                               |
|                           | *                        | New Journey Animal Rescue                                                                                          | <a href="http://www.petfinder.com/shelters/VA320.html">http://www.petfinder.com/shelters/VA320.html</a>           |
| *                         | *                        | Peaceful Passings                                                                                                  | <a href="http://www.peacefulpassings.org">http://www.peacefulpassings.org</a>                                     |
| *                         | *                        | Richmond Animal League                                                                                             | <a href="http://www.ral.org">http://www.ral.org</a>                                                               |

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|   |   |                          |                                                                               |
|---|---|--------------------------|-------------------------------------------------------------------------------|
| * | * | Ring Dog Rescue          | <a href="http://www.ringdogrescue.org">http://www.ringdogrescue.org</a>       |
| * | * | Richmond SPCA            | <a href="http://www.RichmondSPCA.org">http://www.RichmondSPCA.org</a>         |
| * | * | SomeBuddies, Inc         | <a href="http://www.somebuddiesinc.com">http://www.somebuddiesinc.com</a>     |
| * | * | Southside SPCA           | <a href="http://www.southsidespca.org">http://www.southsidespca.org</a>       |
|   |   | St. Rocco's Hound Rescue | <a href="http://www.stroccosrescue.com">http://www.stroccosrescue.com</a>     |
|   |   | West End Cat Rescue      | <a href="http://www.westendcatrescue.com">http://www.westendcatrescue.com</a> |

### Selected organizations primarily engaged in other activities:

| Registered in GuideStar* | Primary Spay/Neuter Services:                                                           |                                                                                                           |
|--------------------------|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| *                        | Amelia Patrons for Animal Welfare                                                       | <a href="http://www.apawinc.org">http://www.apawinc.org</a>                                               |
| * (via BARK)             | Jessica Beath Spay & Neuter Clinic of BARK                                              | <a href="http://www.jessicabeathclinic.org/">http://www.jessicabeathclinic.org/</a>                       |
| * (via RAL)              | Loving Spay & Neuter Clinic of RAL                                                      | <a href="http://www.ral.org/index.php/our_clinic/">http://www.ral.org/index.php/our_clinic/</a>           |
| *                        | Operation Catnip                                                                        | <a href="http://operationcatniprichmond.com/">http://operationcatniprichmond.com/</a>                     |
| *                        | Prevent A Litter                                                                        | <a href="http://www.preventalitter.org">http://www.preventalitter.org</a>                                 |
|                          | Richmond Hero Spay & Neuter                                                             | <a href="http://www.richmondhero.com/">http://www.richmondhero.com/</a>                                   |
| * (via Richmond SPCA)    | Smokey's Spay & Neuter Clinic of Richmond SPCA                                          | <a href="http://www.richmondspca.org/clinic">http://www.richmondspca.org/clinic</a>                       |
| *                        | Spay Neuter All Pets (SNAP)                                                             | <a href="http://www.snapva.org">http://www.snapva.org</a>                                                 |
| *                        | SPCA of Petersburg and Colonial Heights                                                 | <a href="http://spca-petersburg-colonialheights-va.com">http://spca-petersburg-colonialheights-va.com</a> |
| *                        | Voices for Animals                                                                      | <a href="http://www.voicesforanimals.org/">http://www.voicesforanimals.org/</a>                           |
|                          |                                                                                         |                                                                                                           |
|                          | <b>Other services:</b>                                                                  |                                                                                                           |
| *                        | Fetch a Cure (F.E.T.C.H. Inc.)- Companions in Crisis and Pixie's Pen Pals programs      | <a href="http://fetchacure.com">http://fetchacure.com</a>                                                 |
|                          | Houses of Wood and Straw (HOWS) – housing and other assistance for outside dogs         | <a href="http://housesofwoodandstraw.org/">http://housesofwoodandstraw.org/</a>                           |
| *                        | Rescue of Chained K-9s (ROCK) - Fencing, housing and other assistance for tethered dogs | <a href="http://www.werockinva.com">http://www.werockinva.com</a>                                         |
| *                        | PAWS of Central Virginia - Information reference and community assistance               | <a href="http://www.paws-cva.org">http://www.paws-cva.org</a>                                             |

\*GuideStar (<http://www2.guidestar.org/>) is an online reference for non-profit organizations.

## **APPENDIX J: RECOMMENDATIONS FOR MUNICIPAL ANIMAL CONTROL WEB SITES**

A review of each municipal website in the study was conducted by volunteers. In general, many sites contain a minimal amount of information – sometimes just a basic contact phone number. Some sites are more informative but even so, most sites fail to provide numerous valuable elements of information that support responsible animal ownership. As the primary agency for education about animal management, each municipal Animal Control agency should provide, at minimum, the following information for its community residents. This information can be most easily provided via the Animal Control page of the community's website. PAWS of Central Virginia provides free content and technical assistance to municipal agencies for public site development.

- Ease of finding the site from the main county site
- Phone & Email contacts for Animal Control and Animal Shelter
- Physical Location/Address of the shelter
- Shelter hours open to the public
- Complete local county ordinances pertaining to companion animals
- Link to Comprehensive Animal Care Laws in Virginia Code
- Fees assessed for common violations
- Information for lost/found animals
- Dangerous dog registry link
- Information about adopting an animal (to include a link to adoption application and adoption fees)
- Information about surrendering an animal
- Link to adoptable animals
- Information about safety issues and practices especially about teaching children how to interact with animals to prevent bites and develop safe, effective relationships with animals.
- Information about the importance of spaying and neutering as well as regional low-cost options.
- Information about regional emergency care resources for pets.
- Links to helpful information for pet owners such as dog parks, nutrition, behavior management, local assistance resources.
- Disaster Emergency Preparedness information
- Information for rabies requirements and clinics as well as other public services
- Link to Virginia Animal Control Association

## APPENDIX K: RECOMMENDED REFERENCES

### Animals and People:

- Animals and Society Institute, <http://nationalcanineresearchcouncil.com/>
- Institute for Humane Education, <http://humaneeducation.org/>
- Humane Research Council, <http://www.humaneresearch.org/>
- National Canine Research Council, <http://nationalcanineresearchcouncil.com/>
- National Link Coalition, <http://www.nationallinkcoalition.org/>
- Pets for Life—A New Community Understanding, [http://www.humanesociety.org/assets/pdfs/pets/pfl\\_report\\_1\\_12.pdf](http://www.humanesociety.org/assets/pdfs/pets/pfl_report_1_12.pdf)
- Pets For Life Community Outreach Toolkit, The Humane Society of the United States, <http://www.humanesociety.org/petsforlifetoolkit>
- The Dog News Examiner articles by Penny Eims, <http://www.examiner.com/topic/dog-news/articles> , an extensive chronicle of dog stories in the news that provides a sobering insight into the challenges and realities of dogs in our human culture

### Animal Control:

- *'Accidental' animal control officer looks to change job's perceptions* by Adrienne DeWeese in Examiner.net, June 02, 2012, a good story on the experience of an Animal Control Officer working to be an example of a new, more responsive approach to Animal Control service: <http://kcmetro.com/localnews.php?url=http://www.examiner.net/news/x1842807701/-Accidental-animal-control-officer-looks-to-change-job-s-perceptions>
- Animal Control Management: A guide for local governments – published by International City/County Management Association © 2001
- How Innovation in Animal Control Creates Success ICMA InFocus, VOLUME 44/NUMBER 2 2012 ([http://bookstore.icma.org/FreeDocs/E-43741\\_Excerpt.pdf](http://bookstore.icma.org/FreeDocs/E-43741_Excerpt.pdf))
- Measuring Community Engagement ICMA InFocus, VOLUME 43/NUMBER 5 2011
- NACA on dog licensing: <http://www.nacanet.org/guidelines.html#dogs> (“It has been proven that licensing programs, adequately enforced, greatly reduce the numbers of surplus animals impounded unnecessarily, and encourage owner responsibility.”)
- NACA on cat licensing: <http://www.nacanet.org/guidelines.html#cats>
- NACA on microchip use: <http://www.nacanet.org/guidelines.html#microchips>

- *Out of the Past: Updating your animal control ordinance* by Cory A. Smith in *HSUS Animal Sheltering* July/August 2012 Issue pg. 51. ("Most licensing fees for altered animals fall within the \$5-15/year range and unaltered animal fees in the \$30-200/year range. In recent years the trend has been toward increasing differentials." Pg. 54)
- *Reforming Animal Control* in *No Kill Sheltering*, November/December 2005 ([www.nokillsolutions.com](http://www.nokillsolutions.com))
- Responsible Pet Ownership Bylaw of the City of Calgary, <http://www.calgary.ca/CSPS/ABS/Pages/Animal-Services/Responsible-pet-ownership-bylaw.aspx>
- *The relationship of animal control and non-profits here in the Commonwealth* by Kevin Kilgore, Chief Animal Control Officer for Hanover County and past-president of Virginia Animal Control Association (VACA) in VACA Newsletter Spring 2012, [http://vacaonline.net/uploads/VACA\\_News\\_2012\\_Spring.pdf](http://vacaonline.net/uploads/VACA_News_2012_Spring.pdf)
- Virginia Animal Control Association: Public Education, [http://vacaonline.net/Public\\_Education.html](http://vacaonline.net/Public_Education.html)
- *What Makes an Effective ACO* by James Badow in *Animal Sheltering* / May-June 1997

#### **Collaboration and Joint Animal Management Efforts**

- Common Ground: Shared Goals, Respect for Differences Boost Lifesaving for Portland Area Pets, [http://www.maddiesfund.org/Maddies\\_Institute/Articles/Common\\_Ground\\_Portland\\_Area\\_Pets.html](http://www.maddiesfund.org/Maddies_Institute/Articles/Common_Ground_Portland_Area_Pets.html)
- Maddie's Fund: Collaboration Articles, [http://www.maddiesfund.org/Maddies\\_Institute/Articles/Collaboration\\_Articles.html](http://www.maddiesfund.org/Maddies_Institute/Articles/Collaboration_Articles.html)
- Metro Richmond Pet Savers, <http://www.metrorichmondpetsavers.com/>

#### **Community Safety and Response:**

- Dog Bites: Problems and Solutions by Janis Bradley, Policy Paper, © 2006 by Animals and Society Institute, ISBN: 978-0-9788572-1-9
- Animals in Disasters: Responsibility and Action by Leslie Irvine, PhD, Policy Paper, © 2007 by Animals and Society Institute, ISBN: 978-0-9788572-2-6

- The Problem of Dog-related Incidents and Encounters, 2011 publication of the U.S. Department of Justice Office of Community Oriented Policing Services, ISBN: 978-1-935676-31-7

**State Organizations:**

- Virginia Alliance for Animal Shelters (VAAS), <http://www.vaashelters.com/>
- Virginia Animal Control Association (VACA), <http://vacaonline.net/>
- Virginia Animal Fighting Task Force, <http://www.vaanimalfighting.com/>
- Virginia Federation of Humane Societies (VFHS), <http://vfhs.org/>

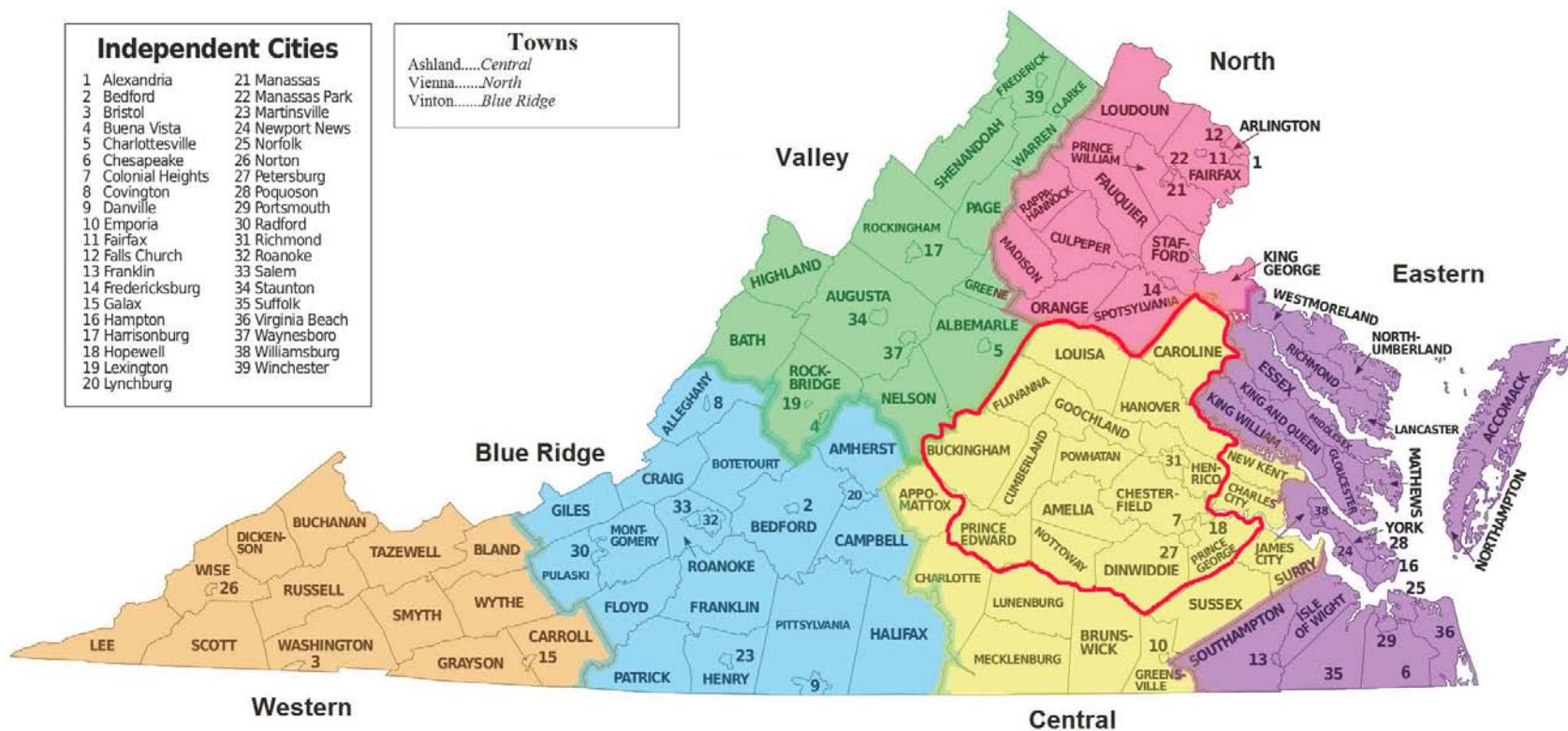
**Statistics and Trends:**

- HSUS US Pet Ownership Statistics,  
[http://www.humanesociety.org/issues/pet\\_overpopulation/facts/pet\\_ownership\\_statistics.html](http://www.humanesociety.org/issues/pet_overpopulation/facts/pet_ownership_statistics.html)
- APPA Industry Statistics and Trends,  
[http://www.americanpetproducts.org/press\\_industrytrends.asp](http://www.americanpetproducts.org/press_industrytrends.asp)
- ASPCA History, <http://www.asPCA.org/about-us/history.aspx> “While many groups, including the ASPCA, have tried to push spay/neuter since the 1960s, even today they grapple with the problem of owner compliance.”
- AVMA U.S. Pet Ownership and Demographics Sourcebook,  
<https://www.avma.org/news/pressroom/pages/Sneak-preview-of-AVMA-Pet-Demographic-Sourcebook-at-2012-convention-in-San-Diego.aspx>
- Virginia Department of Agriculture and Consumer Services Online Animal Reporting,  
[http://www.vi.virginia.gov/vdacs\\_ar/cgi-bin/Vdacs\\_search.cgi](http://www.vi.virginia.gov/vdacs_ar/cgi-bin/Vdacs_search.cgi)

**Understanding Non-profit Animal Organizations:**

- Maddie’s Fund: A Givers Guide to Animal Welfare website,  
[http://www.maddiesfund.org/Resource\\_Library/A\\_Givers\\_Guide\\_to\\_Animal\\_Welfare.html](http://www.maddiesfund.org/Resource_Library/A_Givers_Guide_to_Animal_Welfare.html)
- Charitable Giving Tips and Links,  
[http://www.maddiesfund.org/Resource\\_Library/For\\_Animal\\_Lovers/Charitable\\_Giving.html](http://www.maddiesfund.org/Resource_Library/For_Animal_Lovers/Charitable_Giving.html)

### Virginia Animal Control Association Regions



[http://vacaonline.net/uploads/2-VACA\\_MAP-2-withTowns.pdf](http://vacaonline.net/uploads/2-VACA_MAP-2-withTowns.pdf)

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